

<p>RETURN OFFERS TO : RETOURNER LES OFFRES À:</p> <p>Bid Receiving – Department of Foreign Affairs, Trade and Development (DFATD)</p> <p>Réception des soumissions – Ministère des Affaires étrangères, commerce et développement (MAECD)</p> <p>200 Promenade du Portage, Gatineau, QC K1A 0G4</p> <p>Bid E-mail / Courriel de soumission : receptionsoumission- bidsreceiving.spp@international.gc.ca</p> <p>REQUEST FOR STANDING OFFER (RFSO) DEMANDE D'OFFRES À COMMANDES (DOC)</p> <p>Offer to: DFATD</p> <p>We hereby offer to sell/provide to His Majesty the King in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached here to, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.</p> <p>Offre au: MAECD</p> <p>Nous offrons par la présente de vendre/fournir à Sa Majesté le Roi du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux appendices ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).</p> <p>Comments — Commentaires : THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT — LE PRÉSENT DOCUMENT COMPORTE UNE EXIGENCE EN MATIÈRE DE SÉCURITÉ</p> <p>Issuing Office – Bureau de distribution Department of Foreign Affairs, Trade and Development / Ministère des Affaires étrangères, commerce et développement 200 Promenade du Portage, Gatineau, QC K1A 0G4</p>	<p>Title — Sujet: RFSO - English and/or French Second Language Training</p>	
	<p>Standing Offer /Supply Arrangement Number : Numéro de l'offre à Commande / Arrangement en Matière d'approvisionnement :</p> <p>N/A</p>	
	<p>Solicitation No. - N° de l'invitation 23-232670</p>	<p>Date: December 14, 2023</p>
	<p>Solicitation Closes - L'invitation prend fin</p>	<p>Time Zone - Fuseau horaire</p>
	<p>At/à: 2 :00 PM On/le: January 25, 2024</p>	<p>EST (Eastern Standard Time) / HNE (Heure Normale de l'Est)</p>
	<p>F.O.B – F.A.B</p>	
	<p>Plant-Usine: <input type="checkbox"/> Destination: X Other-Autre: <input type="checkbox"/></p>	
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	<p>Destination of Goods, Services and Construction: Destination des biens, services et construction :</p> <p>Department of Foreign Affairs, Trade and Development (DFATD) Ministère des Affaires étrangères, commerce et développement (MAECD)</p>	
	<p>TO BE COMPLETED BY THE BIDDER À ÊTRE COMPLETE PAR LE SOUMISSIONNAIRE</p>	
<p>Vendor/Firm Name and Address: Raison sociale et adresse du fournisseur/de l'entrepreneur :</p> <p>Name/nom : Address/adresse :</p> <p>E-Mail/courriel : Telephone No. - No de téléphone: Procurement Business Number (PBN) - Numéro d'entreprise approvisionnement (NEA) :</p>		
<p>Name and title of person authorized to sign on behalf of Vendor/Firm (Type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</p> <p>_____</p> <p>Name, Title</p> <p>_____</p> <p>Signature _____ Date _____</p>		

TABLE OF CONTENTS

PART 1 – GENERAL INFORMATION	4
1.1 INTRODUCTION	4
1.2 SUMMARY	4
1.3 SECURITY REQUIREMENTS	5
1.4 DEBRIEFINGS	5
1.5 ANTICIPATED MIGRATION TO AN E-PROCUREMENT SOLUTION (EPS).....	5
PART 2 - OFFEROR INSTRUCTIONS	6
2.1 STANDARD INSTRUCTIONS, CLAUSES AND CONDITIONS.....	6
2.2 SUBMISSION OF OFFERS	6
2.3 FORMER PUBLIC SERVANT	6
2.4 ENQUIRIES - REQUEST FOR STANDING OFFERS.....	6
2.5 APPLICABLE LAWS	6
2.6 BID CHALLENGE AND RECOURSE MECHANISMS	7
2.7 IMPROVEMENT OF REQUIREMENT DURING SOLICITATION PERIOD	7
PART 3 - OFFER PREPARATION INSTRUCTIONS.....	8
3.1 OFFER PREPARATION INSTRUCTIONS.....	8
PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION	9
4.1 EVALUATION PROCEDURES	9
4.2 BASIS OF SELECTION.....	9
ATTACHMENT 1 TO PART 4, TECHNICAL CRITERIA	12
PART 5 – CERTIFICATIONS AND ADDITIONAL INFORMATION	15
5.1 CERTIFICATIONS REQUIRED WITH THE OFFER.....	15
5.2 CERTIFICATIONS PRECEDENT TO THE ISSUANCE OF A STANDING OFFER.....	15
ATTACHMENT 1 TO PART 5 – CERTIFICATIONS PRECEDENT TO THE ISSUANCE OF A STANDING OFFER	17
PART 6 - SECURITY, FINANCIAL AND INSURANCE REQUIREMENTS	21
6.1 SECURITY REQUIREMENTS	21
6.2 FINANCIAL CAPABILITY	21
PART 7 - STANDING OFFER AND RESULTING CONTRACT CLAUSES	22
A. STANDING OFFER	22
7.1 OFFER	22
7.2 SECURITY REQUIREMENTS	22
7.3 STANDARD CLAUSES AND CONDITIONS	22
7.4 TERM OF STANDING OFFER.....	22
7.5 AUTHORITIES	23
7.6 PROACTIVE DISCLOSURE OF CONTRACTS WITH FORMER PUBLIC SERVANTS	23
7.7 IDENTIFIED USERS	24
7.8 CALL-UP PROCEDURES	24
7.9 CALL-UP INSTRUMENT	24
7.10 LIMITATION OF CALL-UPS.....	24
7.11 FINANCIAL LIMITATION	24
7.12 PRIORITY OF DOCUMENTS	25
7.13 CERTIFICATIONS AND ADDITIONAL INFORMATION	25
7.14 SPECIFIC PERSON(S) (TO BE INSERTED AT STANDING OFFER ISSUANCE)	25

7.15	NON-DISCLOSURE AGREEMENT	25
7.16	INSPECTION AND ACCEPTANCE	25
7.17	APPLICABLE LAWS	26
7.18	TRANSITION TO AN E-PROCUREMENT SOLUTION (EPS).....	26
B.	RESULTING CONTRACT CLAUSES	27
7.1	STATEMENT OF WORK.....	27
7.2	STANDARD CLAUSES AND CONDITIONS.....	27
7.3	TERM OF CONTRACT	27
7.4	PROACTIVE DISCLOSURE OF CONTRACTS WITH FORMER PUBLIC SERVANTS.....	27
7.5	PAYMENT	27
7.6	INVOICING INSTRUCTIONS.....	29
7.7	INSURANCE	29
7.8	DISPUTE RESOLUTION.....	29
ANNEX "A"	30
	STATEMENT OF WORK	30
ANNEX "B"	34
	BASIS OF PAYMENT.....	34
ANNEX "C"	35
	SECURITY REQUIREMENTS CHECK LIST	35
ANNEX "D"	38
	NON-DISCLOSURE AGREEMENT	38

PART 1 – GENERAL INFORMATION

1.1 Introduction

The Request for Standing Offers (RFSO) is divided into seven parts plus attachments and annexes, as follows:

- Part 1 General Information: provides a general description of the requirement;
- Part 2 Offeror Instructions: provides the instructions applicable to the clauses and conditions of the RFSO;
- Part 3 Offer Preparation Instructions: provides offerors with instructions on how to prepare their offer to address the evaluation criteria specified;
- Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria which must be addressed in the offer, and the basis of selection;
- Part 5 Certifications: includes the certifications to be provided;
- Part 6 Security and Financial Requirements: includes specific requirements that must be addressed by Offerors; and
- Part 7 7A, Standing Offer, and 7B, Resulting Contract Clauses:
 - 7A, includes the Standing Offer containing the offer from the Offeror and the applicable clauses and conditions;
 - 7B, includes the clauses and conditions which will apply to any contract resulting from a call-up made pursuant to the Standing Offer.

The Annexes include the Statement of Work, the Basis of Payment, the Security Requirements Check List and the Non-Disclosure Agreement.

1.2 Summary

- 1.2.1 The Department of Foreign Affairs, Trade and Development (DFATD) wishes to offer second-language training to post-secondary recruitment process candidates to help them achieve the CCC language profile.

The objective of this process is to hire up to four offerors to provide full-time or part-time English and/or French language training services, depending on the candidates' needs. The programs will be the Canada School of Public Service (CSPS) Communicative English at Work Program (CEWP) A, B and C for Francophones and the Programme de français langue seconde (PFL2) A, B and C for Anglophones. In both cases, the short program will be used unless otherwise specified. Offerors are invited to enhance these programs by adding one or more internal programs.

To carry out the tasks outlined in Section 5.0 Scope of Work, each Offeror must propose six (6) teachers for French second language training and one (1) teacher for English second language training and at least one (1) pedagogical adviser to the Department.

Depending on the requirements identified by DFATD when the call-up is issued, the Offeror will provide full time or part-time English and/or French language training, either in class or virtually, to groups ranging in size from one to six students. Depending on their first official language, candidates will have received an assessment of their language training needs based on the CSPS CEWP A, B and C or PFL2 A, B and C. Candidates who need less training will be added at later dates. All candidates must achieve level CCC in their second language in accordance with the standards of the Public Service Commission of Canada (PSC).

Most of the work to be performed is already defined. However, the nature and timing of the training groups will not be known until the service is required, during the period identified in the Standing Offer (SO). Training could start with just one person per class. Should this be the case, other students may be added at a later date to complete one or more groups.

1.3 Security Requirements

There are security requirements associated with the requirement of the Standing Offer. For additional information, see Part 6 - Security, Financial and Insurance Requirements, and Part 7 - Standing Offer and Resulting Contract Clauses. For more information on personnel and organization security screening or security clauses, offerors should refer to the [Contract Security Program](http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html) of Public Works and Government Services Canada (<http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html>) website.

1.4 Debriefings

Offerors may request a debriefing on the results of the request for standing offers process. Offerors should make the request to the Standing Offer Authority within 15 working days of receipt of the results of the request for standing offers process. The debriefing may be in writing, by telephone or in person.

1.5 Anticipated migration to an e-Procurement Solution (EPS)

Canada is currently developing an online EPS for faster and more convenient ordering of goods and services. In support of the anticipated transition to this system and how it may impact any resulting Standing Offer that is issued under this solicitation, refer to 7.15 Transition to an e-Procurement Solution (EPS).

The Government of Canada's [press release](#) provides additional information.

PART 2 - OFFEROR INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the Request for Standing Offers (RFSO) by number, date and title are set out in the [Standard Acquisition Clauses and Conditions Manual](https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) (<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.

Offerors who submit an offer agree to be bound by the instructions, clauses and conditions of the RFSO and accept the clauses and conditions of the Standing Offer and resulting contract(s).

The [2006](#) (2023-06-08) Standard Instructions - Request for Standing Offers - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the RFSO.

Subsection 5.4 of [2006](#), Standard Instructions - Request for Standing Offers - Goods or Services - Competitive Requirements, is amended as follows:

Delete: 60 days
Insert: 120 days

2.2 Submission of Offers

Offers must be submitted only to Department of Foreign Affairs, Trade and Development (DFATD) Bid Receiving Unit email address by the date, time and place indicated on page 1 of the RFSO.

Due to the nature of the Request for Standing Offers, transmission of offers by facsimile to DFATD will not be accepted.

2.3 Former Public Servant

Refer to Attachment 1 of Part 5 - Certifications Precedent to the issuance of a standing offer.

2.4 Enquiries - Request for Standing Offers

All enquiries must be submitted in writing to the Standing Offer Authority no later than ten (10) calendar days before the Request for Standing Offers (RFSO) closing date. Enquiries received after that time may not be answered.

Offerors should reference as accurately as possible the numbered item of the RFSO to which the enquiry relates. Care should be taken by offerors to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that offerors do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all offerors. Enquiries not submitted in a form that can be distributed to all offerors may not be answered by Canada.

2.5 Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

Offerors may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their offer, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the offerors.

2.6 Bid Challenge and Recourse Mechanisms

- (a) Several mechanisms are available to potential offerors to challenge aspects of the procurement process up to and including contract award.
- (b) Canada encourages offerors to first bring their concerns to the attention of the Contracting Authority. Canada's [Buy and Sell](#) website, under the heading "[Bid Challenge and Recourse Mechanisms](#)" contains information on potential complaint bodies such as:
- Office of the Procurement Ombudsman (OPO)
 - Canadian International Trade Tribunal (CITT)
- (c) Offerors should note that there are **strict deadlines** for filing complaints, and the time periods vary depending on the complaint body in question. Offerors should therefore act quickly when they want to challenge any aspect of the procurement process.

2.7 Improvement of Requirement During Solicitation Period

Should offerors consider that the specifications or Statement of Work contained in the bid solicitation could be improved technically or technologically, offerors are invited to make suggestions, in writing, to the Contracting Authority named in the bid solicitation. Offerors must clearly outline the suggested improvement as well as the reason for the suggestion. Suggestions that do not restrict the level of competition nor favour a particular offeror will be given consideration provided they are submitted to the Contracting Authority at least 7 days before the bid closing date. Canada will have the right to accept or reject any or all suggestions.

PART 3 - OFFER PREPARATION INSTRUCTIONS

3.1 Offer Preparation Instructions

Canada requests that Offerors provide their bid in separately bound sections as follows:

Section I: Technical Offer (one (1) PDF copy)
Section II: Financial Offer (one (1) PDF copy)
Section III: Certifications (one (1) PDF copy)
Cover page: Page 01 of this document completed and signed

Prices should appear in the financial offer only. No prices should be indicated in any other section of the offer.

Canada requests that Offerors follow the format instructions described below in the preparation of hard copy of their offer:

- a. use a numbering system that corresponds to the RFSO.
- b. include a title page at the front of each section of the offer that includes the title, date, bid solicitation number, bidder's name and address and contact information of its representative.

Section I: Technical Offer

In their technical offer, Offerors should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work.

Section II: Financial Offer

- A.** Offerors must submit their financial bid in Canadian funds and in accordance with the Basis of selection detailed in Annex "B".
- B.** Offerors must submit their price; Canadian customs duties and excise taxes included, as applicable; and Applicable Taxes excluded.
- C.** When preparing their financial offer, Offerors should review clause 4.1.2, Financial Evaluation, of Part 4 of the RFSO; and article 7.7, Payment, of Part 7 of the RFSO.

D. Electronic Payment of Invoices - Offer

The Offerors accepts to be paid by the following Electronic Payment Instrument(s):

- Direct Deposit

Section III: Certifications

Offerors must submit the certifications required under Part 5.

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

- (a) Offers will be assessed in accordance with the entire requirement of the Request for Standing Offers including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the offers.

4.1.1 Technical Evaluation

4.1.1.1 Mandatory Technical Criteria

Refer to Attachment 1 of Part 4.

4.1.1.2 Point Rated Technical Criteria

Refer to Attachment 1 of Part 4.

4.1.2 Financial Evaluation

Offerors must submit their financial offer in Canadian dollars, in accordance with the Basis of payment at Annex "B". The price of the offer for financial evaluation purpose is **the total sum of the proposed all-inclusive hourly rates for the initial period and all option periods**, Applicable Taxes excluded, FOB destination, Canadian customs duties and excise taxes included.

Financial offers are subject to a minimum pass mark of 20/30. An offer with a pricing score lower than 20/30 will be declared non-responsive. The minimum pass mark for financial offers will not apply if more than one responsive offer has a pricing score lower than 20/30. The pricing score calculation is described in the example table below.

Substantiation of Rates Quoted by Offerors in Professional services offers

In Canada's experience, Offerors will from time to time quote rates in professional services offers for one or more categories of resources that, when they are selected as the Offeror for the work, they refuse to honor during the period of the issued Standing Offer, including any extension thereof, on the basis that the rates they quoted do not allow them to recover their own costs and/or make a profit.

When evaluating the financial offers submitted by Offerors in response to this RFSO, Canada may, but will have no obligation to, require price support from Offerors for any of the rates (either for one, several or all categories of resources) they quoted in their financial offers.

4.2 Basis of Selection

4.2.1 Basis of Selection – Highest Combined Rating of Technical Merit 70% and Price 30%

- a) To be declared responsive, an offer must:
 - i. comply with all the requirements of the request for Standing Offers; and
 - ii. meet all the mandatory evaluation criteria; and
 - iii. obtain the required minimum of points for the point rated evaluation criteria; and

- iv. obtain the required minimum pricing score of 20/30. Unless more than one responsive offer has a pricing score lower than 20/30; in which case the minimum pass mark of 20/30 will not apply on any offer.
- b) Offers not meeting (i) or (ii) or (iii) or (iv) will be declared non-responsive and cannot be selected as a standing offer.
- c) The selection will be based on the highest responsive combined score of technical merit and price. The ratio will be 70% for the technical merit and 30% for the price.
- d) To establish the technical merit score, the technical score for each responsive offer will be determined as follows: total number of points obtained / maximum number of points available multiplied by the ratio of 70% (see example below).
- e) To establish the pricing score, the evaluated price of each responsive offer will be prorated against the lowest evaluated price and the ratio of 30% (see example below).
- f) For each responsive offer, the technical merit score and the pricing score will be added to determine its combined score (see example below).
- g) The responsive offers will be ranked in descending order based on their combined score. The responsive offer with the highest combined score will be ranked first. The responsive offer with the second highest combined score will be ranked second. And so forth, up to a maximum of four (4) Offerors who will be recommended to receive a Standing Offer. In the event two or more responsive offers have the same combined scores (no decimals), these offers will be ranked in ascending order of their evaluated price. In which case, the responsive offer with the lowest evaluated price will be ranked the highest.

As the total estimated value of all Standing Offers including the initial period and option periods is forecasted at \$3,500,000.00, the Standing Offers will be issued according to the following proportional distribution for each of the following possible scenarios:

Proportional Allocation \$					
Scenarios	Rank				
	1st	2nd	3rd	4th	Total
4 responsive offers	\$ 1,312,500.00	\$ 962,500.00	\$ 700,000.00	\$ 525,000.00	\$ 3,500,000.00
3 responsive offers	\$ 1,575,000.00	\$ 1,137,500.00	\$ 787,500.00		\$ 3,500,000.00
2 responsive offers	\$ 2,100,000.00	\$ 1,400,000.00			\$ 3,500,000.00
1 responsive offer	\$ 3,500,000.00				\$ 3,500,000.00
Proportional Allocation %					
Scenarios	Rank				
	1st	2nd	3rd	4th	Total
4 responsive offers	37.50%	27.50%	20.00%	15.00%	100.00%
3 responsive offers	45.00%	32.50%	22.50%		100.00%
2 responsive offers	60.00%	40.00%			100.00%
1 responsive offer	100.00%				100.00%

The table below illustrates an example where the combined score is determined by a 70/30 ratio of the technical merit and price, respectively. The total available points equal 135 and the lowest evaluated price is \$45,000 (45).

Example for basis of selection - Highest Combined Rating Technical Merit (70%) and Price (30%)

		Offeror 1	Offeror 2	Offeror 3
Overall Technical Score		115/135	89/135	92/135
Bid Evaluated Price		\$55,000.00**	\$50,000.00**	\$45,000.00*
Calculations	Technical Merit Score	$115/135^{***} \times 70 = 59.63$	$89/135^{***} \times 70 = 46.15$	$92/135^{***} \times 70 = 47.70$
	Pricing Score	$45/55 \times 30 = 24.55$	$45/50 \times 30 = 27.00$	$45/45 \times 30 = 30.00$
Combined score		84.18	73.15	77.70
Overall Ranking		1st	3rd	2nd

ATTACHMENT 1 TO PART 4, TECHNICAL CRITERIA

Mandatory technical criteria

Offers must meet all the mandatory technical criteria listed below. The Offeror must include the necessary documentation to demonstrate compliance with these requirements.

Offers that fail to meet all the mandatory technical criteria will be deemed non-responsive. Each mandatory technical criterion should be addressed separately.

Item	Mandatory Criteria	Met	Not Met
M1	<p>The Offeror must have at least one year of experience within the last four years in providing English and French second-language training.</p> <p>To meet this criterion, the Offeror must provide, by the offer closing date, the year the school or agency began operating in this field.</p>	<input type="checkbox"/>	<input type="checkbox"/>
<u>Demonstration</u>			
M2	<p>The Offeror must propose six (6) teachers for French second language training and one (1) teacher for English second language training and at least one (1) pedagogical adviser. Each proposed resource must hold a bachelor's degree from a recognized Canadian university, or the equivalent as determined by a recognized Canadian academic credentials assessment service if the degree was obtained outside Canada. One of the resources must be specialized in teaching English as second language.</p> <p>The list of recognized organizations is available on the website of the Canadian Information Centre for International Credentials (CICIC): https://www.cicic.ca/2/home.canada.</p> <p>To meet this criterion, the Offeror must provide a copy of the degree or the equivalence, or an official document from the academic institution confirming that the bachelor's degree was awarded, for each of the resources proposed, by the offer closing date.</p> <p>If the copy is in a language other than English or French, a translation into one of Canada's two official languages must be provided.</p>	<input type="checkbox"/>	<input type="checkbox"/>
<u>Demonstration</u>			
M3	<p>The Offeror must demonstrate that each proposed teacher has a minimum of 5,000 hours of combined experience training individuals and groups (two or more people) in either official language. The teaching experience can be in the public or private sector, in Canada or outside of Canada.</p> <p>To meet this criterion, the Offeror must provide, by the offer closing date, a detailed curriculum vitae (CV) or project descriptions demonstrating the experience required above for each proposed teacher. A CV outlining the teacher's background with each position held including the number of taught hours beside each position would be an acceptable demonstration.</p>	<input type="checkbox"/>	<input type="checkbox"/>

Item	Mandatory Criteria	Met	Not Met
<u>Demonstration</u>			
M4	<p>The Offeror must demonstrate that the proposed pedagogical adviser has a minimum of 36 months of experience in organizing groups of students with similar skills.</p> <p>To meet this criterion, the Offeror must provide, by the offer closing date, a detailed curriculum vitae (CV) or project descriptions demonstrating the experience required above for the proposed pedagogical adviser.</p>	<input type="checkbox"/>	<input type="checkbox"/>
<u>Demonstration</u>			
M5	<p>The Offeror must propose a work location no more than 5 km from the DFATD offices at 125 Sussex Drive, Ottawa, Ontario K1A 0G2.</p> <p>To meet this criterion, the Offeror must provide the address of the work site by the offer closing date. Google Maps will be used to verify compliance with this criterion.</p>	<input type="checkbox"/>	<input type="checkbox"/>
<u>Demonstration</u>			

Point-rated technical criteria

Offers will be evaluated and scored as specified in the tables below.

Offers that fail to obtain the required minimum number of points will be deemed non-responsive. Each point-rated technical criterion must be addressed separately.

Point-Rated Criteria	Point Allocation																
<p>R1 – Individual and group training experience</p> <p>Further to M3, for each proposed teacher, the Offeror must demonstrate combined experience of over 5,000 hours delivering English and French second-language training to individuals and groups (two or more people).</p> <p>To meet this criterion, the Offeror should provide, by the offer closing date, a detailed curriculum vitae (CV).</p>	<p>5,001 to 10,000 hours = 10 points 10,001 to 15,000 hours = 15 points 15,001 hours or more = 30 points</p> <p>Maximum of 30 points per teacher</p> <p>Maximum total of 210 points for all teachers</p>																
<p><u>Demonstration</u></p>	<table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">Teacher</th> <th style="text-align: center;">Points Allocated</th> </tr> </thead> <tbody> <tr><td style="text-align: center;">#1</td><td style="text-align: center;">/30</td></tr> <tr><td style="text-align: center;">#2</td><td style="text-align: center;">/30</td></tr> <tr><td style="text-align: center;">#3</td><td style="text-align: center;">/30</td></tr> <tr><td style="text-align: center;">#4</td><td style="text-align: center;">/30</td></tr> <tr><td style="text-align: center;">#5</td><td style="text-align: center;">/30</td></tr> <tr><td style="text-align: center;">#6</td><td style="text-align: center;">/30</td></tr> <tr><td style="text-align: center;">#7</td><td style="text-align: center;">/30</td></tr> </tbody> </table> <p style="text-align: center;">Total score: /210</p>	Teacher	Points Allocated	#1	/30	#2	/30	#3	/30	#4	/30	#5	/30	#6	/30	#7	/30
Teacher	Points Allocated																
#1	/30																
#2	/30																
#3	/30																
#4	/30																
#5	/30																
#6	/30																
#7	/30																
<p>R2 – Education in specific fields</p> <p>The Offeror should demonstrate that each proposed teacher has completed either a bachelor's, master's or doctoral degree in one of the following fields:</p> <ol style="list-style-type: none"> a. Teaching b. Education c. Translation d. Literature e. Major in Adult Education f. Linguistics g. Languages <p>To meet this criterion, the Offeror should submit a copy of each proposed teacher's bachelor's, master's or doctoral degree by the offer closing date.</p>	<p>10 points for each teacher demonstrated</p> <p>Maximum of 70 points</p>																
<p><u>Demonstration</u></p>	<p>Score: /70</p>																
Minimum pass score	170	<u>Final Score</u>															
Maximum score	280	/280															

PART 5 – CERTIFICATIONS

Offerors must provide the required certifications to be issued a standing offer.

The certifications provided by offerors to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare an offer non-responsive, will have the right to set-aside a standing offer, or will declare a contractor in default if any certification made by the Offeror is found to be untrue whether made knowingly or unknowingly during the offer evaluation period, during the Standing Offer period, or during the contract period.

The Standing Offer Authority will have the right to ask for additional information to verify the Offeror's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Standing Offer Authority will render the offer non-responsive, result in the setting aside of the Standing Offer or constitute a default under the Contract.

5.1 Certifications Required with the Offer

Offerors must submit the following duly completed certifications as part of their offer.

5.1.1 Integrity Provisions - Declaration of Convicted Offences

In accordance with the Integrity Provisions of the Standard Instructions, all offerors must provide with their offer, **if applicable**, the declaration form available on the [Forms for the Integrity Regime](http://www.tpsgc-pwgsc.gc.ca/ci-if/declaration-eng.html) website (<http://www.tpsgc-pwgsc.gc.ca/ci-if/declaration-eng.html>), to be given further consideration in the procurement process.

5.2 Certifications Precedent to the Issuance of a Standing Offer

The certifications listed below should be submitted with the offer, but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Standing Offer Authority will inform the Offeror of a time frame within which to provide the information. Failure to provide the certifications listed below within the time frame provided will render the offer non-responsive.

5.2.1 Integrity Provisions – Required Documentation

In accordance with the section titled Information to be provided when bidding, contracting or entering into a real property agreement of the [Ineligibility and Suspension Policy](http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html) (<http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html>), the Offeror must provide the required documentation, as applicable, to be given further consideration in the procurement process.

5.2.2 Federal Contractors Program for Employment Equity - Standing Offer Certification

(Refer to Attachment 1 to Part 5)

5.2.3 Status and Availability of Resources

(Refer to Attachment 1 to Part 5)

5.2.4 Education and Experience

(Refer to Attachment 1 to Part 5)

5.2.5 Language requirements

(Refer to Attachment 1 to Part 5)

5.2.6 Former Public Servant

(Refer to Attachment 1 to Part 5)

5.2.7 Security clearance information

(Refer to Attachment 1 to Part 5)

5.2.8 Security Application for Registration (AFR) form

(Refer to Attachment 1 to Part 5)

ATTACHMENT 1 TO PART 5 – CERTIFICATIONS PRECEDENT TO THE ISSUANCE OF A STANDING OFFER

FEDERAL CONTRACTORS PROGRAM FOR EMPLOYMENT EQUITY - STANDING OFFER CERTIFICATION

By submitting an offer, the Offeror certifies that the Offeror, and any of the Offeror's members if the Offeror is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list) available at the bottom of the page of the [Employment and Social Development Canada-Labour's](https://www.canada.ca/en/employment-social-development/canada-labour/s website) website (<https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html#s4>).

Canada will have the right to declare an offer non-responsive, or to set-aside a Standing Offer, if the Offeror, or any member of the Offeror if the Offeror is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list at the time of issuing of a Standing Offer or during the period of the Standing Offer.

STATUS AND AVAILABILITY OF RESOURCES

The Offeror certifies that, should it be issued a Standing Offer as a result of the Request for Standing Offer, every individual proposed in its offer will be available to perform the Work resulting from a call-up against the Standing Offer as required by Canada's representatives and at the time specified in a call-up or agreed to with Canada's representatives.

If the successful offeror's proposed resource recommended for the issuance of a standing offer withdraws and/or becomes unable to provide its services for the performance of the standing offer, at any time between the closing date and time of the RFSO and the issuance of a standing offer, the offeror must immediately inform the Standing Offer Authority of the reason for the replacement. The Offeror may propose a replacement who must meet all of the mandatory requirements contained in the RFSO and, if applicable, obtains an equal or higher score obtained by the originally proposed resource on the point rated criteria of the RFSO. Upon request by the Standing Offer Authority and within the time allowed (minimum of one business day), the offeror must provide the necessary information to allow assessment of the replacement, including but not limited to, its name, qualifications and experience. Failure to respond to the request will result in the offer being declared non-responsive.

If the Offeror has proposed any individual who is not an employee of the Offeror, the Offeror certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Offeror must, upon request from the Standing Offer Authority, provide a written confirmation, signed by the individual, of the permission given to the Offeror and of his/her availability. Failure to comply with the request may result in the offer being declared non-responsive.

EDUCATION AND EXPERIENCE

The Offeror certifies that all the information provided in the résumés and supporting material submitted with its offer, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Offeror to be true and accurate. Furthermore, the Offeror warrants that every individual offered by the Offeror for the requirement is capable of performing the Work resulting from a call-up against the Standing Offer.

LANGUAGE REQUIREMENTS

The Offeror certifies that, should it be authorized to provide services under this Standing Offer, resulting from this request for Standing Offers, it will provide resources who are fluently bilingual in French and English.

FORMER PUBLIC SERVANT

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPS, Offerors must provide the information required below before the issuance of a Standing Offer. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of offers is completed, Canada will inform the Offeror of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed timeframe will render the offer non-responsive.

Definitions

For the purposes of this clause,

"former public servant" is any former member of a department as defined in the *Financial Administration Act* R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the *Public Service Superannuation Act* (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the *Supplementary Retirement Benefits Act*, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the *Canadian Forces Superannuation Act*, R.S., 1985, c. C-17, the *Defence Services Pension Continuation Act*, 1970, c. D-3, the *Royal Canadian Mounted Police Pension Continuation Act*, 1970, c. R-10, and the *Royal Canadian Mounted Police Superannuation Act*, R.S., 1985, c. R-11, the *Members of Parliament Retiring Allowances Act*, R.S. 1985, c. M-5, and that portion of pension payable to the *Canada Pension Plan Act*, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Offeror a FPS in receipt of a pension?

YES () NO ()

If so, the Offeror must provide the following information, for all FPS in receipt of a pension, as applicable:

- a. name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Offerors agree that the successful Offeror's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with [Contracting Policy Notice: 2019-01](#) and the [Guidelines on the Proactive Disclosure of Contracts](#).

Work Force Adjustment Directive

Is the Offeror a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive?

YES () NO ()

If so, the Offeror must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

SECURITY CLEARANCE INFORMATION

To validate that the proposed resources have a valid security clearance as indicated in Part 6 - Resulting Contract Clauses; the Offeror should provide for each proposed resource, the legal name, the security file number and the date of birth. A Reliability security clearance (or higher) is required for this requirement.

Legal Name of proposed resource	Security level of resource	Security file number	Date of birth

Solicitation No. - N° de l'invitation
23-232670
Client Ref. No. - N° de réf. du client
23-232670

Amd. No. - N° de la modif.
File No. - N° du dossier
23-232670

Buyer ID - Id de l'acheteur
Assane Ndiaye

SECURITY APPLICATION FOR REGISTRATION (AFR) FORM

This bidding process includes security requirements. A Bidder who has not been security screened must apply to the Government of Canada for security screening. The process of sponsoring a bidder for a security screening under the Public Services and Government Procurement Canada (CSP) Contract Security Program (CSP) requires the completion of the Application Form (AFR) available at the following link: <http://publiservice-app.pwgsc.gc.ca/forms/pdf/471-E.pdf>

The following link provides guidance on completing the Contract Security Program application for registration (AFR) form: <https://www.tpsgc-pwgsc.gc.ca/esc-src/directives-guidance-eng.html>.

Person authorized to sign on behalf of the offeror:

Name and title

Procurement Business Number (PBN) [Clause [2006 – 02](#)]

Signature

Date

PART 6 – SECURITY AND FINANCIAL REQUIREMENTS

6.1 Security Requirements

1. Before issuance of a standing offer, the following conditions must be met:
 - (a) the Offeror must hold a valid organization security clearance as indicated in Part 7A - Standing Offer;
 - (b) the Offeror's proposed individuals requiring access to sensitive information, assets or sensitive work sites must meet the security requirements as indicated in Part 7 – Standing Offer and Resulting Contract Clauses;
 - (c) the Offeror's security capabilities must be met as indicated in Part 7 – Standing Offer and Resulting Contract Clauses.
2. For additional information on security requirements, offerors should refer to the [Contract Security Program](http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.htm) of Public Works and Government Services Canada (<http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.htm>) website.

6.2 Financial Capability

SACC *Manual* clause [M9033T](#) (2011-05-16) Financial Capability

PART 7 - STANDING OFFER AND RESULTING CONTRACT CLAUSES

A. STANDING OFFER

7.1 Offer

7.1.1 The Offeror offers to perform the Work in accordance with the Statement of Work at Annex "A".

7.2 Security Requirements

7.2.1 The following security requirements (SRCL and related clauses provided by the Contract Security Program) apply and form part of the Standing Offer.

COMMON PS SRCL #06

1. The offeror must, at all times during the performance of the standing offer, hold a valid designated organization screening (DOS), issued by the Contract Security Program (CSP), Public Works and Government Services Canada (PWGSC)
2. The offeror personnel requiring access to **protected** information, assets or sensitive work site(s) must **each** hold a valid **reliability** status, granted or approved by the CSP, PWGSC
3. Subcontracts which contain security requirements **are not** to be awarded without the prior written permission of the CSP, PWGSC
4. The offeror must comply with the provisions of the:
 - a. Security Requirements Check List and security guide (if applicable), attached at Annex "C".
 - b. Industrial Security Manual (Latest Edition)

7.3 Standard Clauses and Conditions

All clauses and conditions identified in the Standing Offer and resulting contract(s) by number, date and title are set out in the [Standard Acquisition Clauses and Conditions Manual](https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) (<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.

7.3.1 General Conditions

[2005](#) (2022-12-01) General Conditions - Standing Offers - Goods or Services, apply to and form part of the Standing Offer.

7.4 Term of Standing Offer

7.4.1 Period of the Standing Offer

The period for making call-ups against the Standing Offer is from the date of Standing Offer issuance to March 31, 2025.

7.4.2 Extension of Standing Offer

If the Standing Offer is authorized for use beyond the initial period, the Offeror offers to extend its offer by up to one (1) additional one (1) year period(s) under the same conditions and at the rates or prices specified in the Standing Offer.

The Offeror will be advised of the decision to authorize the use of the Standing Offer for an extended period by the Standing Offer Authority ten (10) days before the expiry date of the Standing Offer. A revision to the Standing Offer will be issued by the Standing Offer Authority.

7.5 Authorities

7.5.1 Standing Offer Authority

The Standing Offer Authority is:

Name: Assane Ndiaye
Title: Senior Procurement specialist
Organization: Foreign Affairs, Trade and Development
Address: 200 Promenade du Portage, Gatineau, Québec Canada K1A 0G4
Telephone: 613-791-7185
E-mail address: assane.ndiaye@international.gc.ca

The Standing Offer Authority is responsible for the establishment of the Standing Offer, its administration and its revision, if applicable. Upon the making of a call-up, as Contracting Authority, the Standing Offer Authority is responsible for any contractual issues relating to individual call-ups made against the Standing Offer by any Identified User.

7.5.2 Project Authority (to be inserted at Standing Offer issuance)

The Project Authority for the Standing Offer is:

Name: _____
Title: _____
Organization: Foreign Affairs, Trade and Development
Address: _____
Telephone: ____ - ____ - _____
E-mail address: _____

The Project Authority is the representative of the department or agency for whom the Work will be carried out pursuant to a call-up under the Standing Offer and is responsible for all the technical content of the Work under the resulting Contract.

7.5.3 Offeror's Representative

Name: _____
Title: _____
Organization: _____
Address: _____
Telephone: ____ - ____ - _____
E-mail address: _____

7.6 Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a *Public Service Superannuation Act* (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with [Contracting Policy Notice: 2019-01](#) of the Treasury Board Secretariat of Canada.

7.7 Identified Users

The Identified User authorized to make call-ups against the Standing Offer is: Foreign Affairs, Trade and Development Canada (DFATD)

7.8 Call-up Procedures

Should multiple Standing Offers be issued, a ranking and corresponding proportion amount for each Standing Offer in accordance with Article 4.2 Basis of Selection, will be included here in the issued Standing Offers, as follows:

Ranking: _____ *(to be inserted at time of Standing Offer issuance)*
Proportional Amount: _____ *(to be inserted at the time of Standing Offer issuance)*

A Standing Offer does not guarantee the Offeror any amount of work. Furthermore, there is no guarantee that an Offeror will receive call-ups totaling the proportion dollar values by the end of the Standing Offer period.

Call-ups will be issued on a rotational basis between Standing Offer Holders. The first round of call-ups will be issued following the ranking based on a descending order of their combined rating

7.9 Call-up Instrument

The Work will be authorized or confirmed by the Identified User(s) using a duly completed call-up form

Call-ups must be made by Identified Users' authorized representatives under the Standing Offer and must be for goods or services or combination of goods and services included in the Standing Offer at the prices and in accordance with the terms and conditions specified in the Standing Offer.

The electronic call-up document will contain at a minimum the following information:

- Standing Offer number;
- statement that incorporates the terms and conditions of the Standing Offer;
- description of services required and the level of effort
- unit price and total value of the call-up;

7.10 Limitation of Call-ups

Individual call-ups against the Standing Offer must not exceed **\$400,000.00** (Applicable Taxes included).

7.11 Financial Limitation

The total cost to Canada resulting from call-ups against the Standing Offer must not exceed the sum of \$_____ *(to be inserted at Standing Offer issuance)* (Applicable Taxes excluded) unless otherwise authorized in writing by the Standing Offer Authority. The Offeror must not perform any work or services or supply any articles in response to call-ups, which would cause the total cost to Canada to exceed the said sum, unless an increase is so authorized.

The Offeror must notify the Standing Offer Authority as to the adequacy of this sum when 75 percent of this amount has been committed, or four (4) months before the expiry date of the Standing Offer, whichever comes first. However, if at any time, the Offeror considers that the said sum may be exceeded, the Offeror must promptly notify the Standing Offer Authority.

7.12 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- a) the call up against the Standing Offer, including any annexes;
- b) the articles of the Standing Offer;
- c) the general conditions 2005 (2022-12-01), General Conditions - Standing Offers - Goods or Services
- d) Annex A, Statement of Work;
- e) Annex B, Basis of Payment;
- f) Annex C, Security Requirements Check List;
- g) the Offeror's offer dated _____ (*to be inserted at standing offer issuance*)

7.13 Certifications and Additional Information

7.13.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Offeror with its offer or precedent to issuance of the Standing Offer (SO), and the ongoing cooperation in providing additional information are conditions of issuance of the SO and failure to comply will constitute the Offeror in default. Certifications are subject to verification by Canada during the entire period of the SO and of any resulting contract that would continue beyond the period of the SO.

7.14 Specific person(s) (to be inserted at Standing Offer issuance)

The Offeror must provide the following person(s) to perform the work required:

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____

7.15 Non-Disclosure Agreement

At Standing Offer issuance, the Offeror must obtain from its employee(s) or subcontractor(s) the completed and signed non-disclosure agreement, attached at Annex "D", and provide it to the Standing Offer Authority before they are given access to information by or on behalf of Canada in connection with the work.

7.16 Inspection and Acceptance

The Project Authority is the Inspection Authority. All reports, deliverable items, documents, goods and all services rendered under the Standing Offer are subject to inspection by the Inspection Authority or representative. Should any report, document, good or service not be in accordance with the requirements of the Statement of Work and to the satisfaction of the Inspection Authority, as submitted, the Inspection Authority will have the right to reject it or require its correction at the sole expense of the Offeror before recommending payment.

7.17 Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

7.18 Transition to an e-Procurement Solution (EPS)

During the period of the Standing Offer, Canada may transition to an EPS for more efficient processing and management of individual call-ups for any or all of the SO's applicable goods and services. Canada reserves the right, at its sole discretion, to make the use of the new e-procurement solution mandatory.

Canada agrees to provide the Offeror with at least a three-month notice to allow for any measures necessary for the integration of the Offer into the EPS. The notice will include a detailed information package indicating the requirements, as well as any applicable guidance and support.

If the Offeror chooses not to offer their goods or services through the e-procurement solution, the Standing Offer may be set aside by Canada.

B. RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from a call-up against the Standing Offer. In this section, the Offeror is referred to as the "Contractor".

7.1 Statement of Work

The Contractor must perform the Work described in the call-up against the Standing Offer.

7.2 Standard Clauses and Conditions

7.2.1 General Conditions

[2035](#) (2022-12-01), General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

7.3 Term of Contract

7.3.1 Period of the Contract

The Contractor must perform the Work described in the Call-up against the Standing Offer.

7.3.2 Delivery Date

Delivery must be completed in accordance with the call-up against the Standing Offer.

7.4 Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a [Public Service Superannuation Act](#) (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with [Contracting Policy Notice: 2019-01](#) of the Treasury Board Secretariat of Canada.

7.5 Payment

7.5.1 Basis of Payment

In consideration of the Contractor satisfactorily completing all of its obligations under the Call-up, the Contractor will be paid for the Work performed, in accordance with the Basis of payment at annex "B", to the limitation of expenditure specified. Customs duties are included and Applicable Taxes are extra.

7.5.2 Limitation of Expenditure

1. Canada's total liability to the Contractor for call-ups against this Standing Offer shall not exceed the value of the Standing Offer resulting from this RFSO, unless otherwise authorized in writing by DFATD.
2. No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Standing Offer Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before

obtaining the written approval of the Standing Offer Authority. The Contractor must notify the Standing Offer Authority in writing as to the adequacy of this sum:

- a. when it is 75% committed, or
- b. four months before the contract expiry date, or
- c. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work,

whichever comes first.

3. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

7.5.3 Method of Payment

Canada will pay the Contractor on a monthly basis for work performed covered by the invoice in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b. all such documents have been verified by Canada;
- c. the Work performed has been accepted by Canada.

7.5.4 Electronic Payment of Invoices – call-up

The Contractor accepts to be paid using any of the following Electronic Payment Instrument(s):

- a. Direct Deposit

7.5.5 Discretionary Audit

The following are subject to government audit before or after payment is made:

- a. The amount claimed under the Contract, as computed in accordance with the Basis of Payment, including time charged.
- b. The accuracy of the Contractor's time recording system.
- c. The estimated amount of profit in any firm-priced element, firm time rate, firm overhead rate, or firm salary multiplier, for which the Contractor has provided the appropriate certification. The purpose of the audit is to determine whether the actual profit earned on a single contract if only one exists, or the aggregate of actual profit earned by the Contractor on a series of negotiated contracts containing one or more of the prices, time rates or multipliers mentioned above, during a particular period selected, is reasonable and justifiable based on the estimated amount of profit included in earlier price or rate certification(s).
- d. Any firm-priced element, firm time rate, firm overhead rate, or firm salary multiplier for which the Contractor has provided a "most favoured customer" certification. The purpose of such audit is to determine whether the Contractor has charged anyone else, including the Contractor's most favoured customer, lower prices, rates or multipliers, for like quality and quantity of goods or services.

Any payments made pending completion of the audit must be regarded as interim payments only and must be adjusted to the extent necessary to reflect the results of the said audit. If there has been any overpayment, the Contractor must repay Canada the amount found to be in excess.

7.5.6 Time Verification

Time charged and the accuracy of the Contractor's time recording system are subject to verification by Canada, before or after payment is made to the Contractor. If verification is done after payment, the Contractor must repay any overpayment, at Canada's request.

7.6 Invoicing Instructions

The Contractor must submit invoices in accordance with the following instructions. Invoices cannot be submitted until all work identified in the invoice is completed.

Each invoice must specify the following:

- a. Company name, address, etc.;
- b. Client address;
- c. Date of the invoice;
- d. Call-up Number;
- e. Details of billed days
- f. Total dollar amount;

Applicable Taxes must be calculated on the total amount of the invoice.

Invoices must be distributed as follows:

- One (1) copy must be forwarded to the Project Authority identified under the section entitled "Authorities" of the Contract.

7.7 Insurance

The Contractor is responsible for deciding if insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any insurance acquired or maintained by the Contractor is at its own expense and for its own benefit and protection. It does not release the Contractor from or reduce its liability under the Contract.

7.8 Dispute Resolution

- (a) The parties agree to maintain open and honest communication about the Work throughout and after the performance of the contract.
- (b) The parties agree to consult and co-operate with each other in the furtherance of the contract and promptly notify the other party or parties and attempt to resolve problems or differences that may arise.
- (c) If the parties cannot resolve a dispute through consultation and cooperation, the parties agree to consult a neutral third party offering alternative dispute resolution services to attempt to address the dispute.
- (d) Options of alternative dispute resolution services can be found on Canada's Buy and Sell website under the heading "[Dispute Resolution](#)".

ANNEX "A"

STATEMENT OF WORK

1.0 TITLE

English and/or French Second Language Training

2.0 BACKGROUND

The Department of Foreign Affairs, Trade and Development (DFATD) wishes to offer second-language training to post-secondary recruitment process candidates to help them achieve the CCC language profile.

3.0 OBJECTIVES

The primary objective of this process is to hire up to four offerors to provide full-time or part-time English and/or French language training services, depending on the candidates' needs. The programs will be the Canada School of Public Service (CSPS) Communicative English at Work Program (CEWP) A, B and C for Francophones and the Programme de français langue seconde (PFL2) A, B and C for Anglophones. In both cases, the short program will be used unless otherwise specified. Offerors are invited to enhance these programs by adding one or more internal programs.

4.0 PROFESSIONAL RESOURCES

To carry out the tasks outlined in Section 5.0 Scope of Work, each Offeror must propose six (6) teachers for French second language training and one (1) teacher for English second language training and at least one (1) pedagogical adviser to the Department.

5.0 SCOPE OF WORK: TASKS, DELIVERABLES AND MILESTONES

Depending on the requirements identified by DFATD when the call-up is issued, the Offeror will provide full-time or part-time English and/or French language training, either in class or virtually, to groups ranging in size from one to six students. Depending on their first official language, candidates will have received an assessment of their language training needs based on the CSPS CEWP A, B and C or PFL2 A, B and C. Candidates who need less training will be added at later dates. All candidates must achieve level CCC in their second language in accordance with the standards of the Public Service Commission of Canada (PSC).

Most of the work to be performed is already defined. However, the nature and timing of the training groups will not be known until the service is required, during the period identified in the Standing Offer (SO). Training could start with just one person per class. Should this be the case, other students may be added at a later date to complete one or more groups.

The Offeror will supply each student with appropriate study facilities and the necessary learning materials in various forms: photocopies provided by the teaching resources, Web links, individual access to a computer for self-learning and Internet use, and extracurricular conversational activities. For virtual training, the Offeror will be entirely responsible for delivering the physical material to the postal addresses identified by the students, at no additional cost. If the training is virtual, the Offeror will not have to provide access to a personal computer.

All other materials (such as notebooks, pens and other supplies), when required, are the responsibility of the students.

TASKS

- a) Group training: Between four and six students, full-time or part-time, English or French, virtual or in-class. The Department reserves the right to add one or more students at the beginning of subsequent steps and/or at any other later date after discussion with the pedagogical adviser responsible for the file.
- b) The groups must be made as homogeneous as possible.
- c) **Important:** During the first week of training, the students must be assessed individually to determine each student's weaknesses, and solutions must be provided to ensure that the weaknesses are addressed as quickly as possible to make the group fully homogeneous.
- d) The students must be trained so they can achieve at least level CCC on the PSC's next second-language evaluation (SLE) tests. An interactive adult education approach must be used.
- e) Candidates' learning levels and progress must be analyzed and assessed through assessment exercises at least every three months followed by discussions with the students about their results to help them improve their skills. Feedback must be given on a regular basis to help students feel secure in their progress.
- f) During the last week of training, the teacher will conduct mock interviews. The interviews will simulate the four steps of the PSC's oral test, as outlined on the PSC website. If the PSC has not resumed operations, tests other than the regular tests may be given. In that case, the training will have to be adjusted.
- g) The pedagogical adviser will be responsible for supervising the teachers and assisting students when they have problems that cannot be solved by the teachers. The pedagogical adviser is the educator that the teachers and students consult and is the contact person for the Department's training coordinator.

DELIVERABLES

- h) Weekly schedule and lessons: The selected Offeror must provide the Department's training coordinator and the students with the following no later than ten business days after the call-up:
 - o A detailed lesson plan, including a timetable detailing the steps of the program to be completed during the period in question. The timetable must make allowance for the vacation period if it is included in the schedule. The Offeror must confirm this with the coordinator in advance.
 - o The learning points that will be covered.
 - o A summary of the exercises and activities.
- i) Detailed progress reports signed by the student must be provided. The reports must be in Excel or Word format and must be sent electronically to the Department's training coordinator no later than two business days following each three-month instruction period. If the training is given online, the reports must be signed electronically.
- j) **Individual** absence reports must be provided on a monthly basis. The reports must include any late arrival and/or absence exceeding 20 minutes. The reports must be sent electronically to the Department's training coordinator. The reports must be in Excel or Word format and must be submitted to the students beforehand and signed by them before they are sent to the coordinator. If the training is given online, the reports must be signed electronically.

- k) The training coordinator must be sent a detailed monthly invoice electronically within ten business days after the end of the month.
- l) At the end of the training, details from a survey of the students' satisfaction with the training given by the teacher, including the support offered by the pedagogical adviser, must be provided.
- m) The pedagogical adviser must submit the dates of the written tests to the Department's training coordinator at least one month in advance.

MILESTONES

- n) Details for each training group will be provided when the call-up is issued.
- o) Students may be added to the groups if circumstances permit. Details of the additions will be discussed in advance with the pedagogical adviser.

6.0 LOCATION AND WORK SCHEDULE

The Offeror will provide the language training either in class or virtually, depending on the requirements identified when the call-up is issued. In-class training must take place at the Offeror's offices. Those offices must be located within 5 km of 125 Sussex Drive, Ottawa, Ontario K1A 0G2. The Offeror must comply with any health restrictions issued by provincial or federal public health authorities. Any required modifications to the training venue will be at the Offeror's expense.

The work schedule for full-time training is Monday to Friday, 8:30 a.m. to 4:30 p.m., including two 15-minute breaks and one 30-minute lunch break. The lunch break is not billable. The schedule may be modified if all students and teachers agree. If we need to train students living outside the National Capital Region (NCR), the schedule will have to be adjusted so that classes start at 9:00 a.m. Eastern Time. The training period must be 7.5 hours, including coffee breaks.

The work schedule for part-time training may vary and will be determined on an as-needed basis when a call-up is issued.

7.0 TRAVEL

No travel costs will be paid under this Standing Offer. The Offeror will assume all travel costs, if required.

8.0 LANGUAGE REQUIREMENTS

The Offeror must provide bilingual teachers who can converse fluently in both official languages, English and French.

The Offeror must provide a pedagogical adviser who can converse fluently in both official languages, English and French.

9.0 CONSTRAINTS

The Offeror will provide individual language training, with or without accommodation, if required. Where applicable, the hourly rate will be the same as the hourly rate quoted for group training.

The Offeror will need to equip its resources to deliver the training virtually and/or in person. When training is delivered virtually, any information or documentation required must be sent to students electronically. Ideally, Microsoft Teams should be used as the communication tool. The teaching resources must be very familiar with all available options, such as whiteboards and screen sharing.

There will be no training on federal government statutory holidays, **with the exception** of the National Day for Truth and Reconciliation and Remembrance Day. If the Offeror is located in Ontario, it must provide training on Family Day, the third Monday in February.

If the teacher is absent, the Offeror must provide a replacement within two hours of the start of the training day, at no extra cost to the Department. During this period, the pedagogical adviser must immediately instruct students to engage in self-learning until a replacement arrives. The pedagogical adviser must also promptly notify the Department's training coordinator of such absences.

The training may end early. Any changes to the end date require one week's notice from the Department and will be made without penalty. The total training cost will be reduced accordingly. At least 48 hours' notice is required to cancel a training day without penalty.

The Offeror must respond to written or telephone inquiries from the Department within 24 hours.

10.0 SUPPORT PROVIDED BY THE CLIENT

The Department's training coordinator will relay any important information to the students' managers when necessary.

ANNEX "B"

BASIS OF PAYMENT

The Offeror must provide a firm all-inclusive hourly rate for all work to be performed which includes cost of labor, direct materials and supplies, equipment, fringe benefits, general and administrative expenses, participant evaluations, overhead and profit and any other expenses that may be incurred for the call-ups.

All overhead expenses normally incurred in providing the services such as project office space and furnishings, word processing, work estimates, photocopying, courier and telephone charges, local travel are included in the firm rates identified hereunder and will not be permitted as direct charges.

Travel and Living Expenses will not be paid for any part of this Standing Offer including any relocation required to satisfy the terms of the Standing Offer.

The proposed firm all-inclusive hourly rate must include the costs for the pedagogical adviser. Only working hours performed by the teachers will be billable in accordance with the following basis of payment.

Initial Period	
Issuance date to March 31, 2025	
Description	All-Inclusive Hourly Rate
English and/or French Second Language Training	\$ _____

Applicable taxes excluded



Option Period 01	
April 01, 2025 to March 31, 2026	
Description	All-Inclusive Hourly Rate
English and/or French Second Language Training	\$ _____



Applicable taxes excluded

Evaluated Price (sum of all proposed hourly rates for all of the periods): \$ _____

ANNEX "C"

SECURITY REQUIREMENTS CHECK LIST

 Government of Canada / Gouvernement du Canada	Contract Number / Numéro du contrat HSEA 23-232670	
Security Classification / Classification de sécurité		
SECURITY REQUIREMENTS CHECK LIST (SRCL) LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)		
PART A - CONTRACT INFORMATION / PARTIE A - INFORMATION CONTRACTUELLE		
1. Originating Government Department or Organization / Ministère ou organisme gouvernemental d'origine	2. Branch or Directorate / Direction générale ou Direction	
Affaires mondiales Canada	HSD	
3. a) Subcontract Number / Numéro du contrat de sous-traitance	3. b) Name and Address of Subcontractor / Nom et adresse du sous-traitant	
4. Brief Description of Work / Brève description du travail		
Formation en langue seconde, français et/ou anglais		
5. a) Will the supplier require access to Controlled Goods? / Le fournisseur aura-t-il accès à des marchandises contrôlées?		
		<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui
5. b) Will the supplier require access to unclassified military technical data subject to the provisions of the Technical Data Control Regulations? / Le fournisseur aura-t-il accès à des données techniques militaires non classifiées qui sont assujetties aux dispositions du Règlement sur le contrôle des données techniques?		
		<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui
6. Indicate the type of access required / Indiquer le type d'accès requis		
6. a) Will the supplier and its employees require access to PROTECTED and/or CLASSIFIED information or assets? / Le fournisseur ainsi que les employés auront-ils accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS? (Specify the level of access using the chart in Question 7. c) / (Préciser le niveau d'accès en utilisant le tableau qui se trouve à la question 7. c)		
		<input type="checkbox"/> No / Non <input checked="" type="checkbox"/> Yes / Oui
6. b) Will the supplier and its employees (e.g. cleaners, maintenance personnel) require access to restricted access areas? No access to PROTECTED and/or CLASSIFIED information or assets is permitted. / Le fournisseur et ses employés (p. ex. nettoyeurs, personnel d'entretien) auront-ils accès à des zones d'accès restreintes? L'accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS n'est pas autorisé.		
		<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui
6. c) Is this a commercial courier or delivery requirement with no overnight storage? / S'agit-il d'un contrat de messagerie ou de livraison commerciale sans entreposage de nuit?		
		<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui
7. a) Indicate the type of information that the supplier will be required to access / Indiquer le type d'information auquel le fournisseur devra avoir accès		
Canada <input checked="" type="checkbox"/>	NATO / OTAN <input type="checkbox"/>	Foreign / Étranger <input type="checkbox"/>
7. b) Release restrictions / Restrictions relatives à la diffusion		
No release restrictions / Aucune restriction relative à la diffusion <input type="checkbox"/> Not releasable / À ne pas diffuser <input checked="" type="checkbox"/> Restricted to: / Limité à: <input type="checkbox"/> Specify country(ies): / Préciser le(s) pays:	All NATO countries / Tous les pays de l'OTAN <input type="checkbox"/> Restricted to: / Limité à: <input type="checkbox"/> Specify country(ies): / Préciser le(s) pays:	No release restrictions / Aucune restriction relative à la diffusion <input type="checkbox"/> Restricted to: / Limité à: <input type="checkbox"/> Specify country(ies): / Préciser le(s) pays:
7. c) Level of information / Niveau d'information		
PROTECTED A / PROTÉGÉ A <input checked="" type="checkbox"/> PROTECTED B / PROTÉGÉ B <input type="checkbox"/> PROTECTED C / PROTÉGÉ C <input type="checkbox"/> CONFIDENTIAL / CONFIDENTIEL <input type="checkbox"/> SECRET <input type="checkbox"/> TOP SECRET / TRÈS SECRET <input type="checkbox"/> TOP SECRET (SIGINT) / TRÈS SECRET (SIGINT) <input type="checkbox"/>	NATO UNCLASSIFIED / NATO NON CLASSIFIÉ <input type="checkbox"/> NATO RESTRICTED / NATO DIFFUSION RESTREINTE <input type="checkbox"/> NATO CONFIDENTIAL / NATO CONFIDENTIEL <input type="checkbox"/> NATO SECRET <input type="checkbox"/> COSMIC TOP SECRET / COSMIC TRÈS SECRET <input type="checkbox"/>	PROTECTED A / PROTÉGÉ A <input type="checkbox"/> PROTECTED B / PROTÉGÉ B <input type="checkbox"/> PROTECTED C / PROTÉGÉ C <input type="checkbox"/> CONFIDENTIAL / CONFIDENTIEL <input type="checkbox"/> SECRET <input type="checkbox"/> TOP SECRET / TRÈS SECRET <input type="checkbox"/> TOP SECRET (SIGINT) / TRÈS SECRET (SIGINT) <input type="checkbox"/>
TBS/SCT 350-103(2004/12)		
Security Classification / Classification de sécurité		

 Government of Canada / Gouvernement du Canada	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;"> Contract Number / Numéro du contrat HSEA 23-232670 </td> </tr> <tr> <td style="text-align: center;"> Security Classification / Classification de sécurité </td> </tr> </table>	Contract Number / Numéro du contrat HSEA 23-232670	Security Classification / Classification de sécurité	
Contract Number / Numéro du contrat HSEA 23-232670				
Security Classification / Classification de sécurité				
PART A (continued) / PARTIE A (suite)				
8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets? Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS? <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui 				
If Yes, indicate the level of sensitivity: Dans l'affirmative, indiquer le niveau de sensibilité :				
9. Will the supplier require access to extremely sensitive INFOSEC information or assets? Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate? <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui 				
Short Title(s) of material / Titre(s) abrégé(s) du matériel : Document Number / Numéro du document :				
PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)				
10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis				
<input checked="" type="checkbox"/> RELIABILITY STATUS / COTE DE FIABILITE	<input type="checkbox"/> CONFIDENTIAL / CONFIDENTIEL	<input type="checkbox"/> SECRET / SECRET	<input type="checkbox"/> TOP SECRET / TRES SECRET	
<input type="checkbox"/> TOP SECRET-SIGINT / TRES SECRET - SIGINT	<input type="checkbox"/> NATO CONFIDENTIAL / NATO CONFIDENTIEL	<input type="checkbox"/> NATO SECRET / NATO SECRET	<input type="checkbox"/> COSMIC TOP SECRET / COSMIC TRES SECRET	
<input type="checkbox"/> SITE ACCESS / ACCES AUX EMBLEMES	Special comments: Commentaires spéciaux : _____			
NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided. REMARQUE: Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni.				
10. b) May unscreened personnel be used for portions of the work? Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail? <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui 		If Yes, will unscreened personnel be escorted? Dans l'affirmative, le personnel en question sera-t-il escorté? <input type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui 		
PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)				
INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS				
11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises? Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS? <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui 				
11. b) Will the supplier be required to safeguard COMSEC information or assets? Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC? <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui 				
PRODUCTION				
11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises? Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ? <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui 				
INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)				
11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED information or data? Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS? <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui 				
11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency? Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence gouvernementale? <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui 				
TBS/SCT 350-103(2004/12)	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;"> Security Classification / Classification de sécurité </td> </tr> </table>	Security Classification / Classification de sécurité		
Security Classification / Classification de sécurité				



Contract Number / Numéro du contrat
HSEA 23-232670

Security Classification / Classification de sécurité

PART C - (continued) / PARTIE C - (suite)

For users completing the form **manually** use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.
Les utilisateurs qui remplissent le formulaire **manuellement** doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form **online** (via the Internet), the summary chart is automatically populated by your responses to previous questions.
Dans le cas des utilisateurs qui remplissent le formulaire **en ligne** (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

SUMMARY CHART / TABLEAU RÉCAPITULATIF

Category Catégorie	PROTECTED PROTÉGÉ			CLASSIFIED CLASSIFIÉ			NATO				COMSEC					
	A	B	C	CONFIDENTIAL CONFIDENTIEL	SECRET	TOP SECRET TRÈS SECRET	NATO RESTRICTED NATO DIFFUSION RESTREINTE	NATO CONFIDENTIAL CONFIDENTIEL	NATO SECRET	COSMIC TOP SECRET COSMIC TRÈS SECRET	PROTECTED PROTÉGÉ			CONFIDENTIAL CONFIDENTIEL	SECRET	TOP SECRET TRÈS SECRET
											A	B	C			
N/A																
Information / Assets Renseignements / Biens Production																
IT Media / Support TI																
IT Link / Lien électronique																

12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED?
La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE et/ou CLASSIFIÉE? No / Non Yes / Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification".
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.

12. b) Will the documentation attached to this SRCL be PROTECTED and/or CLASSIFIED?
La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE et/ou CLASSIFIÉE? No / Non Yes / Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments).
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).

ANNEX "D"

NON-DISCLOSURE AGREEMENT

I, _____ (*resource name*), recognize that in the course of my work as an employee or subcontractor of _____, I may be given access to information by or on behalf of Canada in connection with the Work, pursuant to Standing Offer No. _____ between Her Majesty the Queen in right of Canada, represented by the Minister of Foreign Affairs, Trade and Development Canada and _____, including any information that is confidential or proprietary to third parties, and information conceived, developed or produced by the Offeror as part of the Work. For the purposes of this agreement, information includes but not limited to: any documents, instructions, guidelines, data, material, advice or any other information whether received orally, in printed form, recorded electronically, or otherwise and whether or not labeled as proprietary or sensitive, that is disclosed to a person or that a person becomes aware of during the performance of the Standing Offer. I agree that I will not reproduce, copy, use, divulge, release or disclose, in whole or in part, in whatever way or form any information described above to any person other than a person employed by Canada on a need to know basis. I undertake to safeguard the same and take all necessary and appropriate measures, including those set out in any written or oral instructions issued by Canada, to prevent the disclosure of or access to such information in contravention of this agreement.

I also acknowledge that any information provided to the Offeror by or on behalf of Canada must be used solely for the purpose of the Standing Offer and must remain the property of Canada or a third party, as the case may be.

I agree that the obligation of this agreement will survive the completion of the Standing Offer No.:

_____.

Signature

Date