



Ottawa, Canada
K1A 0N2

RFP # CRTC 23-0007
Amd # 003

**RETURN BIDS TO –
RETOURNER LES
SOUSSIONS À:**

Attention: Lyna Champagne
Courriel - Email:
Approvisionnements-Procurements@crtc.gc.ca

**REQUEST FOR PROPOSAL –
DEMANDE DE PROPOSITION**

Proposal to:
Conseil de la radiodiffusion et des
télécommunications canadiennes (CRTC)

*We hereby offer to sell to His Majesty the King
in right of Canada, in accordance with the
terms and conditions set out herein, referred to
herein or attached hereto, the goods, services,
and construction listed herein and on any
attached sheets at the price(s) set out thereof.*

Proposition à:
Conseil de la radiodiffusion et des
télécommunications canadiennes (CRTC)

*Nous offrons par la présente de vendre à Sa
Majesté le Roi du chef du Canada, aux
conditions énoncées ou incluses par référence
dans la présente et aux annexes ci-jointes, les
biens, services et construction énumérés ici sur
toute feuille ci-annexée, au(x) prix indiqué(s).*

Instructions : See Herein

Comments - Commentaires
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Conseil de la radiodiffusion et des
télécommunications canadiennes (CRTC) /
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télécommunications canadiennes (CRTC)

Title – Sujet Telecommunications Support	
Solicitation No. – N° de l'invitation CRTC 23-0007	Date 28 February 2023
Solicitation Closes – L'invitation prend fin at - à : 02:00 PM - 14h00 on - le: 02 March 2023 - 2 mars 2023	Time Zone – Fuseau horaire Eastern Standard Time EST
Amendement – Amendment # : 003	
F.O.B. - F.A.B. Plant-Usine: Destination: X Other-Autre:	
Address Inquiries to : - Adresser toutes questions à: Lyna Champagne Approvisionnements-Procurements@crtc.gc.ca	
Telephone No. – N° de téléphone : 819-997-4713	
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction :	
Instructions: See Herein Instructions: Voir aux présentes	
Delivery required – Livraison exigée	Delivered Offered – Livraison proposée
Instructions: See Herein Instructions: Voir aux présentes	
Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Facsimile No. – N° de télécopieur Telephone No. – N° de téléphone	
Name and title of person authorized to sign on behalf of Vendor/firm (type or print) - Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date



This amendment No. 003 is raised to amend the Request For Proposal (RFP) as follows here below:

1. Mandatory Technical Criterion M1.3 found in ATTACHMENT 1 TO PART 4, TECHNICAL CRITERIA
2. Point Rated Technical Criteria R1.9 and R2.9.

1. Revised M1.3 is as follows

Number	Mandatory Technical Criteria	Bid Preparation Instructions
M1 Senior – Business Analysis 1 (includes Microsoft CRM requirement)		
M1.3	Bidder must clearly demonstrate that the Proposed Senior Business Analyst has experience working with Microsoft Dynamics Customer Relationship Management (CRM) solutions and holds a Microsoft CRM certification or Microsoft equivalent (e.g. Dynamics 365).	Proof of certification in Microsoft Dynamics Customer Relationship Management or Microsoft equivalent (e.g. Dynamics 365) is required as part of the bid. Failure to include the certification with the bid will result in automatic disqualification.

2. Revised R1.9 and R2.9 are as follows:

Number	Point Rated Technical Criteria	Bid Preparation Instructions
R1 Senior – Business Analysis 1 (includes Microsoft CRM requirement)		
R1.9	Bidder should clearly demonstrate that the Proposed Senior Business Analyst holds up to date and appropriate certifications for Microsoft Dynamics CRM or Microsoft equivalent (e.g. Dynamics 365).	Proof of certification in Microsoft Dynamics Customer Relationship Management or Microsoft equivalent (e.g. Dynamics 365). is required as part of the bid. Failure to include the certification with the bid will result in automatic disqualification.
R2.9	Bidder should clearly demonstrate that the Proposed Senior Business Analyst holds up to date and appropriate certifications for Microsoft Dynamics CRM or Microsoft equivalent (e.g. Dynamics 365).	Proof of certification is not required as part of the bid.

All other aspects of the RFP remain unchanged except as provided in this amendment.