



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise  
indicated, all other terms and conditions of the Solicitation  
remain the same.

Ce document est par la présente révisé; sauf indication contraire,  
les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Resource and Data Management Division / Division de  
la gestion des ressources et des données  
Terrasses de la Chaudière  
4th Floor, 10 Wellington Street  
4th etage, 10, rue Wellington  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> Automated and Manual Data Capture Automated and Manual Data Capture Solution	
<b>Solicitation No. - N° de l'invitation</b> 45045-210123/B	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> 000013000	<b>Date</b> 2023-03-27
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XL-173-41352	
<b>File No. - N° de dossier</b> 173xl.45045-210123	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2023-04-27</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Cunningham, Nikita	<b>Buyer Id - Id de l'acheteur</b> 173xl
<b>Telephone No. - N° de téléphone</b> (343) 575-7045 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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Solicitation Amendment 002 is raised to:

- Answer questions from Industry.
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**Question 19:**

P. 62 Section 2.1 – Please provide the details (vendor name, product names, quantities, architecture, cost, etc.) of the existing COTS proprietary solution for automated data capture (utilizing OCR, OMR and ICR) and manual data capture that Statistics Canada is currently using. How is this system being used today?

**Answer 19:**

The Legacy Application will not require to be integrated into this solution. – We are not in a position to supply the Current solutions information - The solution is currently using Optical Character Recognition (OCR), Optical Mark Recognition (OMR) and Intelligent Character Recognition(ICR) and manual Data Capture

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**Question 20:**

P 66 Section 4.1 e xv – states that the Support Times of availability should be 8AM to 5PM (EST), however, Section 4.4.a.3.a states “provide technical support, in both official languages (English and French), from 6:00 A.M. until 7:00 P.M. Eastern Time, Monday through Friday (exclusive of statutory holidays observed by Canada at the site where the service is required).” Please clarify

**Answer 20:**

Canada Acknowledges at Page 66 - Section 4.1.e.xv should read “Times of availability between “6:00AM until 7:00PM (EST)”

**Question 21:**

Annex B, Table 1 – p 84 – Canada has requested license pricing based on Per User License (for 150 users). Our license model does not follow this license model so can we modify this table to reflect our licensing model?

**Answer 21:**

This table will be considered as part of the Financial Evaluation, changes to this table and/or licencing model could cause your financial bid to be found non-compliant. Bidders must bid using the existing tables.

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**Question 22:**

Can you please provide the Mandatory and Rated Requirements in an Excel format so that we don’t have to re-type everything?

**Answer 22:**

No unfortunately, Public Service and Procurement Canada is unable to covert Annex G – Bid Eval Criteria to an Excel Document. An excel Document changes our ability to control versions of the Document. In order to maintain our mandate to be fair, open and transparent, we will not be providing any solicitation documents in any other document than those already published.

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**Question 23:**

Can you please provide the Annex I – Bidder Forms in Word format

**Answer 23:**

No unfortunately, Public Service and Procurement Canada is unable to covert Annex I – Bidders Forms into word format. An word Document changes our ability to control versions of the Document. In order to maintain our mandate to be fair, open and transparent, we will not be providing any solicitation documents in any other document than those already published.

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**Question 24:**

6. p 82 - m) Volume 1.1.m.1 - Canada has stated that “The Solution must have the functionality to manage low and high volumes of files (up to 35 million single images per month),”.
- a. Please provide clarification on this requirement including what is meant by “manage”.
  - b. Is this a backfile conversion requirement or a day-forward processing project?
  - c. How are these documents received?
  - d. What percentage of these files will need to be OCR’d?

**Answer 24:**

- a. The solution must be able to process volumes up to 35 millions images in a month
- b. Day-forward processing project
- c. Please refer to MC40 in ANNEX G – Bid evaluation criteria
- d. All (100% of the volume would need to be OCR’d )

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**Question 25:**

What data, if any, needs to be migrated to the new solution? Where does this data reside and what are the volumes?

**Answer 25:**

Statistics Canada does not require data to be migrated from the legacy solution to the new solution.

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**Question 26:**

What is the allocated budget amount for this solution?

**Answer 26:**

At this time Statistics Canada is not at liberty to disclose the Budgetary requirement of this Solicitation as the current budget for this requirement has not been determined.

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**Question 27:**

Could you please extend the Closing Date to May 1, 2023?

**Answer 27:**

Canada recognizes the reason for this request and will approve an extension of three weeks, bringing the closing date from April 4th to April 27th, 2023.

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**Question 28:**

Please clarify which resource categories Statistics Canada requires the Bidders to provide rates.

**Answer 28:**

Please refer to The Task Authorization in Annex B – table 6 and 7 – this was created for the Bidder to provide a range of resource level availability that properly fit the requirements of the work to be done

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**Question 29:**

In Annex A, Statement of work, Statistics Canada mentions a Legacy Solution. Would Statistics Canada be willing to identify the vendor and version of the incumbent solution?

**Answer 29:**

The Legacy Application will not require to be integrated into this solution. – We are not in a position to supply the Current solutions information

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**Question 30:**

In Annex B, Basis of Payment. There are two Tables identified as "Table 5".

**Answer 30:**

Canada Acknowledges, there are two table 5's in the In the Basis of Payment Annex, An amendment to correct this error, will be uploaded to Canadbuys.

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**Question 31:**

Annex G – Bid Evaluation for Mandatory and Rated requirements do not include a requirement to propose individual resources.

**Answer 31:**

Yes, Canada Confirms that Annex G – Bid Evaluation for Mandatory and Rated requirements do not include a requirement to propose individual resources.

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**Question 32:**

Please confirm that the requirements for this bid submission do not include requirements for the Bidder to propose resources and submit the resources' security clearance information and resume.

**Answer 32:**

Yes, Canada Confirms that the bidder is not required to provide Resource resume and security clearance.

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**Question 33:**

To. Subparagraph (b) specifies that the project must have been completed by the bid closing date. By completed, do you mean that the project is implemented and in production at the customer, or specifically that the project is no longer relevant, and the customer is no longer using the solution? Can we quote projects from current clients?

**Answer 33:**

The Solution must be a finished product prior to Bid closing. Statistics Canada is currently looking for a finished Commercial Off the Shelf Product. Yes, Bidders may quote projects from current clients . Bidders are invited to consult 3.2 Section I : Technical Bid Section c subsection (iv)

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**Question 34:**

To. The last sentence of this paragraph refers to Appendix A to Annex A – Technical Environment Conceptual Overview. This appendix seems not to exist in the document? Could you provide it?

19. 3) Page 145, Form 4

**Answer 34:**

Canada Acknowledges that Appendix A to Annex E does not exist, Please refer to Annex A – Statement of Work section 5 – High Level Solution Architecture for reference.

**Question 35:**

To. Our solution integrates so-called “open-source” software or modules. Their functionalities are directly integrated into our main software, and do not require any additional installation or configuration. Can you confirm if we need to get permission from publishers (using Form 4) for this kind of software?

**Answer 35:**

Statistics Canada Confirms that Open Source is Accepted

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**Question 36:**

In addition to the previous question, should we list in the List of software offered the modules integrated into our main software for which we hold the rights of use, and whose use in the solution does not require installation or configuration? additional? These modules/features are an integral part of the main executable.

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**Answer 36:**

Yes please refer to section 3.2 Section I: Technical Bid – sub-section (c) (vii) List of Proposed Software on page 18 of the Solicitation.

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**Question 37:**

Page 18, paragraph 3.2.c.viii . This paragraph identifies the mandatory release requirements described in the Statement of Work. We are unable to identify this section in Annex A, Statement of Work. Is this paragraph 7.26.b, page 54?.

**Answer 37:**

Please refer to Annex A- Statement of Work. The Bidder is to provide a "Software release strategy based Annex A – Statement of work.

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**Question 38:**

Due to the depth of the RFP and the effort required to provide a detailed response, we are requesting a 3-week extension to the close date.

**Answer 38:**

Canada recognizes the reason for this request and will approve an extension of three weeks, bringing the closing date from April 4th to April 27th, 2023.

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**Question 39:**

The Crown has specified User Based licensing in the RFP however Tables 4&5 read as "Additional Device license(s)...". Can the Crown confirm that they are seeking User Based licensing and not Device based licensing?

**Answer 39:**

Canada can confirm the Licenses Model desired for this Solicitation is "User Licenses"

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**Question 40:**

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In Table 5, the Crown has requested an “All-inclusive Lot Price” for the “provision of Software Maintenance and Support Services on all AMDS Perpetual User Licenses.” In this table, can the Crown confirm that they are seeking the cost to extend the Software Maintenance and Support for the 150ea Perpetual Licenses as listed in Table 1?

**Answer 40:**

Yes, Canada Confirms.

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**Question 41:**

In Table 5, the Crown has requested pricing for “Subscription Licensed Software”. Can the Crown confirm that the desired term of these Subscription Licenses to be 12 months?

**Answer 41:**

Yes, Canada can confirm the subscription Licenses period is 12 months (1 year)

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**Question 42:**

In MC 48 the Crown is seeking the ability for the Solution to “extract data in variety of languages, including but not limited to a) English Characters b) Canadian French Characters c) European French Characters. Can the Crown provide examples of “Canadian French Characters” and “European French Characters”?

**Answer 42:**

Canada confirms there are variations in writing depending on the different regions across the world. Some examples are provided in numerical characters 1 and 4. The writing fonts of different countries around the world might be different from one another which may result in the Canadian or European French character recognizing system to recognize characters more accurately.

**Question 43:**

I wanted to inquire about receiving an extension, ideally 2-3 weeks, to the submission deadline, which is currently April 4th. This would be key in allowing us to put forward our best response in support of Statistics Canada.

**Answer 43:**



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Canada recognizes the reason for this request and will approve an extension of three weeks, bringing the closing date from April 4th to April 27th, 2023.

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**ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN UNCHANGED.**