



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Resource and Data Management Division / Division de
la gestion des ressources et des données
Terrasses de la Chaudière
4th Floor, 10 Wellington Street
4th etage, 10, rue Wellington
Gatineau
Québec
K1A 0S5

Title - Sujet Automated and Manual Data Capture Automated and Manual Data Capture Solution	
Solicitation No. - N° de l'invitation 45045-210123/B	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client 000013000	Date 2023-04-17
GETS Reference No. - N° de référence de SEAG PW-\$\$XL-173-41352	
File No. - N° de dossier 173xl.45045-210123	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2023-04-27 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Cunningham, Nikita	Buyer Id - Id de l'acheteur 173xl
Telephone No. - N° de téléphone (343) 575-7045 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. – N° de l'invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l'acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

Solicitation Amendment 003 is raised to:

- Answer questions from Industry.
-

Question 44:

How do we access the server for installation? During remote sessions, can the Statistics Canada team member give the vendor's representative control of the workstation to work on the existing issue since VPN access will not be granted?

Answer 44:

At no time will Statistics Canada provide access to the Bidder on any internal system. Statistics Canada would be guided through screen sharing and the vendor will provide support by means of a virtual environment. The vendor would not obtain VPN access.

Question 45:

Section **4.3 Scope of Training Services for The Solution**, are we expected to train all users, or are we training a Statistics Canada trainer?

Answer 45:

The Contractor will provide training to a core group of users from Statistics Canada, which these users would then, train Statistics Canada employees.

Question 46:

Section **4.3 Scope of Training Services for The Solution: 4.3.b.2**, how many Admins and Developers will require training?

Answer 46:

Statistics Canada will preliminarily require approximately 15 admins and developers but the Solution should be scalable to meet the potential future needs of Statistics Canada .

Question 47:

Section **7.28 Training**, for future training, how many training sessions per option period is Statistics Canada considering?

Answer 47:

Solicitation No. – N° de l'invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l'acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

At this time, Canada can not identify the number of training sessions as training during the option periods is only required on as and when needed basis. However, Statistics Canada envisions the need for 1 training session per year. Any optional services is up to the discretion of Canada.

Question 48:

Please confirm [if] there will be 3 brand new environments. Is there an additional training environment, or should vendors assume the testing environment will be used for training? Page 67, Section 3 states: *Development into environments (development, testing, and production)*.

Answer 48:

There will not be a fourth environment. Testing environment will be used for training.

Question 49:

How many people should we assume will perform UAT?

Answer 49:

StatCan will require approximately 20 individuals or less to perform a UAT.

Question 50:

How many licenses would be required for UAT and development?

Answer 50:

The 150 Perpetual Licenses are all expected to be valid and used in all environments.

Question 51:

If there are 350 active surveys (see **Annex A – Statement of Work, section 2.0 Background**), are those surveys in English and French, or are there surveys in other languages?

Answer 51:

Canada confirms that the active surveys are currently in English and French or Bilingual.

Question 52:

Based on **Table 2 – Implementation Support** in **Annex B**, how many job templates will the vendor need to migrate? Please provide examples of all required templates in all languages.

Solicitation No. – N° de l'invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l'acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

Answer 52:

Canada confirms no migration will not be necessary from the legacy solution.

Question 53:

Are the images released into another system or is it mainly the data?

Answer 53:

Canada confirms that the images must be retained, and the data is extracted for further processing.

Question 54:

Can additional details be provided for system integrations needed (APIs, etc.)?

Answer 54:

For details relating to system integration needed, please refer to Annex A- Statement of Work. Statistics Canada cannot provide any further information at this time.

Question 55:

Section **1.1.m.1** on page 82 states *"The Solution must have the functionality to manage low and high volumes of files (up to 35 million single images per month)"*. What is your average for each of the last 3 years?

Answer 55:

Canada at this time cannot provide this information.

Question 56:

Section 4.4.a.3 Technical support, item a) states *"the Bidder must be available by phone or through a website (and by other virtual means if necessary) in order to provide technical support, in both official languages (English and French), from 6:00 A.M. until 7:00 P.M. Eastern Time"*. Would Statistics Canada consider technical support hours from 8am to 8pm EST?

Answer 56:

Canada refers Bidders to amendment 002 question 20.

Question 57:

Amendment 001, Question 9. Can the Crown please explain if "AA technologies" (referenced in the question) is Automation Anywhere or a different technology vendor? Can the Crown please clarify if "AA technologies" tools are currently licensed by Statistics Canada?

Answer 57:

Canada at this time cannot provide this information.

Question 58:

Do you require multifactor authentication? If so, what types?

Answer 58:

The Solution must meet the security requirements specified in the Solicitation .

Question 59:

Regarding training:

- a. How many locations?
- b. Preference for on-site versus online training?

Answer 59:

Canada refers Bidders to Section 7.3.10 – Training subsection A.

Question 60:

Access e-post as per Bidder Instructions provided in Part 2 of the RFP to submit bid. I called e-post technical support yesterday and they advised that we require an invitation from the supplier. To my knowledge, we did not received an invitation, **can you please provide us with access to e-post.**

Answer 60:

Canada refers Bidders to Section 2 – Bidder Instructions

Question 61:

Based on the language in the RFP below can you **please confirm this date and time** where Q A will close.
(e) All enquiries must be submitted in writing to the Contracting Authority no later than 10 calendar days before the bid closing date. Enquiries received after that time may not be answered.

Answer 61:

Canada encourages refers Bidders to Section 2 – Bidder Instructions subsection 2.4 – Enquiries – Bid Solicitation.

Solicitation No. – N° de l’invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l’acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

Question 62:

Section 6.1 Security Requirement: Please confirm whether or not Technical Support personnel will potentially be required to access PROTECTED information in the accomplishment of tasks listed in ANNEX A section 4.4.a.3.

Answer 62:

The selected Contractor will be required to have Technical Support personnel cleared at reliability level. The bidder is required to complete Section 3 – Technical Bid Subsection C.II – Security.

Question 63:

In Section 7.1 a) V), can you please provide the amount and details of the specific use cases that need to be configured as part of the test and deployment for the implementation to be considered complete?

Answer 63:

Canada at this time is unable to provide the information.

Question 64:

In section 4.2 C) 1) Can you please provide details on the scope and the number of templates required to be migrated from the legacy solution?

Answer 64:

Migration will not be required from the legacy solution.

Question 65:

I am interested in how scan pages that would be provided to us relate to documents especially in the context where there is a clear need to track those.

Answer 65:

A Document can consist of a single or multiple scanned pages.

Question 66:

For mandatory requirement 8, “The Solution must allow the functionality to implement customized scripts before and after each process, and run it for each individual field (pre and post)”, assuming the solution allows for numerous custom scripts and actions to be performed on each extracted field or

each structured field from digital channels, is the expectation that these scripts are configuring during the implementation of a new document pipeline or at any time? Changing scripts in production process should be a planned event. Who is expected to create and configure those scripts? We are assuming these scripts would be part of a batch job and not one-off. Is this the case?

Answer 66:

Canada confirms that these scripts would be configured during the implementation of a new document. Statistics Canada inhouse developers are responsible to configure and create the scripts. These would be part of a batched job and not a one off.

Question 67:

What is the upper limit in terms of total users as well as concurrent users? Is 200 the upper limit? If the limit increases greatly, do you agree to consider a resizing?

Answer 67:

We cannot commit to the number of users nor provide upper limits at this time. Canada does not confirm resizing.

Question 68:

For MC 14 for exporting, can you confirm the requirement is around being able to export data from databases within our solution or directories within our solution through a GUI or through queries for your own use in other systems? Is the 3rd bullet to be able to export data from external applications into our solution? Or is this around data intake coming from multiple locations that you expect the solution process? Can you elaborate?

Answer 68:

The proposed Solution needs to be able to export stored data whether from a database or a folder structure to a specified location and format. For 3rd bullet, we would need to import data from external application into our own solution, not export data from external applications, meaning this is around data intake coming from multiple locations that the solution needs to process.

Question 69:

Can you clarify or give examples of the below items, so we are in alignment with your use of this terminology?

- a. field
- b. document type
- c. document workflow
- d. template
- e. batch
- f. Batch information
- g. job type
- h. individual documents
- i. digital images and documents

- j. text based digital images and documents

Answer 69:

- a. Field – The option of outputting any stored data, recognized OCR, OMR, or ICR values.
- b. Document type – The format (See Statement of Work)
- c. Document workflow – The process flow or steps a file must take based on specified criteria and parameters.
- d. Template – Layout of the document processed through the Solution.
- e. Batch – A number of images to be processed together.
- f. Batch information – The properties of a batch.
- g. Job type – A process that a questionnaire/document/image goes through.
- h. individual documents – A single file or questionnaire with one or more pages.
- i. digital images and documents – Scanned files an electronic format. Documents are a single file with one or more pages, or it can be multiple files with one page with text and images.
- j. text based digital images and documents – Similar to a digital image and documents but with only text like a table or financial statement.

Question 70:

We would like to implement the initial solution on existing, relevant data that you have so that UAT involves a full operational framework containing complete workflow for a document use case or use case(s) of highest priority. Can you provide a list of the desired document use cases you would like configured during UAT? A document use case would be 2021 Census - 1A.

Answer 70:

At this time, Canada will not provide a use case.

Question 71:

Can you clarify the differences between European and Canadian French Characters?

Answer 71:

Canada confirms there are variations in writing depending on the different regions across the world. Some examples are provided in numerical characters 1 and 4. The writing fonts of different countries around the world might be different from one another which may result in the Canadian or European French character recognizing system to recognize characters more accurately.

Question 72:

Can you elaborate on MC32? What is the daily, yearly or monthly upper limit of non-machine readable or semi-machine-readable document image volume versus machine readable that would be read into

the solution through jobs? What is the use case for an individual user importing document images into the system versus the solution grabbing batch or bulk data in an automated fashion? Peak volume is needed to size appropriately and consider storage. In your flow on page 73 in section 4.7.4 we do not see depiction of an individual user inputting document data direction into the system.

Answer 72:

StatCan cannot provide an upper limit of non-machine or semi-machine-readable volume. If the images cannot be automatically imported, then the proposed Solution must offer a way for a user to manually import. Regarding the diagram depicted on page 73, this is an automated diagram and anything that is an automated process should allow someone to manually execute if needed.

Question 73:

What is your desired job scheduling cadence? Daily? Weekly?

Answer 73:

The schedule cadence will be discussed and determined in the initial Project kick-off meeting.

Question 74:

Can you elaborate on MC31? What exactly is “putting a file on hold” and how does that relate to the job or batch? Should the file be placed in a hold queue so the reviewer does not have it in their QA queue for instance or should the whole batch of the same document types be on hold? Can you describe the use case the experience your end users should have?

Answer 74:

A job is related to a specific questionnaire/document type.

A batch is the grouping of questionnaire(s)/document(s) in digital format within a specific job.

The proposed Solution must allow the user to flag a batch (single or multiple documents) to be suspended/on hold/sent to be reviewed, disabling the batch from continuing through the manual and automated process.

The proposed Solution must allow the user to flag a document (single or multiple pages/images) to be suspended/on hold/sent to be reviewed, disabling the batch from continuing through the manual and automated process.

The proposed Solution must allow the user to flag an image/page to be sent to be reviewed, disabling the batch from continuing through the manual and automated process.

The proposed Solution must allow the automated process to flag a batch to be suspended/on hold/sent to be reviewed if there is an issue with it, disabling the batch from continuing through the manual and automated process for further review.

Solicitation No. – N° de l’invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l’acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

Question 75:

What is meant by PRTC2 “The Solution should have the functionality for a field to have the capability for setup and detect create a field(s) that requires two consecutively identical entries for data recognition and extraction for validation purposes.”? Can you clarify?

Answer 75:

The proposed Solution should have the means to set up a field that would require a double verification of the data that was automatically detected/recognized or manually capture.

A field refers to an area that the data resides on the image that is automatically recognized or detection of data for manual capture.

Double verification refers to data that is recognized or manual captured in a field and then another capture operator would have to re-capture, without knowing what the original value was.

Question 76:

For M37 can you provide an example of how missing attachments could be identified? Please describe the use case for an attachment within the flow.

Answer 76:

The proposed Solution must have the means to detect the format of the exported images, making sure that the image count matches the original, per loaded image count also have the means to either flag an image that does not match a template, to review, for manual identification or to auto assign it to a template or as an attachment.

Question 77:

Can you clarify M43? Is this around the ability to query data tables to obtain aggregate information about a file, all the files in a job run, fields extracted in a file, page or job run, counts by field type such as date or files by fields such as date? Is a dashboard desired to facilitate this? Can you give an example of what ‘Operator sample based’ refers to?

Answer 77:

The proposed Solution must have the ability to define the automated and manually captured fields, Quality Contract (QC) sample rates of the initially recognized and manually stored values.

Solicitation No. – N° de l'invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l'acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

The operator sample based refers to the systems ability to sample a percentage of the operator's work for QC purposes.

Question 78:

For MC40 can you give example of what document types or use cases would involve word documents and excel? Would these types of files map into the same data models associated with a document type use case like 2021 Census - 1A or are they one off use cases?

Answer 78:

At this time, Canada cannot provide use case.

Question 79:

Is a retention policy for history kept in our solutions or will historical data be kept in external databases?

Answer 79:

The history must be retained in the proposed Solution.

Question 80:

Can we please be provided access to e-post to submit our response, which we will require an invitation for.

Answer 80:

Canada invites Bidders to refer to Section 2 – Bidder Instructions

Question 81:

Can you clarify the term registration?

Answer 81:

Registration refers to the defined registration points on a given template that allows the solution to align the matched image with the associated fields on a template.

Question 82:

Can you clarify this criterion, including the term model order?

Answer 82:

Template order refers to the document page data output order based on a client's specification.

Question 83:

Can you clarify this criterion? What do you mean by identifying and assigning digital files?

Answer 83:

The Solution's ability to identify an imported image and match it to a template that is associated to a document type, which is configured to follow a specific process flow.

Question 84:

Can you clarify the term document case?

Answer 84:

A document case refers to a group of defined criteria to assign a workload of a document type to a user or group based on Azure or Windows active security group. This means users that are not assigned to capture a document type cannot access that particular workload.

Question 85:

There appears to be an inconsistency in the information requested per section between the information listed in paragraphs a and b on pages 101-102, and the information listed in the screenshots provided on page 104. Can you confirm what information is included in each section? For example, the vendor URL is listed under Owner Information (page 102) but is present in Tab B IT Product List (page 104).

Answer 85:

Canada invites Bidders to refer to Annex E – Supply Chain Security Information Assessment Process

Question 86:

This section indicates that we will be accessing PROTECTED A and PROTECTED B information. Our company has a SECRET level Facility Security Clearance (FSC). Is this certificate acceptable for this requirement?

Answer 86:

Canada invites Bidders to refer to the Security Clauses of the Solicitation to confirm whether their clearance satisfies these requirements.

Question 87:

The names and numbers of the tables listed in Table 11 do not correspond with the tables listed on the previous pages. Can you clarify which prices are to be included in the calculation of the total bid price?

Answer 87:

Canada Confirms all tables will be used to determine the total cost of the bidders financial proposal for evaluation purposes.

Question 88:

Solicitation No. – N° de l'invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l'acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

In this table, what is the value to put in the bottom right cell? Is it the sum of the averages calculated in the five rows above (in the same column)?

Answer 88:

Canada Confirms Table 8 total will be calculated based on sum of all columns.

Question 89:

These tables do not contain a cell for the total at the bottom right. Should we add such a cell?

Answer 89:

Each table must have a total price excluding Applicable taxes for evaluation purposes.

Question 90:

At Table 4. This table does not exist in the English version. Do I have to fill it in?

Answer 90:

Canada Acknowledges there is a discrepancy in the French solicitation. An amendment will follow including the correct language.

Question 91:

The table is titled "Training Support", but the description does not mention Training. Can you clarify what is to be included in this table?

Answer 91:

Canada refers Bidders to "Section 4.3 – Scope of Training Support for the Solution"

Question 92:

Unlike the other tables in Appendix B, these tables do not include the statement "Applicable taxes excluded". Can you confirm that this statement also applies to Tables 1 and 4?

Answer 92:

Canada Confirms "Applicable Taxes Excluded" are associated to each Table in Annex B – Basis of Payment.

Solicitation No. – N° de l'invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l'acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

Question 93:

This paragraph mentions the need for a "commitment by the bidder to two meetings per week". Are these meetings required for the entire duration of the contract, or only during the implementation of the Solution?

Answer 93:

The Bidder must agree to meet regularly with Statistics Canada as mutually agreed upon in Project Kick-off Meeting.

Question 94:

In the instructions for submitting the form at the top of the page, you are asked to:

- i. "Complete and place the form in a sealed envelope"
- ii. "Include the sealed envelope with your submission"
- b. However, for this RFP, our submission will be transmitted electronically. Will we need to mail this sealed envelope when we upload our bid online

Answer 94:

Please refer to Section 3- Bidders Instructions, subsection 3.1 (a)

Question 95:

Paragraph B specifies that the project must have been completed by the bid closing date. By completed, do you mean that the project is implemented and in production at the customer's site, or specifically that the project is no longer current, and the customer no longer uses the solution? Can we cite current Customer projects?

Answer 95:

Statistics Canada is seeking a COTS Solution. Therefore, the proposed Solution must be stand alone and fully functional and ready for implemented by StatCan by the Bid closing date.

Please refer to the solicitation at 3.2: Technical Bid – subsection (c). IV

Question 96:

This paragraph refers to the mandatory versioning requirements outlined in the Statement of Work. We cannot identify this section in Appendix A, Statement of Work. Is it paragraph 7.26.b, page 54?

Answer 96:

Please refer to Amendment 002 Question 38

Question 97:

Solicitation No. – N° de l'invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l'acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

Section 7.5 (b) iii) Supplemental General Conditions 4008 Personal Information

(<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual/4/4008/2>)_

Question - Section 7.5 (b) iii) Supplemental General Conditions 4008 Personal Information - Given the significant responsibilities associated with complying with 4008 (2008-12-12), Supplemental General Conditions - Personal Information and the related costs for the delivery obligations (i.e. new database, segregation of data, quarterly reporting obligations, etc.), we request that Canada provides some clarifications regarding the inclusion of such terms and conditions or confirm that such Supplemental General Conditions 4008 will be negotiable. As an example, will the Contractor collect personal information on behalf of Canada? Is the Contractor expected to store Canada's Personal Information/Records in a database owned by the Contractor? Ultimately, we believe that Supplemental General Conditions 4008 should be customized and negotiated by Canada and the Contractor in each applicable Task Authorization. Please confirm.

Answer 97:

SACC Clauses 4008 – Personal Information is a standard supplementary clauses for competitive requirement and Canada at this time will not be negotiating any additional Terms and Conditions outlined in the solicitation.

Question 98:

Sections 7.11.2 Price Certification and 7.16 Discretionary Audit

Question - Sections 7.11.2 Price Certification and 7.16 Discretionary Audit - A competitive RFP process that results in a comparison of prices proposed by more than one Bidder is the most fair, efficient, and effective means of determining the lowest price and best value to Canada, as the Bidder has to bid against competitors. Current policy in the Canadian Government for competitive RFPs indicates that clauses, such as the Price Certification and Discretionary Audit clauses, apply only to non-competitive procurement process for goods and services over \$50,000. In this case, the RFP is competitive and has an evaluation methodology that establishes a competitive financial outcome; see the instructions available at: <https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual/5/C/C0100C/2>

In the event that the Bidder's bid is the sole responsive bid received, Canada is already protected by Section 14 Price Justification of the Standard Instructions 2003 - Goods or Services that governs the bid response. Therefore, the price certification and the discretionary clauses should not have been included in the Articles of Agreement.

As a result, Sections 7.11.2 Price Certification and 7.16 Discretionary Audit should be deleted. Please confirm.

Answer 98:

Canada Confirms Price Certification and Discretionary Audit are standard clauses for competitive requirement and will not be deleted from the solicitation.

Question 99:

Further to your answers to questions 17 and 18 of Amendment no.1, we respectfully request that Canada confirms that the selected Bidder will be authorized to provide its supplemental licensing terms and conditions, including its proposed software compliance clause, at contract award for Canada's consideration and inclusion in the Resulting Contract Clauses

Answer 99:

No further consideration will be given as this question has been addressed in Amendment 001 question 17 and 18.

Question 100:

Section 5.2 (a) Supply Chain Integrity Process of the RFP states:

"Certifications Precedent to Contract Award" states "The certifications and additional information listed below should be submitted with the bid but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame provided will render the bid non-responsive."

However, Bid V: Supply Chain Integrity Information (Section 3.6 Supply Chain Integrity (SCI) Requirements) states that bidders must complete Annex E. Can Canada please confirm if Annex E is required to be completed in the submission of this bid?

Answer 100:

Canada confirms Annex E must be completed and submitted at bid closure in order for your bid to be considered responsive.

Question 101:

In regard to ANNEX G: Bid Evaluation Criteria, Section Point Rated Technical Criteria (PRTC), can Canada confirm the "score" column is to be completed by Canada and not the bidder?

Answer 101:

Canada confirms the score Column will be completed by Canada during the Evaluation process.

Question 102:

Can Canada confirm where the work will be performed? At the customer site, bidder site, or both?

Answer 102:

The work will be performed via remote sessions if required with the Vendor.

Question 103:

In order to validate the compatibility of the solution, does Statistics Canada wish to conduct a test bed, the results of which could be part of the Technically Sound Criteria (TSC)?

Answer 103:

At this time will not be conducting a test bed to be added to the "Technically Sound criteria" as the afore was not included in the solicitation.

Question 104:

Page 68, paragraph 4.2 and page 68, line 6 of the table

a. 90 days after contract award, the solution must be delivered to Statistics Canada. It is assumed that this includes installation, configuration, and migration of the models; all of which are the responsibility of Statistics Canada, with support from the bidder to answer questions and provide best practices. Could Statistics Canada confirm this assumption?

Answer 104:

Canada Confirms as identified in the Deliverable table in the statement of work

Question 105:

Page 111, MC26

a. Can you clarify the term Job type?

Answer 105:

Job type refers to the grouping of a type of document (questionnaire).

Question 106:

Page 111, MC31

Solicitation No. – N° de l'invitation
45045-210123/B

Amd. No – N° de la modif.
003

Buyer ID – Id de l'acheteur
173XL

Client Ref. No. – N° de réf. De client
45045-210123

File No. – N° du dossier

CCC No. / N° CCC – FMS No/ N° VME

a. In this context, is the term Job the same as the term Job Type present in the MC26 criteria? If not, can you clarify the term Work used here?

Answer 106:

Canada Confirms that the term Job is the same as the term Job Type present in the MC26 criteria.

Question 107:

Page 118, PRTC15

a. Could you please clarify the terms Generation fields in defined locations?

Answer107:

Loads a text-based file (e.g., XML, Text, Word, Excel, etc.) predefined structure that defines template fields and their configurations to automatically generate the field's criteria.

ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN UNCHANGED.