



Event ID: 0000006555	Addendum Number: Two (2)
Date of Issue: April 18, 2023	Attachments: 0

Event Title: Bundled Biomedical Equipment Service Contract Management	Community: Yellowknife
Client Department: Northwest Territories Health and Social Services Authority	Region: NWT

TO ALL Respondents

1. This addendum shall be read in conjunction with the requirements, drawings and/or specifications contained in the request for qualifications documents.
2. Where inconsistent with the above, this addendum shall govern.
3. This addendum forms an integral part of the response and shall be included therein.
4. Not Applicable.

SCOPE OF THE ADDENDUM

<p>Question 1: Can you please provide more detail for each piece of equipment to differentiate if the system is covered contractually by the OEM or T&M, or biomed?</p> <p>Response to Question 1: The table in Appendix A lists who the current service provider is and who the manufacturer of the equipment under contract is. It is the expectation of the NTHSSA that the Respondents will have the Canadian system level expertise to differentiate between who is OEM and who is not. Only the Microscope service listed in Appendix A table are on time and material all other items are on contract with the identified service provider.</p> <p>Question 2: Can you expand on your current biomed capabilities to be utilized?</p> <p>Response to Question 2: It is the expectation of the NTHSSA that the Respondents will have the expertise in overall service contract management services to be able to provide options for the utilization of in-house Biomedical Engineering services to improve the overall management of health technology service contracts in the NWT.</p> <p>Question 3: What current dispatching system is in place for your service calls, reporting?</p> <p>Response to Question 3: On the current NTHSSA customer side, the individual local NTHSSA staff users/managers initiate service calls and collect service reports after work is complete.</p> <p>All other terms and conditions of the RFQ shall remain unchanged.</p>
