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**REQUEST FOR  
PROPOSAL**

**DEMANDE DE  
PROPOSITION**

Proposal to: Royal Canadian  
Mounted Police

We hereby offer to sell to His  
Majesty the King in right of Canada,  
in accordance with the terms and  
conditions set out herein, referred  
to herein or attached hereto, the  
goods, services, and construction  
listed herein and on any attached  
sheets at the price(s) set out  
therefor.

Proposition aux : Gendarmerie  
royale du Canada

Nous offrons par la présente de  
vendre à Sa Majesté le Roi du chef  
du Canada, aux conditions  
énoncées ou incluses par référence  
dans la présente et aux appendices  
ci-jointes, les biens, services et  
construction énumérés ici sur toute  
feuille ci-annexée, au(x) prix  
indiqué(s).

Comments: - Commentaires :

THIS DOCUMENT CONTAINS A  
SECURITY REQUIREMENT

LE PRÉSENT DOCUMENT  
COMPORTE UNE EXIGENCE EN  
MATIÈRE DE SÉCURITÉ

<b>Title – Sujet</b> RCMP operational communication center efficiency review		<b>Date</b> January 5, 2024
<b>Solicitation No. – N° de l'invitation</b> M298910460/A		
<b>Client Reference No. - No. De Référence du Client</b>		
<b>Solicitation Closes – L'invitation prend fin</b>		
<b>At / à :</b>	2 :00 PM	PST (Pacific Standard Time) HNP (heure normale du Pacifique)
<b>On / le :</b>	January 10, 2024	
<b>Delivery - Livraison</b> See herein — Voir aux présentes	<b>Taxes - Taxes</b> See herein — Voir aux présentes	<b>Duty – Droits</b> See herein — Voir aux présentes
<b>Destination of Goods and Services – Destinations des biens et services</b> See herein — Voir aux présentes		
<b>Instructions</b> See herein — Voir aux présentes		
<b>Address Inquiries to – Adresser toute demande de renseignements à</b>		
<b>Telephone No. – No. de téléphone</b>	<b>Facsimile No. – No. de télécopieur</b>	
<b>Delivery Required – Livraison exigée</b> See herein — Voir aux présentes		<b>Delivery Offered – Livraison proposée</b>
<b>Vendor/Firm Name, Address and Representative – Raison sociale, adresse et représentant du fournisseur/de l'entrepreneur :</b>		
<b>Telephone No. – No. de téléphone</b>	<b>Facsimile No. – No. de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) – Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>		
<b>Signature</b>	<b>Date</b>	

This solicitation amendment 002 is made to answer bidders' questions, make changes to Annex B- the Professional Services Table 1, and Mandatory criterion M2 in Annex E.

Q1) Refer to **Mandatory Technical Criteria - M2** (page 41) stating "Similar means reviewing and providing feedback on the efficiency of a dispatch center for a law enforcement organization that has greater than 500 employees.". Bidders proposed resource has extensive experience working with law enforcement organizations with less than 500 employees. Would RCMP consider modifying the number of employees to less than 500?

A1) RCMP has agreed to change the mandatory requirement M2 from greater than 500 employees to greater than 300 employees. No further changes will be made. Refer to revised M2.

Q2) Refer to **2.1 Standard Instructions, Clauses and Conditions** (page 4) stating "Subsection 5.4 of 2003, Standard Instructions - Goods or Services - Competitive Requirements, is amended as follows: Delete: 60 days Insert: 180 days". Please confirm that the contract length is 180 days as listed in **2.1 Standard Instructions, Clauses and Conditions** (page 4) and not 120 days as listed in **Annex B - Basis of Payment** (Page 32)

**A2) Subsection 5.4 of the Standard Instructions Goods and Services**

<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual/1/2003/27>

**refers to how long bids will remain open for acceptance from the closing date of the bid solicitation. This has been amended from 60 days to 180 days. No change.**

**There is an unrelated error in table 1, row 1 of Annex B. It should read an estimated level of effort of 180 days to coincide with a contract period of 6 months as indicated in the RFP summary section 1.2. Please refer to updated table 1. Professional Services. No change to remaining tables in Annex B.**

Q3) Can the closing date of the solicitation be extended by 1 week.

**A3) No change to the closing date of the solicitation. It remains January 10, 2024.**

Q4) Refer to 7.3 Security Requirements (page 17). Would the RCMP accept Public Service and Procurement Canada (PSPC) clearance for the submission of this bid? Could the RCMP also confirm if they would provide clearance once the contract is awarded?

**A4) No PSPC clearance is unacceptable. Winning bidder personnel will be cleared to the required RCMP clearance level, before starting work under the contract**

**Changes to the solicitation**

**In Annex E-Technical Evaluation**

**Delete: M2.**

To demonstrate relevant experience, the bidder's proposed resource must have completed at least 2 projects in the last 60 months that are similar in scope and scale to this SOW.

Similar means reviewing and providing feedback on the efficiency of a dispatch center for a law enforcement organization that has greater than 500 employees.

To demonstrate this requirement, the bidder can provide a written statement that describes each project completed:

- Organization Name
- Consultant Services Provided
- Period of Service
- Number of Employees in Organization

**Insert M2**

To demonstrate relevant experience, the bidder's proposed resource must have completed at least 2 projects in the last 60 months that are similar in scope and scale to this SOW.

Similar means reviewing and providing feedback on the efficiency of a dispatch center for a law enforcement organization that has greater than 300 employees.

To demonstrate this requirement, the bidder can provide a written statement that describes each project completed:

- Organization Name
- Consultant Services Provided
- Period of Service
- Number of Employees in Organization

**In Annex B-Basis of Payment**

Delete: Table 1. Professional Services

**1. PROFESSIONAL SERVICES**

<b>CONTRACT PERIOD</b>	<b>ESTIMATED LEVEL OF EFFORT (DAYS)</b>	<b>FIRM DAILY RATE <sup>1</sup> (B1)</b>	<b>ESTIMATED TOTAL (C1=A1 x B1)</b>
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<b>(dates to be inserted at award)</b>	<b>(A1)</b>		
INITIAL CONTRACT PERIOD FROM: TO:	120	\$	\$
OPTION PERIOD 1 FROM: TO:	90	\$	\$
OPTION PERIOD 2 FROM: TO:	90	\$	\$
<b>Total for evaluation purposes:</b>			<b>\$</b>

Insert: Table 1. Professional Services

**PROFESSIONAL SERVICES**

<b>CONTRACT PERIOD (dates to be inserted at award)</b>	<b>ESTIMATED LEVEL OF EFFORT (DAYS) (A1)</b>	<b>FIRM DAILY RATE <sup>1</sup> (B1)</b>	<b>ESTIMATED TOTAL (C1=A1 x B1)</b>
INITIAL CONTRACT PERIOD FROM: TO:	180	\$	\$
OPTION PERIOD 1 FROM: TO:	90	\$	\$
OPTION PERIOD 2 FROM: TO:	90	\$	\$
<b>Total for evaluation purposes:</b>			<b>\$</b>

All other terms and conditions remain unchanged.