

AMENDMENT 002
CSPS-RFP-23JP-0703/A

To all Bidders:

The purpose of this amendment is to give effect to the following:

Questions and Answers

Question # 23

Adding to the responded question #19, here is an understanding of the tiers we offer for support. Moreover, as part of the contract, training will be provided to representatives of the CSPS as part of the project kick-off.

Considering this information, please elaborate on the question originally asked, i.e., "For the requirements presented under 4.2 of 4.0 Scope of Work, does the School expect Tier 1 support from the vendor or is the corresponding to Tier 2 and Tier 3 administrative support?"

Answer # 23

The School expects support for its administrators and power users, corresponding to Tier 2 to Tier 3 administrative support.

Question # 24

Will any webcasts be run in parallel/simultaneously/concurrently? If so, how many webcasts will run in parallel? How frequently do webcasts run in parallel in a month?

Answer # 24

3 concurrent webcasts. Can vary but happens infrequently. Possibility of 3 to 5 times a month.

Question # 25

What is the average bandwidth consumption expected for on-demand videos in the solution?

Answer # 25

We are unable to access this data at the moment.

Question # 26

Are the 8 TBs of stored content expected to be migrated to the new solution as part of the solution offering?

Answer # 26

Yes.

Question # 27

How frequently do you experience peak event viewing attendance (15,000 viewers in a webcast)? How often does this happen in a year?

Answer # 27

Very infrequent, we have only experienced a peak of 15,000 viewers once. Average viewing attendance is between 1,000 to 5,000 viewers.

Question # 28

Are there specific pre-determined dates or months when you experience peak event viewing attendance?

Answer # 28

No.

Question # 29

Can you provide a breakdown for the 300,000 community users? How many of these users will be registered on the system? How many of these registered users will have the privilege to upload and modify content? How many users will be administrators/power users?

Answer # 29

There will be about 10 administrators/power users. The rest of the user base will be attending streams/viewing stream recordings.