

Category 5 Articulating Dual Monitor Arms Q&A #1

Please note that the RFP is not brand or model specific. There are multiple makes, models and manufacturers with compliant product. The additional specifications were requested to ensure that the product offered is robust and flexible enough to meet the accessibility requirements for multiple users at each workstation. It is not acceptable to require an employee to need to seek a special product that will meet their adjustability requirement; all work stations being upgraded must meet or exceed accessibility standards for all employees.

These monitor arms will be used in all Canadian Grain Commission offices across Canada; many of the workstations are often used by two or more employees in one day.

Q1) Reach requested 28", SA minimum specification is 16", please accept our standard reach of 23.5".

A1) **Monitor arms must have a minimum of 406 mm (16 in.) horizontal depth (measured from the base of the swivel rotation center when the arm is fully extended towards the user). Points may be allocated for product that exceeds the minimum standard.**

Q2) Height adjustment of 10" dynamic and 30" static, this suggests a 30"H pole which is not industry standard and far exceeds the requirement to mount two monitors of a minimum of 24" in either side-by-side or stacked configurations. SA specification is a minimum 9.5" total vertical adjustment. Please accept our standard 10" pole with 9" static and an additional 12" dynamic height adjustment (22" in total)

A2) **The monitor arm must have a minimum of 241mm (9.5 in.) total vertical adjustment. Points may be allocated for product that exceeds the minimum standard.**

Q3) Interchangeable mounting options, the SA specifically only calls out clamp (edge/grommet) and bolt through mounts. Universal Slatwall Mount and Wall Stud may be manufacture-specific options. Suppliers who have been qualified under the SA are only required to supply hardware to support the GoCUID for which they are intended to be used. Please respectfully remove this requirement.

A3) **This requirement will be removed, as the options are not mandatory.**

Q4) Requiring sliders to allow future-proofing for larger monitors may be construed as a manufacture-specific accessory that is not necessarily required for current operational requirements pertinent to this RFB. Per the SA specifications, the range of monitor sizes supported for dual monitors is 24"-27" and this should be sufficient given under the SA requirements the end user will not require a monitor greater than 27". If this is an operational requirement that exceeds the parameters of the SA please re-issue the bid as an RFP so suppliers can bid arms that meet the specific requirements of the client and not be limited by the product they can supply under the specifications set forth in the Supply Arrangement.

A4) **The units currently in use by the Canadian Grain Commission include sliders; it is considered to be an integral feature for Accessibility going forward. Sliders are available on multiple products currently on the market, and are not specific to a single make, model or manufacturer.**