

RETURN BIDS TO:

IRCC.BidsReceiving-Receptiondessoumissions.IRCC@cic.gc.ca

Attn: Qazi Rasheed

FOR ELECTRONIC BIDS:

The electronic mailbox is equipped to send an automatic reply to all messages received. If you do not receive an automatic response, please contact the Contracting Authority to ensure your bid was received. Please note that it is the bidder's sole responsibility to ensure that all bids submitted are received in their entirety by Citizenship and Immigration Canada by the closing date and time indicated in this RFP.

IMPORTANT NOTICE TO SUPPLIERS

The Government Electronic Tendering Service on buyandsell.gc.ca/tenders will be the sole authoritative source for Government of Canada tenders that are subject to trade agreements or subject to departmental policies that require public advertising of tenders.

REQUEST FOR PROPOSAL

Proposal To: Citizenship and Immigration Canada We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

Instructions: See Herein Instructions: Voir aux présentes Issuing Office - Qazi Rasheed Citizenship and Immigration Canada **Procurement and Contracting Services** 70 Crémazie Gatineau, Québec K1A 1L1

Title - Sujet			
Licenses for Online Cloud Skills	and Training		
Solicitation No. – N° de l'invitation	Date		
Concitation No. – N de l'invitation	Bute		
CIC-155941	October 24th 2023		
Amendment	001		
Solicitation Closes – L'invitation	Time Zone		
prend fin at – à	Fuseau horaire		
14:00PM	FOT		
on – November 6 th 2023 F.O.B F.A.B.	EST		
Plant-Usine: Destination:	Other-Autre: □		
Address Inquiries to: - Adresser tout			
	as questions a r		
IRCC.BidsReceiving-			
Receptiondessoumissions.IRCC@ci	<u>c.gc.ca</u>		
Telephone N _o . – N° de téléphone :			
343-596-1371			
Destination – of Goods, Services, an			
Destination – des biens, services et e Immigration and Citizenship Canada (C			
Canada	ic) / Government of		
300 Slater Street, Ottawa, Ontario			
K1P 6A6			
Delivery required - Livraison exigée			
See Herein			
Vendor/firm Name and address			
Raison sociale et adresse du fournis	seur/de l'entrepreneur		
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Facsimile No. – N° de télécopieur Telephone No. – N° de téléphone			
Name and title of person authorized	to sign on bohalf of		
Vendor/firm	to sign on benan or		
Vendol/illilli			
Nom et titre de la personne autorisée	e à signer au nom du		
fournisseur/de l'entrepreneur	_		
(type or print)/ (taper ou écrire en car	ractères d'imprimerie)		
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Cianatura			
Signature	Date		



AMENDMENT 001 CIC-155941

Amendment 001 is raised to do the following;

1. Modify the Part 4 – Evaluation Procedures And Basis Of Selection

DELETE Part 4 - Evaluation Procedures And Basis Of Selection, Section 4.1.1.2 - Point Rated Technical Criteria, in its entirety and **REPLACE** with:

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1.1.2 Point Rated Technical Criteria

Each Technical Bid that meets all the Mandatory Requirements specified above will be evaluated and scored in accordance with the following point-rated evaluation criteria table(s). Each point rated technical criterion should be addressed separately.

Point Rated Technical Criteria (RT) - Scores

NOTE TO BIDDER: Beside each criterion, write the relevant page number(s) from your proposal that addresses the identified requirement. Point rated technical criteria not addressed will be given a score of zero.

Item	Point Rated Criterion	Rating Standards	Bidders Score	Cross Reference to Proposal (Page #)
RT 1a	The bidder should demonstrate what training, assessment and certification (if applicable) is offered for each of the Primary Tools listed below.	1 point for content that is available for each tool offered, Bidders will be allotted up to a maximum of 9 points		
	To be considered compliant the bidder must submit the format of training for each tool provided, including any assessment and labs.			
	Primary Tools			
	 a. Azure DevOps Server/Services b. Burp Suite c. CxSAST d. Hashicorp Vault e. Hashicorp Terraform 			



	f. JFrog Artifactory g. JFrog Xray h. Ready API Test Engine i. Selenium		
RT 1 b	The bidder should demonstrate what training, assessment and certification (if applicable) is offered for each of the Secondary Tools listed below.	0.5 point for content that is available for each tool offered, Bidders will be allotted up to a maximum of 6 points	
	To be considered compliant the bidder must submit the format of training for each tool provided, including any assessment and labs.		
	Secondary Tools		
	 a. Ansible Core b. Cucumber Open c. Junit d. Jest e. Jasmine f. Karma g. Enzyme h. PyTest i. NUnit j. Aqua Trivy k. JMeter l. Modern Requirements 		
RT 2	Bidder should demonstrate if their products and services are available in French.	1:1 Offering in both languages: (2 points)	
	To be considered compliant, the bidder must submit a list of courses offered in French in addition to English.	50% or more of the content offered in French (1 point)	
	If the content within the vendor's repository does not have a 1:1 offering in both	Less than 50% courses offered in French (0 points)	
	languages, the vendor must submit a breakdown in percentages of what is offered in and in what language(s).	Bidders will be allotted up to a maximum of two (2) points	
RT 3	The bidder's proposed solution should offer content in a	1 point for offering 2 learning formats	



	variety of learning formats; i.e.		
	standard courses, assessment, virtual learning/training session	2 points for offering 3 learning formats	
	videos, labs and resource guides.	3 points for offering 4 learning formats	
	To be considered compliant, the bidder must submit the total number of the following	4 points for offering 5 learning formats	
	learning formats: - Standard courses	5 points for offering 6 learning formats	
	AssessmentVirtual learning/training	Bidders will be allotted up to a	
	session videos - Labs - Resource guides - Other formats (not listed here)	maximum of 5 points	
RT 4	The bidder should demonstrate that their content is available on smart devices (tablets and smart phones).	Available on smart devices and tablets (3 points) Not available on	
	To be considered compliant, the bidder must submit a list of smart devices and tablets that	smart devices and tablets (0 points)	
	can be used to access the bidder's solution.	Bidders will be allotted up to a maximum of 3 points	
RT 5	The bidder should demonstrate that the solution offers learning pathways to its	Offer learning pathways (5 points)	
	to plan out course content	Does not offer learning pathways (0 points)	
	To be considered compliant the bidder must submit a list of learning pathways it offers to learners.	Bidders will be allotted up to a maximum of 5 points	
RT 6	The bidder should demonstrate the different levels of complexity (Beginner,	Courses offered in three levels of complexity (6 points)	
	Intermediate, or Advanced) for the available content courses or learning pathways.	Courses offered in two levels of	



			•	
	To be considered compliant	complexity (4 points)		
	To be considered compliant, the bidder must submit a list of	Courses offered in		
	courses that demonstrate the	one level of		
	different levels of complexity	complexity (2 points)		
	(Beginner, Intermediate, or			
	Advanced)	Bidders will be		
		allotted up to a		
		maximum of 6 points		
RT 7	The bidder should	Solution offers		
	demonstrate that the solution	preparation courses		
	offers courses that assist learners with certification or	that assist learners to obtain certifications (6		
	accreditation in various IM/IT	points)		
	areas (e.g. Microsoft, AWS)	politio)		
	a. 545 (5.g. 14.15.5551t, 7.445)	Solution does not		
	To be considered compliant,	offers preparation		
	the bidder must submit the list	courses that assist		
	of preparation courses, that	learners to obtain		
	will assist learners to obtain	certifications (0 point)		
	certifications.			
		Bidders will be		
		allotted up to a		
		maximum of 6 points		
RT 8	The bidder should	Solution offers ability		
	demonstrate that the solution	to create and		
	allows IRCC users with admin	customize learning		
	access to create and	pathways		
	customize learning pathways	(6 points)		
	based on IRCC's business objectives, learning initiatives,	Solution does not		
	or upcoming projects.	offers ability to create		
	or apoorning projects.	and customize		
		learning pathways		
		(0 points)		
		, ,		
		Bidders will be		
		allotted up to a		
	<u> </u>	maximum of 6 points		
RT 9	The bidder should	Solution offers		
	demonstrate that the solution	reporting metrics via self-serve online		
	provides reporting metrics* via self serve online dashboard,	dashboard (5 points)		
	allowing for real-time	addinodia (o points)		
	monitoring and access or	Solution offers		
	manual submission of the	reporting metrics		
	reports.	manual submission		
	•	(2 points)		
	To be considered compliant,			



RT 10	the bidder must provide list of reporting metrics* Metrics* As described in section 7 'Reporting' of the Statement of work. At the time of the bid closing, the bidder should demonstrate how they are compliant with TBS accessibility standards	Solution does not offers reporting metrics (0 points) Bidders will be allotted up to a maximum of 5 points - Yes (2 points) - No (0 points)	
	(WCAG).	Bidders will be allotted up to a maximum of 2 points	
RT11	Anti-racism and diversity activities within the Bidder's organization The Bidder should demonstrate they have promoted anti-racism and diversity through the following corporate activities within the organization: a. The Bidder has internally published policies or commitments on anti-racism and inclusiveness. The Bidder must provide the following with the bid: (i) A description of the policy or commitment; and (ii) A copy of the policy or the commitment documents including their effective date. b. The Bidder's employees are mandated to take mandatory training on anti-racism. The Bidder must provide the following with the bid (i) A description of the training;	Maximum 6 points (1 point for each activity, plus 1 additional point) Points for each activity 1 point (for each activity): The bidder has fully described the activity and provided the required supporting documents. Additional Points (Max 1 pt): 1 point – Bidder has demonstrated at least 2 of the 5 activities.	



*	Citizenship and Immigration Canada
	(ii)

	(ii) The name of the	
	training course;	
	(iii) The name of the	
	service provider;	
	and	
	(iv) A copy of the	
	course outline (if	
	developed	
	internally).	
	c. The bidder's employees	
	are mandated to take	
	unconscious bias training.	
	The Bidder must provide	
	the following with the bid:	
	(i) A description of the	
	•	
	training;	
	(ii) The name of the	
	training course;	
	(iii) The name of the	
	service provider; and	
	(iv) A copy of the course	
	outline (if developed	
	internally)	
	d. The bidder has publicly	
	available organizational	
	commitments to a diverse	
	workforce. The Bidder	
	must provide the following	
	with the bid:	
	(i) A description of the	
	commitment;	
	(ii) A copy of the	
	commitment	
	documents	
	including their	
	effective date.	
	e. The bidder has developed	
	internal staffing and/or	
	recruitment strategy(ies) to	
	increase representation of	
	underrepresented groups	
	in their workforce. The	
	Bidder must provide the	
i l	following with the bid:	
	(i) A description of the strategy(ies);	



with the	Citizenship and		
	Immigration Canada		

Copies of job postings or other staffing/recruitment documents demonstrating compliance with the criterion		
Total Points (RT1+RT2+RT11)	/61	

