

W8474-25JB06

- Q1.** Due to the complexity of preparing a response to this solicitation and the large number of bids currently out to tender we would like to request a 48-hour extension to the solicitation closing date to ensure that vendors are able to submit high quality responses that provide the best value to the crown.
- A1.** DND will not be changing the solicitation period.
- Q2.** Would the Crown please confirm if there is currently, or has been within the past 6 months, any contracted resource performing the services described within the RFP? If so please identify the incumbent and contract value.
- A2.** The scope of work under this RFP has been performed by Experis under Contract W8474-24JB10 with a value of \$257,301.00.
- Q3.** Given that EBTS (<https://fbibiospecs.fbi.gov/file-repository/master-ebts-v11-0.pdf>) is an encoding specification which does not have a specific protocol but rather uses agency standard for protected information (Protected B in GC), and that end to end testing for IM/IT systems does not include structurally integrated solution such as entry point devices(biometric checkpoints), and that latent biometric data is either forensic or delayed transmission, please confirm if all individual with the experience in deploying finger print unlocked phones and laptop would meet this requirement? If not, please provide greater clarity on the expectations of this requirement.
- A3.** EBTS is a mature protocol (a typical application is for criminal checks background with law enforcement authorities) that this project uses for the processing of transactions sent from authorized biometric scanning device to a core system where matching occurs against the centralized database; the matching includes biographical and biometric data. We require in-depth knowledge and working experience on systems that use this internationally employed protocol. The Requirements must be understood in the context of the project description (sections 1.1 and 1.2).
End-to-end testing of this IM/IT system does include implementation of the EBTS protocol in the biometric scanning devices and in the core system therefore DND requires experience in end-to-end configuration and testing of a very complex IM/IT system.
The “experience in deploying finger print unlocked phones and laptop” is not acceptable since it is a different type of application of biometrics than that needed for the JBOC project.
- Q4.** Under part B: Requirement, the grid states that the “Estimated number of hours per resource” is of 1,725. However, under Annex B – Basis of payment, “Estimated total hours” is of 862.5. May the Crown please clarify the estimated number of hours per resource?
- A4.** The estimated hours per resource are 862.5. In the chart Part B, read “Estimated numbers of hours for both resources.”
- Q5.** Is there an incumbent providing / provided similar services for this requirement in the past 24 months? If so, can you please provide us with the supplier name, contract value, estimated level of effort, duration (mm/yyyy to mm/yyyy) and is the incumbent invited?
- A5.** See A2.