



Bid Solicitation Amendment No. 002

Stream 1: Enterprise Contact Centre Services (ECCS) Supply Arrangement RFSA Refresh

Solicitation No.	BPM010227/F (21849)	Date	September 28, 2023
File GCDOCS No.	N/A	GETS Reference No.	

Issuing Office	Shared Services Canada 400 Cooper Street Ottawa, ON K2P 2N1		
Contracting Authority <small>(The Contracting Authority is the contact for all questions and comments about this document)</small>	Name	Andrée Anne Malette	
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	Postal Address	400 Cooper St Ottawa, ON K2P 2N1	
Closing Date and Time	October 20, 2023 @ 2:00 PM		
Time Zone	Eastern Time (ET)		
Destination of Goods/Services	Not applicable – Pre-Qualification Process Only		
Email Address for Response Submission by the Closing Date	Response are to be submitted in the P2P portal For any questions or concerns, please email the Contracting Authority: andree-anne.malette@ssc-spc.gc.ca		

This Bid Solicitation Amendment No. 002 is raised to:

1 – Amend the Bid Closing date from October 6, 2023 to October 20, 2023; and

1) At the Front Page, the Bid Closing Date is amended as follows:

DELETE:

Bid Closing Date and Time	October 6, 2023 @ 2:00PM Eastern Time
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INSERT:

Bid Closing Date and Time	October 20, 2023 @ 2:00PM Eastern Time
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ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED

The following is a summary of Attachments/Amendments issued to date to this solicitation:

Document Tracking	Distribution	Date	Description
Amendment 001	P2P & Buy&Sell	September 11, 2023	- Canada's Response to Industry Questions
Amendment 002	P2P & Buy&Sell	September 28, 2023	- Publish Canada's response to Industry questions.