

Learning Services Requirement

This requirement is for **Employment and Social Development Canada (ESDC)**

This requirement is open only to those **Supply Arrangement Holders under E60ZH-2100LS** who qualified for **(\$0 - \$3.75M)** for the following categories:

Stream 5 – Training Delivery

[Category 5.2 – Training Facilitator - Junior](#)

[Category 5.2 – Training Facilitator - Senior](#)

The following SA Holders have been invited to submit a proposal

1. 101417 Ontario Inc.
2. 4Plan Consulting Corp.
3. 8231281 Canada Inc.
4. Accenture Inc.
5. Adirondack Information Management Inc., Redwood e-learning Systems in JOINT VENTURE
6. Akkodis Canada Inc.
7. Algonquin College of Applied Arts and Technology
8. Bluedrop Performance Learning Inc.
9. Building Blocks Technologies Inc.
10. CAE Inc.
11. Calian Ltd.
12. CompuEase Inc
13. CONSEILS STRATEGIQUES A-Z INC
14. Customer Service Professionals Network Inc.
15. Deloitte Inc.
16. DiversiPro Inc.
17. Donohue Brent Training & Consulting Inc
18. Elevated Thinking Inc.
19. Eliquo Training and Development Incorporated
20. Ernst & Young LLP
21. Fifalde Consulting Inc.
22. Franklin Covey Canada, Ltd.
23. GP Strategies Canada ULC
24. Graybridge International Consulting Inc.
25. GROUPE EDGENDA INC.
26. Groupe Intersol Group Ltee.
27. Harbinger SCR Inc.
28. Health & Safety Professionals Inc.
29. Innoagile Inc
30. Integrated Learning International Inc.
31. Interplay Creative Media Inc
32. Ivey Business School Foundation
33. Kenneth Anderson
34. KeyNorth Professional Services Group Inc.
35. Kilo Communications Inc.
36. L. Paul Frechette Consulting Services Inc.
37. Lean Agility Inc.
38. LifeWorks (Canada) Ltd.

39. LNW Consulting Inc
40. mergespeaks Inc.
41. Michael Nolan Associates Ltd
42. Modest Tree Media Inc.
43. Open Text Corporation
44. PHOENIX PMC INC.
45. PRECISIONERP INCORPORATED
46. PrecisionIT Inc,IDS Systems Consultants Inc., PrecisionERP Incorporated, in JOINT VENTURE
47. Primex Project Management Limited
48. Procept Associates Ltd.
49. Promaxis Systems Inc
50. QMR Staffing Solutions Incorporated
51. Resolution Alliance Inc/Alliance Resolution Inc
52. Reticle Ventures Canada Incorporated
53. Samson & Associés CPA/Consultation Inc
54. SETYM International inc.
55. Sia Partners Inc. / Sia Partenaires Inc.
56. SoftSim Technologies Inc.
57. The ALRM Group Inc.
58. The Belding Group of Companies Inc.
59. The VCAN Group Inc.
60. The VCAN Group Inc., D.J. Films-Multimedia, Inc., IN JOINT VENTURE
61. The Willis Business College Limited
62. TRM Technologies Inc.
63. Valcom Consulting group Inc.
64. Y2 Consulting Psychologists Inc./Psychologues consultants Y2 inc.
65. York University
66. Zernam Enterprise Inc

Description of the Requirement:

Employment and Social Development requires the professional services to provide facilitation services for the delivery of the virtual training: Developing Strong Connections – Building Relationships and Rapport in Call Centres. This virtual training will need to be delivered an estimated minimum of 145 times up to a maximum 170 times. The current number of learners is approximately 5000employees. The minimum of planned English sessions is estimated to be 113, and the minimum of planned French sessions is 32. The difference between the minimum number of 145 and the maximum number of 170 is to cover situations of unplanned learner absence

This procurement is conditionally set aside under the federal government Procurement Strategy for Indigenous Business (PSIB). In accordance with the requirements for conditionally set aside procurements of the PSIB, if there are two (2) or more responsive bids with a valid Indigenous Business Certification, only those responsive bids will be eligible to be awarded a contract; otherwise, all responsive bids will be eligible. For more information on Indigenous business requirements of the Set-aside Program for Indigenous Business, see Annex 9.4 of the Supply Manual.

Applicable Trade Agreements:

Canada Free Trade Agreement (CFTA)
 Canada-Chile Free Trade Agreement (CCFTA)
 Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)
 Canada-Colombia Free Trade Agreement
 Canada-European Union Comprehensive Economic and Trade Agreement (CETA)

Canada-Honduras Free Trade Agreement
Canada-Korea Free Trade Agreement (CKFTA)
Canada-Panama Free Trade Agreement
Canada-Peru Free Trade Agreement
Canada-Ukraine Free Trade Agreement
Canada-United Kingdom Trade Continuity Agreement
World Trade Organization-Agreement on Government Procurement (WTO-GPA)

Proposed Period of Contract:

The proposed period of Contract will be from Contract award to June 21, 2024 plus one (1) additional nine (9) month option period.

File Number: 100025162

Contracting Authority: Gregory Molson

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