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K1A 0S5

Bid Fax: (819) 997-9776

## Revision to a Request for a Standing Offer

## Révision à une demande d'offre à commandes

National Master Standing Offer (NMSO)

Offre à commandes principale et nationale (OCPN)

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Offer remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'offre demeurent les mêmes.

## Comments - Commentaires

## Vendor/Firm Name and Address

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

## Issuing Office - Bureau de distribution

Informatics Professional Services Division / Division  
des services professionnels en informatique

Les Terrasses de la Chaudière

10, rue Wellington, 4ième

étage/Floor

Gatineau

Québec

K1A 0S5

<b>Title - Sujet</b> Accessibility Conformance Testing	
<b>Solicitation No. - N° de l'invitation</b> 2B0KB-219754/A	<b>Date</b> 2023-03-15
<b>Client Reference No. - N° de référence du client</b> REQ 97540	<b>Amendment No. - N° modif.</b> 002
<b>File No. - N° de dossier</b> 631zm.2B0KB-219754	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$ZM-631-41348	
<b>Date of Original Request for Standing Offer</b> <b>Date de la demande de l'offre à commandes originale</b> 2023-02-17	
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2023-04-03</b> Heure Avancée de l'Est HAE	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Egan, Tara	<b>Buyer Id - Id de l'acheteur</b> 631zm
<b>Telephone No. - N° de téléphone</b> (000) 000-0000 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Delivery Required - Livraison exigée</b>	
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	
<b>Security - Sécurité</b> This revision does not change the security requirements of the Offer. Cette révision ne change pas les besoins en matière de sécurité de la présente offre.	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Acknowledgement copy required</b> <b>Accusé de réception requis</b>	<b>Yes - Oui</b> <input type="checkbox"/>	<b>No - Non</b> <input type="checkbox"/>
<b>The Offeror hereby acknowledges this revision to its Offer.</b> <b>Le proposant constate, par la présente, cette révision à son offre.</b>		
<b>Signature</b>	<b>Date</b>	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
<b>For the Minister - Pour le Ministre</b>		

N° de l'invitation - Sollicitation No.

2B0KB-219754/X

N° de la modif - Amd. No.

002

Id de l'acheteur - Buyer ID

631ZM

N° de réf. du client - Client Réf. No.

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N° CCC / CCC No./ N° VME - FMS

This amendment 002 is raised to answer supplier questions. All other terms and conditions remain unchanged.

## Questions and Answers 1-6

**Question 1:** Can you please confirm that the contract needs Secret Clearance?

**Answer 1:** After the contract is awarded the individual Government of Canada Department or Agency will determine the security requirements for each individual project. However, it is anticipated that requirements will require either Reliability or Secret security levels based on the needs of departments.

RFSO reference:

- Part 1 – General Information (refer to: 1.9 Security Requirements)
- Part 6 – SECURITY AND INSURANCE REQUIREMENTS (6.1 Security Requirements)
- PART 7 - STANDING OFFER AND RESULTING CONTRACT CLAUSES (A. Standing Offer)  
7.2 Security Requirements

The following security requirements (SRCL and related clauses provided by the Contract Security Program) apply and form part of the Standing Offer.

1. The Contractor must, at all times during the performance of the Contract, hold a valid Facility Security Clearance at the level of SECRET, issued by the Contract Security Program (CSP), Public Works and Government Services Canada (PWGSC).
2. The Contractor personnel requiring access to CLASSIFIED/PROTECTED information, assets or sensitive site(s) must EACH hold a valid personnel security screening at the level of SECRET, or RELIABILITY STATUS, as required, granted or approved by the CSP, PWGSC.

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**Question 2:** If we're just interested in the web accessibility, will that be a disadvantage for us applying?

**Answer 2:** No, there will not be a disadvantage to bid for any individual category. We accept bids for any of the six categories.

RFSO reference:

- ANNEX "A" - STATEMENT OF WORK (2. Resource Categories).

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**Question 3:** VPATs are an old limited format. OpenACR is a format that was developed for the USA's GSA <https://gsa.github.io/openacr-editor/> that is better suited for modern web development. Is this something that would consider supplying?

**Answer 3:** Not at this time

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**Question 4:** We can deliver documents in English, but the RFP says, "All work and deliverables must be in English and / or French." - is that our choice or the department's choice?

**Answer 4:** For the purpose of the bid, the deliverables can be submitted in the offeror's choice of language.

After the contract is awarded the individual Government of Canada Department or Agency will determine the language of the deliverables (English only, French only, or Bilingual) based on the contact agreement.

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**Question 5:** WCAG 2.2 is about to be released, will you be wanting support for ACRs which align with the latest WCAG recommendation when it is released?

**Answer 5:** The EN 301 549 (2021), which includes WCAG2.1, is the standard at this time.

RFSO reference:

- Annex "A" – Statement of Work (2. Resources Categories):  
The Offeror's Named Resource must perform one or more Accessibility Conformance Testing services against the EN 301 549 (2021) standard.

If and when Canada implements a newer version of the EN 301 549 standard, the Offeror must be notified in writing and the Offeror's Named Resource must test against the updated version of the standard within 6 (six) months of the updated standard being released.

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**Question 6:** If all the mandatory requirements of required completed reports for the categories are met, however, the clients are not willing to approve submission of their reports due to confidentiality (redacted or unredacted). Would the Crown be willing to accept sample reports based on the Crown's provided content?

Many of our clients are not willing to allow us to provide the compliance reports we have produced for them due to confidentiality concerns. To provide PSPC the ability to evaluate our capabilities, would it be possible for PSPC to provide representative

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web pages and documents to assess? This would allow vendors to demonstrate their capabilities and the level of detail provided in their reports.

**Answer 6:** No, the offeror must pass the mandatory corporate criteria evaluation to participate in the test.

RFSO reference:

- Attachment 1 to Part 4 - Evaluation Criteria
  - 1.1.3 Guidelines on submitting ACRs  
The following guidelines apply to all mandatory criteria and point-rated criteria:  
  
When submitting Accessibility Conformance Reports, offerors must secure any necessary approvals before submitting the reports. All Accessibility Conformance Reports must be evaluated on a third party ICT solution. The unredacted reports must clearly state the solution name and the names of the evaluators. If necessary, images displaying confidential/product functionality can be removed from the report providing that in the bid submission it is made clear information has been removed due to confidentiality. Anonymous and redacted reports will not be accepted – as redacted reports are often not accessible.
- Annex A1 - Testing scoring guide and instructions for the Sample EN 301 549 (2021) accessibility conformance test (Sample ACT)  
The Offerors that are compliant to the mandatory criteria will be invited to participate in our tests and will have 48h to ask questions at the beginning of the 10-day testing period.

Note:

We take confidentiality very seriously and would like to assure bidders that the six (6) significant and independent Accessibility Conformance Reports for websites or web applications completed within the last twenty-four (24) months, which were requested, will not be shared with anyone outside of GC (Canada) evaluation team for this specific bid. These reports are intended solely for evaluation purposes and will remain within the confines of GC (Canada).