



RETURN BIDS TO:

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Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Middleware division / Division Intergiciels

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

4th etage, 10, rue Wellington

Gatineau

Quebec

K1A 0S5

Title - Sujet Hosted Internet Search Service	
Solicitation No. - N° de l'invitation G9292-227373/B	Amendment No. - N° modif. 004
Client Reference No. - N° de référence du client PReq 100017373	Date 2023-04-19
GETS Reference No. - N° de référence de SEAG PW-\$EEM-016-41410	
File No. - N° de dossier 016eem.G9292-227373	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2023-04-25 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Smyth, Meghan	Buyer Id - Id de l'acheteur 016eem
Telephone No. - N° de téléphone (343) 574-2678 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Amendment 004

This solicitation amendment is issued in response to suggestions from the Industry.

Item	Suggestion	Response
1	Canada should require a solution with Machine Learning techniques, specifically to automate the boosting of relevant content, in parallel with any manually created tuning rules.	It would be a good idea; however, we are too advanced in the process to add them.
2	Canada should require a solution that allows users to easily filter results from one or more departments, and provide separate search experiences for specific departments, in addition to the parent canada.ca page.	This requirement is already mentioned in #17 of the Point-Rated Criteria: "The MSS should deliver, enable and support functionality for the Service Canada Developer to filter search results based on any of the metadata fields."
3	Canada should make use of the metadata that is currently published as part of the web pages on the canada.ca sites. For example, using meta tags such as department, dcterms.subject or dcterms.type as filters on the search page to help users to find information more effectively.	This requirement is already mentioned in #17 of the Point-Rated Criteria: "The MSS should deliver, enable and support functionality for the Service Canada Developer to filter search results based on any of the metadata fields."
4	Canada should show "Answers" drawn from FAQ pages, inline in search results where appropriate, similar to the "Google Answers" look-and-feel. The goal being to provide a more frictionless experience for users with common questions.	It would be a good idea; however, we are too advanced in process to add them.
5	The current canada.ca sites include many documents that are historical, obsolete or archived. Obviously many need to be retained and searchable for legal and research reasons. Canada.ca should provide multiple options for users to be able to include or exclude information appropriately. For example, searching only current policies and laws, searching news releases, archived information, research papers and other specialized information sources.	This requirement is already mentioned in #17 of the Point-Rated Criteria: "The MSS should deliver, enable and support functionality for the Service Canada Developer to filter search results based on any of the metadata fields."

Solicitation No. – N° de l'invitation
G9292-227373/B

Amd. No – N° de la modif.
004

Buyer ID – Id de l'acheteur
016EEM

Client Ref. No. – N° de réf. De client

File No. – N° du dossier

CCC No./ N° CCC – FMS No/ N° VME

6	Canada.ca could include content from other sources, such as the Canada's YouTube channels or other social media sources.	It would be a good idea; however, we are too advanced in process to add them.
7	Canada could include more automated recommendations in the Canada.ca's content pages. For example, "Related commonly viewed pages" based on analysis of client queries and clicks.	It would be a good idea; however, we are too advanced in process to add them.

ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION REMAIN UNCHANGED