



Standards Council of Canada 55 Metcalfe Street, Suite 600 Ottawa ON K1P 6L5 Canada

Subject: Request for Proposal (RFP) # 2023-09 National Workshop Agreement – Early Psychosis Intervention

This document represents an invitation to Bidders to submit their proposals to the Standards Council of Canada (SCC) for the Development of a National Workshop Agreement (NWA) for Early Psychosis Intervention for Canadians (aged 16+), in English and French, to advance consensus on national guidelines or standards.

In accordance with the Statement of Work attached hereto as Appendix "B", SCC will issue a contract to the successful Bidder, establishing the pricing and terms / conditions under which the project will be undertaken.

Proposals must be received by SCC no later than **16:00 hours**, **(4 p.m.) EDT on Monday June 19<sup>th</sup>**, **2023**. It is the Bidder's responsibility to deliver their proposal prior to **the time/date of bid closing**. Proposals received after 16:00 hours will not be accepted; they will be returned to the sender unopened.

**PROPOSALS ARE TO BE SUBMITTED ELECTRONICALLY TO** <u>contracts@scc.ca</u> by the time/date of bid closing (including the financial proposal).

### 1. ATTACHMENT 1 - Technical Proposal

NOTE: No financial information is to be included in ATTACHMENT 1

### 2. ATTACHMENT 2 - Financial Proposal

Proposals that do not contain the requested documentation or deviate from the required financial format (as per Appendix D of SCC RFP #2023-09) may be considered incomplete and disqualified. SCC is not obliged to accept the lowest bid and/or any proposal.

Questions with respect to the meaning or intent of this process, or requests for correction to any apparent ambiguity, inconsistency or error in the document must be submitted in writing to <a href="mailto:contracts@scc.ca">contracts@scc.ca</a> and must be received by 12:00 hours (noon) EDT on **Wednesday**, **June 7**<sup>th</sup>, **2023**. All answers will be communicated to all potential bidders via CanadaBuys.

### Request for Proposal # 2023-09

### **List of documents:**

APPENDIX A: REQUEST FOR PROPOSAL - ACCEPTANCE FORM

APPENDIX B - STATEMENT OF WORK

**APPENDIX C – TECHNICAL EVALUATION CRITERIA** 

**APPENDIX D - FINANCIAL PROPOSAL** 

APPENDIX A:	REQUEST FOR PROPO	SAL – ACCEPTANCE FORM

# (Name of Company) (Complete Address) GST/HST Number \_\_\_\_\_\_BIN Number \_\_\_\_\_ Telephone Number: Fax Number: Contact Person: Contact Email Address:

- 1. The Undersigned (hereinafter referred to as "the Bidder") hereby proposes to the Standards Council of Canada (SCC) to furnish all necessary expertise, supervision, materials, equipment and other incidentals necessary to complete to the entire satisfaction of SCC or their authorized representative, the work described in the Statement of Work attached hereto as Appendix "B".
- **2.** The Bidder hereby proposes to perform and complete the work in accordance with the terms and conditions (at the place and in the manner) specified in:
  - (i) Appendix A attached and entitled "Request for Proposal Acceptance Form;
  - (ii) Appendix B attached and entitled "Statement of Work":
  - (iii) Appendix C attached and entitled "Technical Evaluation Criteria";
  - (iv) Appendix D attached and entitled "Financial Proposal"; and

### 3. Period of Services

**Proposal Submitted by** 

- (i) The contract award date is the date that the contract is signed by the Bidder and SCC.
- (ii) The service start date is the date that the Bidder and SCC agree to commence the work.
- (iii) The Bidder hereby proposes to perform the work commencing on the service start date and have work completed as established in Appendix B.

### 4. Financial Proposal

The Bidder hereby proposes to perform and complete the work as per the financials outlined in Appendix D: Financial Proposal of SCC RFP #2023-09, which represents the total financial proposal.

### 5. Optional Modifications

In the event that SCC requests the successful Bidder to proceed with any optional modifications or additional changes to the process, payment for this additional work will be based on the per diem rates quoted (see Appendix D of SCC RFP #2023-09).

Authorization to proceed with additional work will be provided by way of a contract amendment as per the established proposal.

### 6. Optional Years

SCC may decide, at its discretion, to exercise an option by means of formal contract amendment, to extend the term.

### 7. Federal Goods and Services Tax (GST) and Harmonized Sales Tax (HST)

The prices and rates quoted as part of the Bidder's proposal are NOT to include any provision for taxes.

### 8. Payment Schedule

As a result of acceptance of the Bidder's proposal, SCC reserves the right to negotiate an acceptable payment schedule prior to the awarding of a contract and/or any amendments.

### 9. Appropriate Law

Any contract awarded by SCC as a result of SCC RFP #2023-09 shall be governed by and construed in accordance with the laws in force in the Province of Ontario, Canada.

### 10. Tender Validity

The Bidder agree(s) that their proposal will remain firm for a period of 90 calendar days after the **the time/date of bid closing**.

### **Signatures**

The Bidder herewith submits this bid in accordance with the requirements specified in the Request for Proposal documents.

SIGNED this	day of	, 2023
PerNAME OF	- COMPANY	
Per(Signing Office	er and Position)	
Per(Signing Office	er and Position)	

**APPENDIX B – STATEMENT OF WORK** 

### APPENDIX B: STATEMENT OF WORK

Project	Development of a National Workshop Agreement (NWA) for Early Psychosis Intervention for Canadians (aged 16+), in English and French, to advance consensus on national guidelines or standards.
Background	One in five Canadians will experience a mental health problem or illness every year <sup>1</sup> and one in two Canadians have – or have had- a mental illness by the time they reach 40 years of age. <sup>2</sup> Before the pandemic began, Canadians reported that their mental health care needs were not met, and evidence shows that this number continues to rise across the country, painting a stark picture of a growing mental health crisis.
	The word "complex" is used by experts to describe very severe mental illness with other complicated factors that make it significantly challenging to treat, such as intersections with substance use. An important area of focus within this population includes individuals who experience psychosis. Psychosis describes conditions that affect the mind, in which people have trouble distinguishing between what is real and what is not. The onset of psychosis typically presents in late adolescence or early adult years. If left untreated, it has the potential to have significant personal, family and societal impacts such as unemployment, financial burden due to treatment, suicide, physical illness, and an overall reduced life expectancy.
	Early psychosis is the first time a person experiences a psychotic episode. Approximately 3% of the population will experience an episode of psychosis at some point their lives. Early intervention can contribute to improved long-term outcomes, reducing further implications to a person's life and minimizes the risk of the condition turning into a complex mental health situation.
	Several provinces and health care delivery organizations have developed guidelines for early psychosis intervention. While there have been substantial advancements in early psychosis intervention in Canada, these can vary greatly across jurisdictions.
	Standards Council of Canada (SCC) is a Crown Corporation responsible for promoting standardization in Canada. Its mandate is to promote efficient and effective voluntary standardization in Canada, where standardization is not expressly provided for by law.
	Health Canada (HC) has identified six Mental Health and Substance Use Health (MHSUH) priority topics and requires the publication of national standardized guidance that is developed through a consensus-based process with input from affected interested parties, and that is implementable by authorities having jurisdiction, health care organizations, and individual providers.

Mental Health Strategy for Canada - Mental Health Commission of Canada
 The Mental Health Crisis Is Real | CAMH
 What is Complex Mental Illness & Substance Use? (bcmhsus.ca)

To support this work, SCC will leverage the national standards system to deliver the required national standardized guidance and to advance national consensus on standards for MHSUH services. This National Workshop Agreement (NWA) will be one of the six integrated standards-based deliverables of national scope, that will be provided.

The SUPPLIER will engage interested parties, as well as those with experience in mental health and substance use health services to lead a consensus-based process to engage in and develop the WA in accordance with SCC's National Workshop Agreement guidance.

### Scope

Development of a National Workshop Agreement (NWA) for Early Psychosis Intervention

### <u>Purpose</u>

The NWA on Early Psychosis Intervention would explore the set of service standards, clinical standards, and guidelines that exist in Canada and internationally. The goal is to be able to receive the same high quality care package no matter where you are in the country.

The NWA will also include guidance on incorporating best practices for providing care that is stigma free, recovery-oriented, evidence- informed, culturally safe, linguistically appropriate, equitable, and inclusive. The guidance will also incorporate anti-racism best practices and address comorbidities.

The NWA will include consideration for existing relevant standardization solutions and community-based resources, including references provided by the SCC, such as, but not limited to:

- EPI Program Standards Final En 2011-04-06 .doc (gov.on.ca)
- Standards and Guidelines for Early Psychosis Intervention (EPI)
   Programs, Ministry of Health Services Province of BC
- International clinical practice guidelines for early psychosis
- About EPI-SET | EPI-SET Research Study | Ontario
- Canadian Guidelines for Treatment of Schizophrenia and Psychoses
- CAN/HSO 22004:2021 Mental Health and Addiction

The output of the NWA would include the identification of best practices and creation of a recommendations report to inform future standards development work in Early Psychosis Intervention and/or the adoption of standards that are already in the field.

### Principles

It is expected that the SUPPLIER will leverage and build on relevant existing standards and documentation in consultation with the expert group or committee.

The SUPPLIER will be expected to leverage the virtual operating environment and available tools to develop the NWA.

### Timelines and Distribution

Work is to begin at the effective date of the contract.

The NWA shall be developed and published in accordance with the workplan schedule and provided simultaneously in English and French by February 29, 2024.

To reduce the financial burden to interested parties, the NWA will be publicly available for viewing and downloading for a period of five (5) years, or the life of the edition, whichever comes latest, at no fee, in both of Canada's official languages.

IP – Any and all Intellectual Property Rights (IPR) contained in the Deliverables shall be the property of the SUPPLIER. The SUPPLIER shall grant SCC and HC a license to reproduce, in whole or in part, for non-commercial purposes, the Deliverables outlined in the agreement.

If the SUPPLIER determines that it will not proceed to participate in the related standards development activity, the SUPPLIER agrees that any and all IPR contained in the Deliverables shall be the property of SCC, for the purpose of pursuing standardization goals.

The SUPPLIER will retain the right to use the Deliverables and results for continued research and educational purposes without charge, fee, or royalties.

### **Engagement**

The SUPPLIER will seek to leverage Canadian expertise and ensure geographic and diverse representation. The SUPPLIER will be required to undertake outreach, public consultation and engagement with relevant parties, including those identified by SCC, such as, but not limited to: MHSUH Collaborative Members, mental health care service providers; researchers, substance use health service providers; provincial and territorial health ministries; mental health and substance use health NGOs; child and youth social services NGOs, people with lived and living experience, Black, Indigenous and People of Colour (BIPOC) communities.

### Mandatory Requirements

### The SUPPLIER:

- Shall comply to SCC Guidance for National Workshop Agreement; and
- Acknowledges and accepts this statement of work (SOW) and all
  of the requirements pertaining to deliverables detailed within.

# Tasks/Technical Specifications

This appendix contains detailed requirements about the work that is to be delivered by the SUPPLIER throughout the required Stages 1 through 6.

End-project deliverable(s) shall constitute the publication of a National Workshop Agreement (NWA). The NWA shall be published simultaneously in English and French.

### The SUPPLIER will:

- Form a project team with the technical and linguistic competency to handle the project management, participant management, and other activities as specified in the Deliverables section. The SUPPLIER will also identify at least one substitute (as backup support) with equal or higher technical competence to ensure project completion.
- Submit all Contract-related deliverables directly to SCC, by email or an agreed upon electronic workspace, according to the authorized work plan and schedule;
- Ensure SCC is informed as per the reporting schedule outlined in the Contract;
- Manage the NWA development process and provide support (coordination and communication) to participants in accordance with the applicable <u>SCC Requirements and Guidance for National</u> Workshop Agreements;
- Inform and obtain SCC's final approval on all joint press release communications:
- Provide sufficient notice to SCC to review and approve any public, non-mandated announcements regarding work undertaken in relation to this project; specifically, the SUPPLIER to provide the following minimum notice to SCC:
  - SUPPLIER or Joint SUPPLIER-SCC Publication Content

     minimum fifteen (15) business days; note that that the timeline is for SCC to approve the SUPPLIER content with respect to Joint Publications, the publication issuance shall be at SCC's determination
- Provide acknowledgement of the contribution of SCC and associated funders, to contribution of the development of the workshop agreement (including in publication and related final announcements);
- Inform and seek authorization from SCC of scope, work plan, budget and/or schedule changes;
- Enable accessibility to the NWA
- Ensure appropriate documentation for the required development activity is maintained

	<ul> <li>NWA distribution reporting: For the publication of the NWA, the Supplie annual reporting including number agreement) and number of times the download or online use) summarized</li> </ul>	er is required to supply SCC of visits (to view the se agreement is accessed (by
Deliverables	See the following deliverables table.	
Stage	Guidance	Deliverable
Stage 1: Preparatory Work	a) The SUPPLIER shall conduct appropriate research/scanning to ensure available information and evidence is collected. The SUPPLIER shall describe the methods used to conduct research/scanning and provide a bibliography.	research/scanning and
	b) The SUPPLIER shall ensure that appropriate engagement is conducted to secure key targeted stakeholders.	b) Confirmation that the required engagement has been conducted.
	c) The SUPPLIER shall ensure an "active offer" is made to ascertain the official language preference of stakeholders and ensure that the engagement is conducted pursuant to this preference.	c) Confirmation that language preferences were provided as identified through the "active offer".
Stage 2: Proposal	<ul> <li>a) The SUPPLIER shall document the need for the WA, including but not limited to:</li> <li>Purpose and justification</li> <li>Relevant documents</li> <li>Lists of organizations that may be interested</li> </ul>	a) Confirmation that the need has been identified.
	b) Generate project work plan with clear deliverables and matching timelines for completion.	b) Obtain SCC approval of project work plan.
	c) Identify appropriate project scope (based on sponsor needs, standard landscape research, intended WA application needs such as certification).	c) Obtain SCC approval of the project scope.
	d) Conduct a coordination meeting with SCC and project sponsor (if any).	d) Confirmation coordination meeting was held.
	e) The SUPPLIER shall ensure an "active offer" regarding the use of both official languages is made.	e) Confirmation that language preferences were provided as identified through the "active offer".

Stage	Guidance	Deliverable
	f) The SUPPLIER shall document their evaluation and approval to proceed with the WA.	f) Confirmation that required evaluation and approval has been conducted.
Stage 3: Workshop Awareness (Guidance clauses 3.1, 3.2.1, 3.2.2)	a) The SUPPLIER shall ensure an "active offer" regarding the use of both official languages is made to the workshop participants.	a) Confirmation that participants were consulted regarding their official language preference and that communication is being provided pursuant to the identified preference.
	b) The SUPPLIER shall proactively inform the key targeted stakeholders through its communication channels regarding the WA.	b) Confirmation that the required communication has been conducted.
	c) The SUPPLIER, in consultation with subject area expert(s), shall identify appropriate WA participants and solicit their attendance.	c) Confirmation that appropriate participants have been identified and secured their participation.
	d) The SUPPLIER shall ensure an "active offer" regarding the use of both official languages is made to the new participants.	d) Confirmation that language preferences were provided as identified through the "active offer" for the new participants.
Stage 4: Workshop and WA Draft (Guidance clauses 3.3, 3.3.1, 3.3.2,	a) The SUPPLIER shall identify a WA leader who is capable of leading and facilitating discussion. This should include the ability to facilitate discussions with PWLLE.	a) Confirmation that an appropriate leader has been identified.
3.3.1, 3.3.2, 3.3.3, 3.3.4, 3.3.5)	b) The leader shall help to ensure that a comprehensive discussion on identified topic(s) is conducted.	b) Confirmation that the SUPPLIER has facilitated the required discussion.
	c) The leader shall help to ensure all participants are provided the opportunity to express their viewpoints. The leader shall help to ensure that all participants are able to communicate in the official language of their choice.	c) Confirmation that the SUPPLIER has facilitated the opportunity to collect all the viewpoints.

Stage	Guidance	Deliverable
	d) The SUPPLIER shall document the agreed upon outcomes of the meeting discussions.	d) Confirmation that the meeting outcomes address the objectives.
	e) The SUPPLIER shall draft the WA and circulate with the participants. This may be repeated until general agreement of participants is achieved.	e) Confirmation that general agreement has been reached on the circulated draft.
	f) Depending on the language preferences of participants voiced when the active offer was made, these may need to be done in both official languages.	f) Confirmation that language preferences were provided as identified through the "active offer".
	<b>Note:</b> this process may be conducted through a facilitated online platform.	
Stage 5: Publication	a) The SUPPLIER shall ensure that the published WA includes an adequate descriptor to facilitate tracking.	a) Confirmation that appropriate descriptor to facilitate tracking has been included.
(Guidance clauses 3.4, 3.4.1, 3.4.2, 3.4.3)	<ul> <li>b) Develop and obtain SCC approval for any joint communications, if applicable.</li> <li>Any joint communications shall be in both official languages.</li> </ul>	b) Obtain SCC approval for joint communications
	c) The SUPPLIER shall publish the WA within 2 months from the final workshop date, simultaneously in English and French, and proactively distribute it to affected/interested stakeholders.	c) Confirmation of the publication, including timing and language requirements, and of the proactive distribution.
	d) The SUPPLIER shall ensure that the WA is publicly available through viewing and downloading access for a period of five (5) years, or the life of the edition, whichever comes latest, at no-fee, in both of Canada's official languages. The cost displayed for the WA shall be displayed as "\$0.00" or "at no fee" for Canadian IP addresses.	d) Confirmation that the National Workshop Agreement is publicly available on-line at no fee.
	e) A concise report explaining how the Technical Experts considered gender responsiveness, anti-racism, stigma free, and health equity best practices when drafting the requirements of the WA, and the outcome.	e) Copy of report provided to SCC

Stage	Guidance	Deliverable
Stage 6: Maintenance	a) The SUPPLIER may monitor, track and collect feedback from users.	a) Confirmation of any process that may be put in place to monitor,
(Guidance clauses 3.5, 3.5.1, 3.5.2)	Note: feedback collection may be conducted through a facilitated online platform.	
	b) The SUPPLIER shall review the National Workshop Agreement within a 3-year timeframe.	b) Confirmation that a process is in place to ensure that the review occurs within the 3-year timeframe.

**APPENDIX C – TECHNICAL EVALUATION CRITERIA** 

### **APPENDIX C: TECHNICAL EVALUATION CRITERIA**

### **Technical Evaluation Process**

The technical evaluation for the development of a Workshop Agreement (WA) will consist of:

- 1. A determination of the compliance of each bid with the mandatory requirements stated in Part A below.
- 2. Each proposal that meets the stated mandatory requirements will be evaluated against the point-rated technical selection criteria. Bidders must achieve a minimum score of 70% (70 points of a possible 100 points) for the point-rated technical criteria as stated in Part B below. Only proposals meeting these requirements will be considered.
- 3. In the financial evaluation, tendered prices of the qualified bids will be computed as follows:

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F = 30+(21*(1+|n|)*-n
Where,
n = (Y-P)/Y
P = Bid Price
Y = Internal Budget
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The financial evaluation may achieve a maximum score of 30 points.

An Evaluation Committee, consisting of at least three (3) SCC or SCC-appointed representatives, will be formed to assess all bids received in response to SCC RFP# 2023-09.

The committee will be dissolved after the successful completion of their duties in selecting the Bidder with whom SCC will contract for the delivery of the WA for "Early Psychosis Intervention".

The technical evaluation for the successful bidder that will lead the development of the WA will consist of the two (2) phases described below:

- 4. Part A Evaluation of Mandatory Requirements. This phase will consist of determining compliance of submitted Proposals against mandatory requirements. Proposals meeting all the mandatory requirements will be considered for the second phase. Proposals that do not substantially comply with all mandatory requirements and / or are substantially incomplete, will be disqualified and not evaluated further.
- 5. Part B Evaluation of Point-Rated Criteria. This phase will consist of evaluating the (i) technical and (ii) cost merits of proposals, which meet the stated mandatory requirements, against the point-rated technical selection criteria. Respondents must achieve a minimum score of 70 points (of a possible 100 points) for the point-rated technical criteria, to be considered for the point-rated cost criteria, which will evaluate respondents' financial proposals for a maximum of 30 points. The highest-ranked Bidder will be determined using the highest combined rating of technical merit (70%) and cost (30%).

### PART A: MANDATORY REQUIREMENTS

Proposals will be assessed by an SCC Evaluation Committee to determine whether they meet mandatory requirements pertaining to:

- The Bidder, and
- The Project Team.

### The Bidder

Each Bidder submitting a response to RFP# 2023-09 for "Early Psychosis Intervention" must demonstrate to the satisfaction of the Evaluation Committee that:

- The Bidder has the competency to develop standards solutions, and the ability to comply to SCC's WA guidelines, by submitting two (2) copies of previously published consultationbased reports, guidance documents, best practices, or similar deliverables related to early psychosis intervention;
- The Bidder must provide examples of facilitating stakeholder workshops to develop guidance documents;
- The Bidder has the capacity to engage the stakeholders identified by the Standards Council of Canada, as well as to identify and engage any additional experts necessary to ensure industry needs are incorporated in the development of the WA;
- The Bidder has the capacity to publish the WA within the timelines specified;
- The Bidder has the ability to develop a WA in English and French.

### The Project Team

Each Bidder must agree to the following mandatory requirements for the Project Leadership Team:

- At least three (3) years of experience in overseeing standards solutions development or similar guidance documentation;
- At least three (3) years of experience facilitating workshops (or other consultative engagements) related to early psychosis intervention, including engaging people with lived and living experience (PWLLE); and
- At least two (2) years of experience managing committees of volunteer experts in the development of consensus-based standards solutions.

As part of the proposal, the Bidder must include the following information for each Team Member (resource):

- a) Name of the proposed Team Member and the role for which they are proposed;
- b) A list of qualifications directly related to the requirements;
- c) Chronological work experience;
- d) A detailed list of relevant academic and professional attainments.

Only those proposals that are judged by the Evaluation Committee to have met all stipulated mandatory criteria will receive further consideration.

### PART B: POINT-RATED REQUIREMENTS

Each proposal must demonstrate to the satisfaction of the Evaluation Committee that all stipulated mandatory requirements can be substantiated through the evaluation of the point-rated requirements in the following five (5) categories, for which the respondent must include a response:

	Category	Max. Points
I.	Experience/competence of the bidding organization in developing	34
	standards solutions or similar guidance documentation	
II.	Project team experience in type of work being proposed	26
III.	Distribution and outreach strategy	18
IV.	Project schedule	12
V.	Quality of the proposal	10
	Total Possible Points	100

The point-rated requirements correspond to specific criteria, which have been identified as forming the basis for the accumulation of points in each of the five (5) categories. Each proposal **must include a response to each category**.

70 of the possible 100 points must be achieved (70%) in order for the financial elements of the bid to be evaluated.

The Evaluation Committee will assess the experience and competence of the Bidding Organization ("the Bidder") with respect to RFP# 2023-09, in the development of standards solutions.

## I. Experience/competence of the bidding organization in developing standards solutions

The Bidder must provide examples that demonstrate the extent to which they meet each criterion. The <u>same example</u> may be used <u>to meet various criteria</u> but must be revised accordingly to highlight the context within which it applies. The basis for scoring each criterion is provided in the table below.

"Recent", unless otherwise stated means within the last five (5) years.

Criterion	Basis for Scoring	Possible Points
I.A The Bidder is asked to provide two (2) current or recent examples that demonstrate that the Project Team has successfully managed volunteer expert committees responsible for the development of guidance/best practices documents.	<ul> <li>For each example, points will be awarded as follows:</li> <li>up to four (4) points if the example adequately demonstrates successful management;</li> <li>up to seven (7) points if the example convincingly demonstrates successful management.</li> <li>Note: If the Bidder provides more than two (2) examples, only the first two (2) examples will be scored in the order they appear.</li> </ul>	14

Criterion	Basis for Scoring	Possible Points
I.B The Bidder is asked to provide two (2) examples that demonstrate the Project Team has experience with the successful oversight of logistics for the development of guidance/best practices documents.	<ul> <li>For each example, points will be awarded as follows:</li> <li>up to two (2) points if the example adequately demonstrates successful oversight;</li> <li>up to four (4) points if the example convincingly demonstrates successful oversight.</li> <li>Note: If the Bidder provides more than two (2) examples, only the first two (2) examples will be scored in the order they appear.</li> </ul>	8
I.C The Bidder is asked to demonstrate their ability to successfully develop a WA based on the SCC WA guidance.	<ul> <li>Points will be awarded as follows:</li> <li>up to five (5) points for a basic plan that identifies key details, deliverables, and key assumptions;</li> <li>up to eight (8) points for an adequate plan that identifies the main details, deliverables, and key assumptions;</li> <li>up to twelve (12) points for a thorough plan, that includes details, deliverables, and key assumptions, and explains how they would contribute to the development of a strong WA.</li> </ul>	12

### II. Project team experience in the type of work being proposed

The Evaluation Committee will assess the experience and competence of the Bidder's proposed Project Team members with respect to the range of activities required for the development of a WA in the context of RFP# 2023-09.

The Bidder must provide examples that demonstrate the extent to which they meet each criterion. The <u>same example</u> may be used <u>to meet various criteria</u> but must be revised accordingly to highlight the context within which it applies. The basis for scoring each criterion is provided in the table below.

**NOTE:** Unless otherwise specified, in cases where more than one Team Member is proposed for a specific resource category, an average of the individual scores will be used as the score for that particular category.

Criterion	Basis for Scoring	Possible Points
II.A The Bidder is asked to provide two (2) current or recent examples that demonstrate experience and competence in the development of guidance/best practices documents related to	<ul> <li>For each example, points will be awarded as follows:</li> <li>up to four (4) points if the experience is implied or indirect;</li> <li>up to eight (8) points if the experience is explicit and directly related to early psychosis intervention</li> </ul>	16

Criterion	Basis for Scoring	Possible Points
early psychosis intervention.		
II.B The Bidder is asked to provide two (2) examples within the past three (3) years that demonstrate they have active relationships with organizations central to early psychosis intervention.	<ul> <li>For each example, points will be awarded as follows:</li> <li>up to three (3) points if the experience convincingly demonstrates meaningful communication with the organizations;</li> <li>up to five (5) points if the experience convincingly demonstrates a relationship that involves active collaboration with the organizations.</li> </ul>	10

### III. Distribution and outreach strategy

The Successful Bidder will plan and implement an outreach strategy to be approved by SCC in advance that will ensure appropriate engagement in the development of the WA and subsequently, increase awareness of the publication. Evaluation of each Bidder's proposed outreach strategy will be based on the Bidder's preliminary understanding of and connections with the target audience for the WA.

In particular, the Evaluation Committee will assess the depth of the Bidder's understanding of and connections with the target audience, proposed method(s) of communication, and any proposed complementary materials to facilitate greater awareness, understanding and application of the WA across Canada. The Bidder must provide examples that demonstrate the extent to which they meet each criterion. The basis for scoring with respect to each criterion is also provided in the table below.

Criterion	Basis for Scoring	Possible Points
III.A The Bidder is asked to demonstrate an understanding of and connections with the target audiences.	Points will be awarded as follows:  - up to three (3) points for a <b>breakdown</b> of the target audiences into relevant organizational categories;	8
	- up to five (5) points for a <b>breakdown</b> of the target audiences into relevant organizational categories, <b>listing up to two (2) active contacts</b> in some of the organizational categories with whom the Bidder has an active relationship (including the contact's name, title, and organization);	
	<ul> <li>up to eight (8) points for a detailed breakdown         of the target audiences into relevant         organizational categories, listing up to two (2)         active contacts in each organizational category         with whom the Bidder has an active relationship</li> </ul>	

Criterion	Basis for Scoring	Possible Points
	(including the contact's name, title, and organization).	
III.B The Bidder is asked to provide an example of experience promoting guidance documents and capacity to provide easily understood guidance to stakeholders.	<ul> <li>Points will be awarded as follows:         <ul> <li>up to one (1) point for demonstrating experience promoting standards solutions;</li> <li>up to two (2) points for demonstrating experience promoting standards solutions and developing complementary guidance materials;</li> <li>up to four (4) points for demonstrating experience promoting standards solutions and developing complementary guidance materials for stakeholders that are also target audiences for contributing and/or implementing the WA.</li> </ul> </li> </ul>	4
III.C The Bidder is asked to identify short-term activities for promotion and outreach to facilitate awareness, distribution and understanding of the WA by the target audiences.	<ul> <li>Points will be awarded as follows:</li> <li>up to three (3) points for an outreach plan with minimal detail or insight;</li> <li>up to six (6) points for a detailed outreach plan that demonstrates understanding of the needs and characteristics of the target audience.</li> </ul>	6

### IV. Project schedule

The Bidder is required to provide a proposed (preliminary) schedule for the development of the WA so that the Evaluation Committee may assess whether the Bidder has a realistic and well-ordered plan for the coordination of development work within the 8-month (July 2023 – February 2024) window, from start to finish. Because the project has an accelerated timeline, further points will be given if the proposed project schedule can complete the development of the WA in a shorter timeframe. The basis for scoring the proposed schedule is provided in the table below.

Criterion	Basis for Scoring	Possible Points
IV.A The plan and schedule demonstrate that the Bidder has a clear and feasible plan for developing the WA within an 8-month timeframe and conducting distribution and outreach activities by mapping out	<ul> <li>Points will be awarded as follows:</li> <li>up to four (4) points if the schedule addresses some main elements of the critical path, with some explanation of how the timelines were determined;</li> <li>up to eight (8) points if the schedule addresses nearly all main elements of the critical path, with</li> </ul>	12

Criterion	Basis for Scoring	Possible Points
the critical path including provisional dates.	<b>some explanation</b> of how the timelines were determined;	
If a chart or image is included in the response, the resolution must be high enough such that all labels are clearly readable.	<ul> <li>up to twelve (12) points if the schedule addresses all main elements of the critical path, with a thorough explanation of how the timelines were determined, including key underlying assumptions.</li> </ul>	
A narrative should accompany the schedule, with explanation of how the timelines were determined, including key underlying assumptions.		

### V. Quality of the proposal

The Evaluation Committee will assess the quality of the proposal to determine whether the information organized within the proposal is presented in a clear and comprehensive fashion.

Criterion	Basis for Scoring	Possible Points
V.A The Bidder is asked to assure that material within the proposal is formatted, organized, and written in such a way as to make clear to the reviewer where responses to mandatory and point-rated requirements are located. The writing should also be concise, easy-to-read, and edited for typos.	<ul> <li>Points will be awarded as follows:</li> <li>no more than four (4) points if the proposal is poorly organized, difficult to read, and contains frequent typos;</li> <li>up to seven (7) points if the proposal is generally well-organized but is somewhat difficult to read and contains some typos;</li> <li>up to ten (10) points if the proposal is highly organized, concise, clearly written, and contains very few to no typos.</li> </ul>	10

**APPENDIX D - FINANCIAL PROPOSAL** 

# APPENDIX D FINANCIAL TERMS AND CONDITIONS PAYMENT SCHEDULE

PROJECT	STAGE	COST
PHASE		
Project Initiation	Stage 1: Preparatory Work	
Workshop Agreement Development	Stage 2: Proposal	
	Stage 3: Workshop Awareness	
	Stage 4: Workshop Agreement Draft	
Workshop Agreement Delivery	Stage 5: Publication	
	Stage 6: Maintenance	
Total before Continger	ncy Amounts	
Contingency Amounts		
	TOTAL:	

### **Notes**

- 1. All prices quoted are in Canadian funds (excluding HST).
- 2. End of Project Phase is based on the completion of the referenced stages; completion is deemed to be achieved once all deliverables for the referenced stages have been submitted by the Supplier and approved by SCC.
- 3. Project Completion occurs once the Supplier has completed all deliverables within the Scope of Work (see Appendix B) AND all invoices have been submitted.
- 4. Costs for fulfillment of an "Active Offer" under Canada's *Official Language Act* (i.e., to offer and then provide services in the official language of an individual's choice) should be included in the Contingency Amounts section.