



**RETURN BIDS TO :**  
**Canada Revenue Agency**

**Proposal to: Canada Revenue Agency**

We hereby offer to sell to His Majesty the King in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

**Bidder's Legal Name and Address (ensure the Bidder's complete legal name is properly set out)**

\_\_\_\_\_  
\_\_\_\_\_

*Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder*

\_\_\_\_\_  
**Signature of authorized representative**

\_\_\_\_\_  
**Date (yyyy-mm-dd)**

\_\_\_\_\_  
**Name of person authorized to sign (print)**

\_\_\_\_\_  
**Title of person authorized to sign (print)**

(\_\_\_\_) \_\_\_\_\_

**Telephone No.**

(\_\_\_\_) \_\_\_\_\_

**Fax No.**

\_\_\_\_\_  
**E-mail address**

**AMENDMENT TO REQUEST FOR PROPOSAL**

<b>Title</b> Virtual language training services for Canada Revenue Agency - Atlantic and Western Regions.	
<b>Solicitation No.</b> 1000406454	<b>Date (yyyy-mm-dd)</b> 2023-03-31
<b>Amendment No.</b> 001	
<b>Solicitation closes on (2023-04-14) at 2:00 P.M.</b>	<b>Time zone</b> EDT Eastern Daylight Time
<b>Contracting Authority</b> Name: Furqana Mehkari Address - See original document E-mail address: Furqana.Mehkari@cra-arc.gc.ca	
<b>Telephone No.</b> (613) 219-6096	
<b>Destination</b> See herein	
<b>THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT.</b>	



## SOLICITATION AMENDMENT # 001

This solicitation amendment is raised to:

1. Address the following questions submitted during the solicitation period as per RFP.
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### 1. QUESTIONS AND ANSWERS

**Q1.** Can the delivery mechanism be expanded to include internet delivery and the use of Virtual Humans as language tutors? We use Virtual Humans to speak with people who access our application via the internet.

Can the scope be broadened to include innovative technology solutions that deliver language training according to today educational best practices.

- Experiential, immersive, task-based, student-led..... etc.

**A1.** No, the CRA will not accept any other methodologies except the Virtual Language Training as described in the Annex A – Statement of Work.

**Q2.** The use of "telephones" for training purposes seems a restrictive and detrimental approach to language training. "As we ourselves are a minority business, we would like to submit to this tender - but the terminology of the procurement (telephone) prevents us from applying." We do not use "telephones" for our training.

**A2.** The Contractors must provide telephone tutoring on an "as and when requested basis" as described in the Annex A – Statement of Work. The CRA will not consider any modifications in the SOW.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**