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**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise  
indicated, all other terms and conditions of the Solicitation  
remain the same.

Ce document est par la présente révisé; sauf indication contraire,  
les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Informatics Professional Services Division / Division  
des services professionnels en informatique

Les Terrasses de la Chaudière

10, rue Wellington, 4ième

étage/Floor

Gatineau

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K1A 0S5

<b>Title - Sujet</b> TBIPS System Integration and Digital Support Services	
<b>Solicitation No. - N° de l'invitation</b> 21120-227032/A	<b>Amendment No. - N° modif.</b> 007
<b>Client Reference No. - N° de référence du client</b> 21120-22-3877032	<b>Date</b> 2023-05-24
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-626-41422	
<b>File No. - N° de dossier</b> 626zm.21120-227032	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2023-06-06</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Holden, Carole	<b>Buyer Id - Id de l'acheteur</b> 626zm
<b>Telephone No. - N° de téléphone</b> (613) 858-9217 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

## AMENDMENT NO. 007

This amendment is raised to answer bidders' questions.

### QUESTIONS AND ANSWERS

#### Question 21:

For RTC2, 4.8 Infrastructure functional area, and based on the "Government of Canada's Digital Ambition 2022" the guidance for use of Software as a Service (SaaS) cloud service to avoid future technical debt. Would Canada accept reference projects where the solution was provided on a Government of Canada's (GC) Cloud Framework Agreements approved Software as a Service (SaaS) cloud provider solution (ie. Salesforce, MS Dynamics, ServiceNow, etc.)? A digital transformation providing a SaaS solution would not have direct access to the infrastructure, networking and general hosting capabilities. However, it is still a cloud service hosted on a GC compliant cloud and would meet the GC hosting standards and compliance. Would this be acceptable?

**Answer 21:** Yes, that would be acceptable

#### Question 22:

Amendment #4 states the following: "*Revision No. 8 At Attachment 4.1 Mandatory Technical Criterion MTC1, article 2.0, iv; At Attachment 4.1 Mandatory Technical Criterion MTC2, article 2.0, iv; At Form 1; and At Form 2: Delete: Aggregate value of the project excluding taxes (overall cost of the project of the client) Insert: Aggregate value of the project excluding taxes (overall cost for services provided by the Bidder to the client)*".

Revision No. 8 has made it unclear what CSC is looking for. Please confirm that Revision No. 8 should read "Aggregate value of the project excluding taxes (overall cost of the project of the client)" and requirement e) is the amount billed by the Bidder which represents f) percentage of the total cost.

**Answer 22:** The aggregate value of the project refers to the value of the contracted tasks or services provided by the Bidder (or, if applicable, its parent company, subsidiary, affiliate or other associated entity) to the organization; and does not include internal costs.

#### Question 23

For the mandatory and rated criteria that have minimum aggregate project value requirements, can you please confirm if inflation is to be taken into account? For example, if a project that ended in 2015 had a total revenue of \$1 million, would the revenue to be reported in the RFP response be \$1 million, or would it be \$1.24 million (\$1 million plus annual inflation as per the Bank of Canada inflation rates)?

**Answer 23:** Values adjusted for inflation are not acceptable.

#### Question 24:

Can Canada provide further clarity on the requirement for MTC5 - Experience Providing Global Subject Matter Expertise where it states:

- A project where the bidder provided a global subject matter expert resource that has:
  - a. transformation project experience for public safety organizations\* for a minimum of ten years of experience within the last 15 years as of the publication date of this solicitationand
- A project where the bidder provided a global subject matter expert resource that has:
  - a. experience working on enterprise digital transformations for a minimum of ten years of experience within the last 15 years as of the publication date of this solicitation

Is the "project" and "for a minimum of ten years experience" independent statements, such that Canada is looking for a description of a project where the Global Subject Matter Expert has provided such services, and also has 10 years experience within the last 15 years as a Global SME? i.e. We are assuming that the project does not have to be 10 years.

**Answer 24:** “Project” and “for a minimum of ten years experience” are independent statements. The bidder’s assumption is correct.

**Question 25:**

Can Canada confirm that for MTC5 that a speaker at an International “Summit” would meet the definition of International “Conference” as Summits cater to a specific audience of specific interests such as Public Safety or Digital Transformation?

**Answer 25:** Confirmed if the subject matter was either Public Safety or Digital Transformation.

**Question 26:**

We understand from corporate requirement MTC4 that Canada is seeking a Bidder with extensive experience – demonstrated through “Partnerships” – working with Oracle or Microsoft. While “formal agreements” are common with different vendors, there are certain unique legal circumstances where bidders cannot be deemed “Partners”, however have enterprise established marketplace relationships. In order to allow all systems integrations with extensive experience with Oracle and Microsoft to bid, will Canada amend requirement MTC4 to also allow for “marketplace relationships” with Microsoft and Oracle, and corroborate this relationship with signed letters from the software vendors describing these relationships.

**Answer 26:** MTC4 was previously revised. Please refer to Revisions No. 3 and No. 5 from Solicitation Amendment 003. Bidders must demonstrate that they have a Global Partnership with Oracle or Microsoft. Your request has been considered but the requirement remains unchanged.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME