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Solicitation # POM240422-001-00 ENTERPRISE RESOURCE PLANNING SYSTEM (ERP) IMPLEMENTATION, LICENSING AND PROFESSIONAL SERVICES

Questions and Answers

Round 1

To all Proponents:

VIA HFR wishes to respond to the following questions:

Question1:

What are your expectations for the solution? Are you looking for an off-the-shelf solution, or are you interested in building a custom solution from the ground up?

Answer1:

The Proponent is invited to consult the Main RFP Document, Appendix B (Technical Evaluation Criteria) bullet 3 (Assumptions).

"The proponent should assume that HFR is interested (as a minimum) in a viable and core ERP solution with out of the box functionality and minimum customization."

Question2:

Does this opportunity allow partnering with another company?

Answer2:

The Proponent is invited to consult the Excel spreadsheet (Selection Criteria), second tab (Documentation Checklist), Company Information, REQ#3.

"The Proponent must list all partners / alliances including subcontractors who will be involved in this project. The Proponent is solely responsible to address and resolve any action and/or damage caused by the sub-contractor, partner and/or ERP vendor."

Also, the Proponent is invited to consult Part 6 (Security and Other Requirements) bullet (d) "In the case of a joint venture Proponent, each member of the joint venture must meet the security requirements."

Question3:

Required Insurance. Is it mandatory to have the amount of \$5million or may it be \$2 million?

Answer3:

VIA HFR rejects the proposition to change the insurance value. The Proponent is invited to consult the Main RFP Document, Part 7.

Question 4:

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Given the influx of solicitations that the Crown is releasing with similar deadlines, the upcoming holiday and the level of detail required to respond to this solicitation, would the Crown kindly grant a two-week extension to July 29, 2024?

Answer4:

VIA HFR rejects the proposition to change the bid closing date. The bid closing date remains July 15, $2024\ 17:00\ EDT$