



**RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À :**

Public Safety Canada
Contracting and Procurement Section

Email:
contracting@ps-sp.gc.ca
Attention: Alexandra Gallerio

**Questions and Answers #1
Questions et réponses n°1**

Offer to: Public Safety Canada

We hereby offer to provide to Canada, as represented by the Minister of Public Safety and Emergency Preparedness Canada, in accordance with the terms and conditions set out herein or attached hereto, the goods, services, and construction detailed herein and on any attached sheets.

Offre au: Sécurité publique Canada

Nous offrons par la présente de fournir au Canada, représenté par le ministre des Sécurité publique et Protection civile Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici et sur toute feuille ci-annexée.

Comments – Commentaires:

N/A

Instructions: See Herein
Instructions: Voir aux présentes

Issuing Office – Bureau de distribution

Public Safety Canada
Contracting and Procurement Section
269 Laurier Avenue West
Ottawa ON K1A 0P8

Title – Sujet Digital Signage Connectivity, Portal Access, Technical Support and Maintenance (InfoTV)	
Solicitation No. – No de l’invitation 202400109	Date May 16 th 2024
Solicitation Closes – L’invitation prend fin At – à 2:00 p.m. On – le 2025-05-29	Time Zone Fuseau horaire Eastern Standard Time (EST)
Delivery Required – Livraison exigée See Herein	
Address Enquiries to: - Adresser toutes questions à: Alexandra Gallerio	
Telephone No. – No de telephone 873-455-3604	FAX No. – No de FAX N/A
Destination – of Goods, Services and Construction: Destination – des biens, services et construction: Public Safety Canada 269 Laurier Avenue West, Ottawa ON K1A 0P8	
Security – Sécurité See Annex C	
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l’entrepreneur	
Telephone No. – N° de telephone Facsimile No. – N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/de l’entrepreneur (taper ou écrire en caractères d’imprimerie)	
Signature	Date



QUESTIONS AND ANSWERS #1

In recognition of Public Safety in the timing of the response to the questions and answers, the RFP closing date has been amended to the following date provided on the cover page.

Question #1

Can we use a different device instead of their Cradlepoint?

Yes. The Statement of Work has been updated to reflect this (Amendment #1 to the RFP).

Question #2

Can you please provide the model number of the 42" LG HD screens?

Yes. The model number has been added to section 4.2 of the Statement of Work (see Amendment #1).

Question #3

Regarding the Media Players: LG Model MP500-AD8H.AU8GLH, It is our understanding that these devices are running an operating system that is no longer support - Windows XP Embedded. The CMS platform will run on these devices but does meet standard security protocols. Is this a concern?

Public Safety agrees this is a concern. Consequently, amendment #1 of the RFP amended the statement of work to identify that the vendor is required to use the existing LG HD Screen (Annex A, bullet 4.2), and the vendor must provide the media player and cellular route (Annex A, bullet 4.3). Bidders are reminded that any equipment provided to Canada, and its cost, must be included in the pricing schedule per the RFP's instructions.

Question #4

Do you need a Static or Dynamic IP? Or there is requirement?

Dynamic.

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