

Solution Based Professional Services (TSPS) Requirement

This requirement is for: **Employment and Social Development Canada (ESDC)**

This requirement is open only to those **Supply Arrangement Holders under E60ZT-18TSPS** who qualified under Tier 1 (**\$0 - \$3.75M**) for the following categories:

1. Stream 2, Business Consulting/Change Management Stream:

The following SA Holders have been invited to submit a proposal.

BDO Canada LLP
CGI Information Systems and Management Consultants Inc.
CVL Information Solutions Inc.
Dare Human Resources Corporation
Deloitte Inc.
ERM Consultants Canada Ltd.
Ernst & Young LLP
Gartner Canada Co.
Goss Gilroy Inc.
Kelly Sears Consulting Group
Levio Conseils Inc.
NATTIQ Inc, Vision XRM Inc. XRM Vision Inc, In Joint Venture
NATTIQ Inc.
Pricewaterhouse Coopers LLP
Sierra Systems Group Inc.

Description of the Requirement:

The purpose of this Statement of Work (SOW) is to identify a team and a Contractor that is independent from technology firms, has access to research libraries, industry studies, white papers and body of knowledge to carry out a current state analysis as well as an industry benchmark assessment to support a future state for Canada.ca

Deliverable I - Baseline Benchmarking Analysis and Report

The Contractor's team will be required to provide:

- I. Benchmarking insight on the current capabilities and technologies of Canada.ca in support of our upcoming re-procurement of principle system;
- II. Carry out an industry benchmark assessment of web content management (WCM), cloud and security providers to understand technologies required to support the future state of Canada.ca
- III. Based on the above benchmarking exercise developed a final report.

The assessment will examine trends, technology footprint, product road map, strategic direction, and implementation approaches for the domains and vendors. This understanding is vital to identify essential knowledge and assess any gaps with what the industry is now offering.

The work identified in Deliverable I will be carried out on a fixed price basis and paying by milestone.

Deliverable II - Canada.ca Technology Operating Model Review

The Contractor's team will be required to:

- I. Provide a comprehensive evaluation of the technology operational model current, future state of Canada.ca considering key dimensions such as technology, integration points, security, scalability, service delivery, costing and performance benchmarks.
- II. Identify strengths of the operating model, areas that could be improved or changed; Identify gaps, deficiencies, or areas for improvement of the operational model when compared to industry standards and best practices; and
- III. Conducting a comparative analysis and recommendations on the operational model.
- IV. Based on the above, develop a final report

Level of Security Requirement:

The resources are required to have Reliability clearance.

Applicable Trade Agreements:

Canadian Free Trade Agreement (CFTA), Canada-Chile Free Trade Agreement, Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP), Canada-Colombia Free Trade Agreement, Canada-European Union Comprehensive Economic and Trade Agreement (CETA), Canada-Honduras Free Trade Agreement, Canada-Korea Free Trade Agreement, Canada-Panama Free Trade Agreement, Canada-Peru Free Trade Agreement, Canada-Ukraine Free Trade Agreement, World Trade Organization-Agreement on Government Procurement (WTO-GPA)

Proposed Period of Contract:

The proposed period of Contract shall be from Contract Award Date for a period of one (1) year.

File Number: 100024806

Contracting Authority: Cynthia Carty

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NOTE: The Task and Solutions Professional Services (TSPS) Method of Supply is subject to quarterly refresh cycles. If you wish to find out how you can be a "Qualified SA Holder", please contact: SPTS.TSPS@TPSGC-PWGSC.GC.CA