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Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Informatics Professional Services Division / Division
des services professionnels en informatique

Les Terrasses de la Chaudière

10, rue Wellington, 4ième

étage/Floor

Gatineau

Québec

K1A 0S5

Title - Sujet TBIPS System Integration and Digital Support Services	
Solicitation No. - N° de l'invitation 21120-227032/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client 21120-22-3877032	Date 2023-05-08
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-626-41422	
File No. - N° de dossier 626zm.21120-227032	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2023-06-01 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Holden, Carole	Buyer Id - Id de l'acheteur 626zm
Telephone No. - N° de téléphone (613) 858-9217 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

AMENDMENT NO. 003

This amendment is raised to revise the RFP and to answer bidders' questions.

REVISIONS

Revision No. 2

At Attachment 4.1 Mandatory Technical Criteria:

Delete MTC3 in its entirety

Insert:

MTC3	<p>Innovation Lab* in Canada</p> <p>1.0 The Bidder must demonstrate that it has access to an innovation lab in Canada for use on this project.</p> <p>*Innovation lab is defined as a location where an organization can perform cutting edge research and incubate new concepts through applied research & development (R&D) projects that have a significant near-term impact on clients business.</p> <p>2.0 The Bidder must provide the following information with its bid:</p> <ul style="list-style-type: none">i. Name of the innovation lab; andii. Physical address of the innovation lab in Canada. <p>3.0 The Bidder must provide the contact information for a representative of the innovation lab that can confirm the Bidder's access rights to the lab. If the contact information is not submitted as required, the Contracting Authority will inform the Bidder of a timeframe within which to provide the information. Failure to provide the requested information within the timeframe provided will render the bid non-responsive:</p> <ul style="list-style-type: none">i. Name;ii. Title;iii. Email address; andiv. Telephone number. <p>Form 3 is provided to assist bidders in structuring the required information for MTC3. It is the Bidder's responsibility to ensure that sufficient details demonstrating compliance with all of the requirements of this criterion are submitted with the bid.</p>	
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Revision No. 3

At Attachment 4.1 Mandatory Technical Criteria, MTC4 Global Partnerships:

Delete:

The Bidder must demonstrate that it has Global Partnerships* with Oracle and Microsoft by the closing date of this bid solicitation.

*Global Partnership is defined as a formal agreement between the subject organizations which provides access to and brings together dedicated professionals from each company with expertise in the specific software.

The Bidder must provide the following information for each partnership:

Insert:

The Bidder must demonstrate that it has a Global Partnership* with Oracle or Microsoft by the closing date of this bid solicitation.

*Global Partnership is defined as a formal agreement between the subject organizations which provides access to and brings together dedicated professionals from each company with expertise in the specific software.

The Bidder must provide the following information for the partnership:

Revision No. 4

At Form 3:

Delete Form 3 in its entirety

Insert:

FORM 3

Form 3 is provided to assist Bidders in structuring the required information for MTC3. It is the Bidder's responsibility to ensure that sufficient details demonstrating compliance with all of the requirements of this criterion are submitted with the bid.

FORM 3 Innovation Lab* in Canada		
Name of the innovation lab*:		
Physical address of the innovation lab in Canada:		
Contact information for a representative of the innovation lab	Name:	
	Title:	
	Email address:	
	Telephone number:	
<i>*Innovation lab is defined as location where an organization can perform cutting edge research and incubate new concepts through applied research & development (R&D) projects that have a significant near-term impact on clients business.</i>		
By submitting the required information in Form 3, the Bidder confirms it has access to this Innovation Lab for use on this project.		

Revision No. 5

At Form 4

Delete Form 4 in its entirety

Insert:

FORM 4

Form 4 is provided to assist Bidders in structuring the required information for MTC4. It is the Bidder's responsibility to ensure that sufficient details demonstrating compliance with all of the requirements of this criterion are submitted with the bid.

FORM 4	
Global Partnerships*	
i. Global Partnership with Oracle or Microsoft as detailed in MTC4	
Name of the software company that the Bidder has a Global Partnership with:	
Name and description of the partnership:	
Date the partnership was formed :	_____ (YYYY-MM)
Experience of parent company, subsidiary, affiliate or other associated entity	
Is the Bidder using the experience of its parent companies, subsidiaries, affiliates or other proposed associated entities to demonstrate compliance with this criterion? (If yes, provide answers to questions a., b, and c. below: <input type="checkbox"/> Yes <input type="checkbox"/> No	
a. Describe the relationship between the Bidder and the other entity:	
b. Describe how the experience of the other entity will be available to the Bidder and to Canada during the period of the contract:	
c. Does the Bidder have a letter of agreement, contract or a memorandum of understanding demonstrating the validity of the relationship with the other entity? <input type="checkbox"/> Yes <input type="checkbox"/> No Provide additional information (if applicable):	
<i>*Global Partnership is defined as a formal agreement between the subject organizations which provides access to and brings together dedicated professionals from each company with expertise in the specific software.</i>	

QUESTIONS AND ANSWERS

Question 8:

MTC3 Innovation Lab* in Canada

It is requested that mandatory technical criteria MTC3 be removed in its entirety.

This requirement does not belong in a TBIPS SA Request for Proposal (RFP). As stated on the PSPC TBIPS web site (<https://www.tpsgc-pwgsc.gc.ca/app-acq/sptb-tbps/am-sa-eng.html>):

““TBIPS” refers to Services related to a particular activity or initiative that are required to address a specific Information Technology (IT) need, which are usually associated with a specified set of responsibilities. The tasks involved are finite work assignments which require one or more resources to complete. A task involves a specific start date, a specific end date, and set deliverables. Tasks are usually not large projects, although they may be subsets of a larger project. Tasks may require highly specialized work to be performed requiring a rare or unique skill or knowledge for a short period of time.”
The requirement to “own and operate one innovation lab in Canada that is accessible for use on this

project” falls outside of the TBIPS Supply Arrangement (SA) requirements and terms and conditions.

We are asking the crown if they could remove MTC3 in its entirety or remove this requirement as a TBIPS RFP and post it as an open RFP or as a SBIPS RFP.

Answer 8: An innovation lab can be a valuable tool for organizations looking to experiment with today's rapidly changing technologies. The requirement is revised to “must have access to” instead of “must own and operate” an innovation lab in Canada. Please refer to Revisions No. 2 and No. 4 from this Solicitation Amendment 003.

Question 9:

MTC4 (Global Partnerships) states that: Bidders “must demonstrate that it has Global Partnerships* with Oracle and Microsoft” with the objective that these formal agreements will “provide access to and brings together dedicated professionals from each company with expertise in the specific software.”

Will Canada please amend the requirement from “must demonstrate that it has Global Partnerships* with Oracle and Microsoft” to “must demonstrate that it has Global Partnerships* with Oracle or Microsoft”? As with only two software providers identified, this may limit the number of Bidders that can respond as some organizations have regulatory constraints with one of the software providers preventing formal alliance partnerships even though skills and capabilities are present at a high proficiency within the organization.

Answer 9: MTC4 is revised. Please refer to Revisions No.3 and No.5 from this Solicitation Amendment 003.

Question 10:

Corporate mandatory criterion MTC3 states that the bidder must demonstrate that it owns and operates one innovation lab in Canada that is accessible for use on this project. This is a service-based requirement and does not align with the structure of a TBIPS solicitation or contract. On a TBIPS contract, vendors do not provide direct services and the Crown would not benefit from requiring bidders owning or operating an innovation lab. Would the Crown please either remove this criterion all together or re-issue this bid under the SBIPS vehicle?

Answer 10: Please refer to Answer 8 from this Solicitation Amendment 003.

Question 11:

Corporate mandatory criterion MTC4 states that the bidder must have global partnerships with Oracle and Microsoft. Given that this requirement was issued under the Task-Based Informatics Professional Services (TBIPS) method of supply, and not Solutions-Based Informatics Professional Services (SBIPS), the Crown will not benefit from having a Bidder with global partnerships as as they provide no project oversight and do not provide direct services. The Crown receives no benefit from requiring a bidder to have global partnerships with Oracle and Microsoft. Bearing this in mind, would the Crown please remove MTC4 in its entirety?

Answer 11: Please refer to Answer 9 from this Solicitation Amendment 003.

Question 12:

Can Canada confirm that for requirement RTC1 - Corporate Experience with Public Safety Organizations, that we can use the same Client as was used in MTC1 but, for a completely different project that was delivered for that Client.

Answer 12: Confirmed

Question 13:

Mandatory Technical Criteria MTC1 includes a requirement that the two projects used must have been delivered to different organizations. Separately from MTC1, up to four projects in Point-Rated Technical Criteria RTC1 must have been delivered to different organizations. Please confirm that the requirements in MTC1 and RTC1 are self-contained and that a client organization used in MTC1 can be used in RTC1, provided the project is unique and the organizations used in RTC1 are all different from each other.

Answer 13: Confirmed

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME