

**NOTICE OF PROPOSED PROCUREMENT (NPP)**  
**For**  
**TASK BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)**

**GSIN: D302A Informatics Professional Services**

<b>Reference Number:</b>	176392	<b>Solicitation Number:</b>	NRCan-5000072796
<b>Organization Name:</b>	<i>Natural Resources Canada</i>		
<b>Solicitation Date:</b>	2023-04-13	<b>Closing Date:</b>	2023-05-05 02:00 PM Eastern Daylight Savings Time (EDT)
<b>Anticipated Start Date:</b>	<i>Once evaluations have been completed</i>		
<b>Estimated Delivery Date:</b>	<i>As per each Task Authorization</i>		
<b>Contract Duration:</b>	<i>It is intended to result in the award of up to two (2) Contracts under Stream #4 (Business Services), each for one (1) year, plus three (3) one (1) year irrevocable options allowing Canada to extend the term of the contract(s).</i>		
<b>Solicitation Method:</b>	Competitive	<b>Applicable Trade Agreements:</b>	WTO-AGP, CCFTA, CFTA, CPFTA, CColFTA, CpanFTA, CHFTA, CETA
<b>Comprehensive Land Claim Agreement Applies:</b>	No	<b>Number of Contracts:</b>	2

**Requirement Details**

**Tendering Procedure: Selective Tendering**

This requirement is open only to those TBIPS Supply Arrangement Holders who qualified under Tier 1 for services in the National Capital Region for the following category:

**Stream 4: Business Services**

	<b>Resource Category</b>	<b>Level</b>
1	B.10. Help Desk Specialist	2

The following SA Holders have been invited to bid on this bid solicitation:

1511995 Ontario Inc., Tundra Technical Solutions in Joint Venture

1511995 Ontario Limited, ipss inc., in jv

9149481 Canada Inc.; Tatkresiwok Community Solutions Inc.; IN JOINT VENTURE

Acosys Consulting Services Inc.

ACOSYS CONSULTING SERVICES INC./ SERVICES CONSEILS ACOSYS INC., PRICEWATERHOUSECOOPERS LLP, IN JOINT VENTURE

Adirondack Information Management Inc., Amita Corporation, Artemp Personnel Services Inc., The AIM Group Inc.,in JOINT VENTURE

ADRM Technology Consulting Group Corp.

ADRM Technology Consulting Group Corp. and Randstad Interim Inc

Advanced Chippewa Technologies Inc.

Alika Internet Technologies Inc.

Brascoupe Professional Services Inc. and Altis Human Resources (Ottawa) Inc., in Joint Venture

Dalian Enterprises and Coradix Technology Consulting, in Joint Venture

Donna Cona Inc.

DONNA CONNA INC., IBM CANADA LIMITED IN JOINT VENTURE

IPSS INC.

Koroc Consulting Inc., Isheva Inc. in JOINT VENTURE

MAKWA Resourcing Inc.

Makwa Resourcing Inc., TPG Technology Consulting Ltd. in JOINT VENTURE

Malarsoft Technology Corporation

MALARSOFT TECHNOLOGY CORPORATION, COMPUTACENTER TERAMACH INC., in Joint Venture

Maplestream Inc., Cofomo Ottawa Inc., in Joint Venture

Maverin Inc.

MINDWIRE SYSTEMS LTD., Akkada Professional Services inc., HubSpoke Inc., in Joint Venture

NATTIQ INC.

Nisha Technologies Inc.

Nisha Technologies Inc., Contract Community Inc., IN JOINT VENTURE

Onaki Création S.E.N.C., IBISKA TELECOM INC., in Joint Venture

Symbiotic Group Inc.

T.I.7 Inc. in Joint Venture with Tiree Consulting Inc.

Turtle Island Staffing Inc.

Turtle Technologies Inc.

A. Net Solutions Inc.

Adecco Employment Services Limited/Services de placement Adecco Limited

Calian Ltd.

Cistel Technology Inc.

eVision Inc., SoftSim Technologies Inc. in Joint Venture

Excel Human Resources Inc.

Gevity Consulting Inc. / Gevity Conseil Inc.

LNW Consulting Inc

MaxSys Staffing & Consulting Inc.

Newfound Recruiting Corporation

S.I. SYSTEMS ULC

Staffmax Staffing & Recruiting Corp.

Talentlab Inc.

Tato Recruiting Inc., S.I. SYSTEMS ULC, in Joint Venture  
TEKSYSTEMS CANADA CORP./SOCIÉTÉ TEKSYSTEMS CANADA

### **Description of Work:**

The Chief Information Officer Branch (CIOB) of Natural Resources Canada (NRCan) has embarked on an Information Technology (IT) Service Management program to implement Information Technology Infrastructure Library (ITIL) best practices within its organization. The CIOB has adopted an IT Service Desk Service which provides the departmental clients with a single point of contact for informatics problems and queries related to office automation tools, products and services. Additionally, onsite Operations Support services are provided for IT support and mobile phone support.

**Security Requirement:** *Common PS SRCL #6 applies*  
**Minimum Corporate Security Required:** *Designated Organization Screening (DOS)*  
**Minimum Resource Security Required:** *Reliability*

### **Contract Authority**

**Name:** *Raymond Thai*  
**Phone Number:** *343-543-7427*  
**Email Address:** [raymond.thai@NRCan-RNCan.gc.ca](mailto:raymond.thai@NRCan-RNCan.gc.ca)

### **Inquiries**

Inquiries regarding this RFP requirement must be submitted to the Contracting Authority named above. Request for Proposal (RFP) documents will be e-mailed directly from the Contracting Authority to the Qualified Supply Arrangement Holders who are being invited to bid on this requirement. BIDDERS ARE ADVISED THAT "BUYANDSELL.GC.CA" IS NOT RESPONSIBLE FOR THE DISTRIBUTION OF SOLICITATION DOCUMENTS. The Crown retains the right to negotiate with any supplier on any procurement. Documents may be submitted in either official language.

**NOTE: Task-Based Informatics Professional Services (TBIPS) Method of Supply is refreshed three (3) times per year. If you wish to find out how you can be a "Qualified SA Holder", please contact RCNMDAI.-NCRIMOS@pwgsc.gc.ca**