



The following amendment 004 to the Request for Proposal (RFP) is raised to answer questions from the Industry:

Question 1:

Does CBSA require contractor personnel to continually manage data in the internet based software solution, or will CBSA's personnel use the tools provided in the system to manage the data themselves?

Answer 1:

The CBSA does not require personnel to continually manage data in the software; however, we currently do have Contractor support that performs routine quality control checks of the data. Our expectations would be that the new Contractor would provide the same support and also be available to respond to any questions regarding data inputs and be able to rectify any potential errors in the software. Since we rely on our water data management system to identify risks to CBSA personnel's health & safety, it should be noted that Contractor support needs to be available during standard business hours to address immediate concerns.

*****All other terms and conditions remain unchanged*****