

AMENDMENT 001

CSPS-RFP-23JP-0599/A

To all Bidders:

The purpose of this amendment is to give effect to the following:

Questions and Answers

Question # 1:

Is there currently a vendor providing this service?

Answer # 1:

Kaltura "Open Source" is currently being used.

Question # 2:

In Annex B Basis of Payment, the table in Section 2 User Access to Solution identifies 300,000 viewers as the cost measurement for the solution. The cost of our solution is measured with users who are required to administer and operate the solution and page views. The minimum amounts are 10 users and 12 million page views. Is it possible to quantify the users and page views for pricing?

Answer # 2:

The current solution Kaltura "Open Source" does not provide any metrics functionality to help quantify page view statistics for pricing. Approximately 10 users will be required to administer and operate the solution.

As per the Statement of Work 4.2 requirements (Annex A of the RFP), the requested solution comprises a software-as-a-service subscription for up to 300,000 viewers and includes set-up, implementation, administrative access for the school to the solution for the duration of the contract. Other services may be required on an as and when needed basis.

Question # 3:

How many active users do you currently have in D2L Brightspace?

Answer # 3:

We currently have 385,000 active users.

Question # 4:

How many of the 300,000 community (users) are content creators?

Answer # 4:

We will have approximately 10 to 20 content creators.

Question # 5:

How many of the 300,000 community (users) are simply viewers?

Answer # 5:

Approximately 99% of the 300,000 users will simply be viewers.

Question # 6:

SOW Section 4.2 Requirements, f). Integrations states, "Provide an LMS-specific plugin that uses the IMS (Integrated Management System) Deep Linking/Content Item Messaging protocol to ensure that embedded media tracks detail user-level analytics." Please advise what LMS the School is using.

Answer # 6:

The school is using D2L Brightspace.

Question # 7:

In reference to support, is CSPA intend to allow all 300,000 users access to the support or just administrators and powers users? If the support is intended for administrators and power users can CSPA please provide the number of these users (administrators and power users)?

Answer # 7:

Only administrators and powers users will require support and the approximate number is 10 or less.