



ADDENDUM # 1

Date: March 07, 2023

Title: Cleaning Services for the Embassy of Canada to Saudi Arabia, in Riyadh

The Department of Foreign Affairs, Trade and Development hereby amends, in accordance with this addendum the Request for Proposals (RFP) for the provision of cleaning services, bearing number 23-232219. This addendum hereby forms part of the RFP and the purpose is to:

1. Answer questions related to the RFP that we received

This addendum is issued prior to receipt of bids to provide for certain revisions to and clarification of the solicitation documents.

QUESTIONS AND ANSWERS

- Q1. Can the Contractor use the existing on site cleaners and supervisor to carry out the Perimeter Fencing, Exterior Building and All Glass cleaning?
- A1. Based on Mission's experience, these tasks take at least a week to complete and using the same cleaners to do them will result in delay on the other daily and weekly tasks. The Mission will not tolerate a service disruption due to the reassignment of the resources.
- Q2. Is all the Glass means that it includes the Skylights in the Official residence and the Chancery?
- A2. Yes. All glass includes all glass components of the Chancery and Official Residence, which are located in the compound. No Area are excluded.
- Q3. Is there a minimum standard for Materials and Supplies to be provided as per clause 5.4.1.2?
- A3. As identified in section **5.4.1.2 of the Statement of Work:**

"All products used in the accomplishment of this requirement must be in accordance with Health and Safety codes. Canada will promote the use of green products and practices, whenever possible"

Cleaning products supplied should, where possible, be an approved eco-label product that confirms to both the environmental features and the performance of the product. All cleaning supplies and products must be properly labeled. Any chemicals used must have Material Safety Data Sheet (MSDS) available for inspection. Any chemicals not approved by the Project Authority will be removed immediately and the Contractor will have to replace them with the proper type.

Only products, supplies approved by the Project Authority will be allowed for use."

Preference will be given to products from manufacturers that are ISO certified and below are recommended brands but the bidders may propose an equivalent:



Toilet tissue (Regular 2-ply);	Sanita, Kleenex, Fine
Paper hand towel, rolls;	Sanita, Kleenex
Paper hand towel, bi-fold;	Sanita, Kleenex
Regular assorted sized clear plastic bags for recycled materials;	Any
Regular assorted sized black garbage plastic bags;	Any
Hand soap, liquid or foam (as required);	Dettol, Palmolive, Dove,
Hand soap, bars;	Not required
Hand sanitizers;	Purell, Dettol, Lifebuoy
Dishwashing liquid;	Lux, Fairy, Pril, Finish
Cleaning sponges;	Vileda, Scotch-Brite,
Dish cloths;	Vileda, Scotch-Brite,
Dettol Air Fresheners;	Dettol
Toilet Cleaners and Fresheners; and,	Harpic, Dac, Airwick
Tissue Box per workstation.	Sanita, Kleenex

Q4. Can the Contractor use Sub-Contractors?

A4. No.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED