



Questions & Answers

Title: Collection Agency Services	
Solicitation Number: ISED-208460	Date: October 23, 2023

NO	Questions	Answers
1	<p>Regarding the requirements for RT2, we have vast experience with files \$25,000 and greater and currently provide collections to all 5 Canadian schedule 1 banks as well as a number of other financial and insurance companies, however, we only have 1 Federal Government client (CMHC). Additionally, we have multiple provincial government and municipal clients such as TSSA, Govt of Saskatchewan, Cities of Toronto, Regina, and Vancouver.</p> <p>Will you still consider us, or are we disqualified because we do not have the minimum 3 Federal Government clients?</p>	<p>You won't be disqualified as RT2 is not a mandatory criteria. For the Point-Rated Technical Criteria section, you must meet the minimum total of points.</p>