

NOTICE OF PROPOSED PROCUREMENT (NPP)

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Department of National Defence intends to release an RFP under the NSE (National Security Exemption) for Security Screening Software (Software as a Service – SaaS) to a pre-determined source list.

DESCRIPTION OF REQUIREMENT:

Department of National Defence/Canadian Armed Forces (DND/CAF) requirements for the new Personal Security Processing System (PSPS) Commercially available secured Software-as-a-Service (SaaS) solution to manage and automate security screening processes. The PSPS SOW defines the software requirements, hosting, storage and landscape requirements to stand-up a solution that integrates into existing DND/CAF recruiting, human resources, security clearance and authentication systems and support DND/CAF-specific business needs.

Below are some high-level Mandatory Requirements to be met at bid closing (unless noted otherwise). If your organization meets ALL of these requirements and wish to be invited to bid, please contact DND at: p-otg.desproc24@intern.mil.ca

Criteria
The Bidder must be Canadian-owned and operated entity.
The Bidder must have a PSPS solution that is commercially available as a SaaS solution.
The Bidder must be able to produce each of the following security artifacts for its proposed PSPS solution: a) AICPA SOC2 type 2 Audit Report; b) ISO/IEC 27001 Third-Party Certification. c) ISO/IEC 27017 Third-Party Certification; d) SO/IEC 27018 Third-Party Certification.
The Bidder must be capable of successfully completing a PBMM IT Assessment within six months of the contract award date.
The proposed PSPS solution must connect automatically to Equifax.
The proposed PSPS solution must obtain CRNC results from an accredited police organization using the Canadian Police Information Centre (CPIC) systems.
The proposed PSPS solution must support native authentication with Azure Active Directory user accounts and Single-Sign On.
The proposed PSPS solution must be compatible with: a) Microsoft Edge ; b) Google Chrome ; and

c) c. Firefox .
The System must be hosted on a dedicated cloud tenant environment, inheriting (flow down) applicable IT security requirements included herein and in accordance with the GC Cloud PBMM profile.
The proposed PSPS solution must be available 24 hours per day, 365 days per year with at least 99.5% availability.

DURATION OF CONTRACT

The intent is to award one contract for an initial two-year period with three one-year options periods.

EVALUATION PROCESS AND SELECTION METHODOLOGY

Highest Combined Rating of Technical Merit and Price (Evaluation based on a combination of Mandatory and Point-Rated criteria). Technical Criteria will represent 60% of the rating while the financial evaluation will represent 40%. This ensures the best technically compliant bid is successful while mitigating any risk of over-payment.

SECURITY REQUIREMENTS

Secret

RFP DETAILS

RFP release Date: December 20, 2023
RFP closing date: January 30, 2024, 2PM EST

Commented [BKDP1]: Are we providing them a specific time on Jan 30th? If not then are we comfortable with bidders interpreting that date based on different time zones? I think we need to be specific on a timing for bid close.