

**RETURN BIDS TO:**

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Attention:  
Ekaterina Suvorova and  
**Estelle Benoit**

<b>Title: Better Understanding Canadians to Improve the Client Experience - SaaS</b>	
<b>Solicitation No.:</b> 100021893	<b>Date:</b> June 22, 2023
<b>Amendment : 1</b>	
<b><u>Solicitation Closes</u></b> At 02 :00 PM / 14 h On August 1 <sup>st</sup> 2023	<b>Time Zone</b> Eastern Standard Time (EST)
<b>Address Inquiries to :</b> Ekaterina Suvorova and <b>Estelle Benoit</b> at <a href="mailto:nc-solicitations-gd@hrscd-rhdcc.gc.ca">nc-solicitations-gd@hrscd-rhdcc.gc.ca</a>	
<b>Destination:</b> See Herein	

**REQUEST FOR PROPOSAL**

**Proposal To: Employment and Social Development Canada**

We hereby offer to sell to His Majesty the King in right of Canada, in accordance with the terms and conditions set out herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

**Instructions : See Herein**

**Vendor/Firm Name and address**

<b>Vendor/firm Name and address :</b>	
<b>Facsimile No. :</b> <b>Telephone No. :</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/firm (type or print):</b>	
<b>Name:</b>	
<b>Title:</b>	
<b>Signature:</b>	<b>Date:</b>



## AMENDMENT 1

**Title:** Better Understanding Canadians to Improve the Client Experience - SaaS

**Solicitation No:** 100021893

July 7, 2023

### THIS AMENDMENT 1 IS RAISED TO:

1. Extend the Bid Closing date; and,
  2. Add Questions and Answers.
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1. On title page of the solicitation, at "Solicitation Closes" section:

**DELETE:** On July 18, 2023

**INSERT:** On August 1<sup>st</sup> 2023

2. Add Questions and Answers #1:

**Q1:** We would like to request the crown for a two week extension to the due date for this procurement. Given the Canada Day long weekend and beginning of the summer month, we would appreciate the additional time to be able to respond with the most complete information.

**A1:** Yes, we will extend the due date to August 1<sup>st</sup> 2023.

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME**